













GREAT WESTERN AMBULANCE SERVICE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Date & Time: 24th February 2012 at 11.00 am (Pre-meeting for Members

and L A Officers only at 10.15 am.)

Venue: North Somerset Council, New Council Chamber, Town Hall,

Weston-Super-Mare, BS23 1UJ.

Members of the Committee:

- Councillor Anthony Clarke, Bath & North East Somerset Council (Chair)
- Councillor Sharon Ball, Bath & North East Somerset Council
- Councillor Eleanor Jackson, Bath & North East Somerset Council
- Councillor Lesley Alexander, Bristol City Council
- Jenny Smith, Bristol City Council
- Councillor Sylvia Townsend, Bristol City Council
- Councillor Ron Allen, Gloucestershire County Council
- Councillor Terry Hale, Gloucestershire County Council
- Councillor Sheila Jeffery, Cotswold D C (Glos. County Council)
- Gloucestershire County Council
- Councillor Bob Garner, North Somerset Council
- Councillor Reyna Knight, North Somerset Council
- Councillor Nick Pennycott, North Somerset Council
- Councillor Janet Biggin, South Gloucestershire Council
- Councillor Sue Hope, South Gloucestershire Council
- Councillor Ian Scott, South Gloucestershire Council
- Councillor Fionuala Foley, Swindon Borough Council
- Councillor tba, Swindon Borough Council
- Councillor tba, Swindon Borough Council
- Councillor Christine Crisp, Wiltshire Council

- Councillor Mike Hewitt, Wiltshire Council
- Councillor Ian McLennan, Wilshire Council

Contact Officers:

Romayne de Fonseka, Bristol City Council, 0117 9222770, romayne.de.Fonseka@bristol.gov.uk or Norman Cornthwaite, Bristol City Council, 0117 9222390, norman.cornthwaite@bristol.gov.uk

Web site addresses:

Bath & North East Somerset Council - www.bathnes.gov.uk
Bristol City Council - www.bristol.gov.uk
Gloucestershire County Council - www.gloucestershire.gov.uk
North Somerset Council - www.n-somerset.gov.uk
South Gloucestershire Council - www.southglos.gov.uk
Swindon Borough Council - www.swindon.gov.uk
Wiltshire Council - www.wiltshire.gov.uk

AGENDA

1. Apologies for Absence

To receive and note any apologies from Members of the Committee.

2. Declarations of Interest

Members are reminded that at the start of the meeting they should declare any known interests in any matter to be considered, and also during the meeting if it becomes apparent that they have an interest in the matters being discussed.

3. Public Question Time

See explanatory note below. Please contact the Officers whose names and numbers appear at the top of this agenda if you need further guidance.

4. Chair's Update

To receive any information from the Chair. There will not normally be any discussion on this item.

- 5. Minutes of the Meeting Held on 14th October 2011
 To approve the Minutes of the Meeting for signature by the Chair.
- 6. Monthly Performance Information Comprising:
 - A. Commissioners' Monthly Report for October 2011;

- B. Trust Activity and Performance;
- C. Hospital Handover Summary.

To comment and note.

7. Organisational change at GWAS

To comment and note.

8. Update from HOSCs

To comment and note.

9. Report from Joint Working Group

To comment and note. (To follow)

10. Work Programme

To agree the priorities for future meetings of the Committee.

11. Dates of Future Meetings

Proposed date of next meeting: Friday 15th June 2012 – Swindon Borough Council; Friday 19th October 2012 – Bath and North East Somerset Council. Both Meetings commencing at 11.00 am.

12. Urgent Business

Date of Dispatch: 16th February 2012

MEMBERS OF THE COMMITTEE -

Please note that lunch will not be provided.

Public Question Time

Up to 15 minutes will be allowed at the start of all Joint Committee meetings for questions to the Chair from members of the public about the work of the Committee. Questions must be relevant, clear and concise. Because of time constraints, Public Question Time is not an opportunity to make speeches or statements. Prior notice of a question to the Scrutiny Officers supporting the Joint Committee is desirable, particularly if detailed information is needed.

Access Arrangements

The Venue is wheelchair accessible and an infrared receiver hearing system is provided. If you would wish to attend the meeting but have any special requirement to enable you to do so please contact the Scrutiny Officers whose names and numbers appear at the top of this agenda as soon as possible prior to the date of the meeting.

If you would like to receive any of the pages contained in this agenda in a larger print size, please contact the Scrutiny Officers whose name and numbers appear at the top of this agenda.

GREAT WESTERN AMBULANCE SERVICE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE

MINUTES OF MEETING HELD 10:00AM ON FRIDAY 14 OCTOBER 2011 AT WILTSHIRE COUNCIL

Members of the Committee:

Councillors Present:

Cllr Anthony Clark (Chairman) - Bath & North East Somerset Council, Cllr Sharon Ball, Bath & North East Somerset Council, Jenny Smith – Bristol City Council, Cllr Sylvia Townsend – Bristol City Council, Cllr Ron Allen – Gloucestershire County Council, Cllr Sheila Jeffery – Cotswold District Council (Glos. County Council), Cllr Terry Hale – Gloucestershire County Council, Cllr Nick Pennycott, North Somerset Council, Cllr Janet Biggin – South Gloucestershire Council, Cllr Mike Hewitt – Wiltshire Council, Cllr Ian McLennan – Wiltshire Council, Cllr Peter Hutton – Wiltshire Council (substitute for Cllr Christine Crisp).

Apologies:

Cllr Eleanor Jackson - Bath & North East Somerset Council, Cllr Lesley Alexander - Bristol City Council, Cllr Bob Garner – North Somerset Council, Cllr Reyna Knight – North Somerset Council, Cllr Sue Hope – South Gloucestershire Council, Cllr Ian Scott – South Gloucestershire Council, Cllr Fionuala Foley – Swindon Borough Council, Cllr Christine Crisp – Wiltshire Council (substitute was Cllr Peter Hutton).

Also in attendance:

Liam Williams – Great Western Ambulance Service, John Oliver – Great Western Ambulance Service, Romayne de Fonseka – Bristol City Council, Ros Low – Wiltshire Council, Sharon Smith – Wiltshire Council, Jill Crooks – Wiltshire Gazette & Herald, Linda Prosser – NHS Gloucestershire

1. Apologies for Absence

Apologies were received from Cllr Eleanor Jackson, Cllr Lesley Alexander, Cllr Bob Garner, Cllr Reyna Knight, Cllr Sue Hope, Cllr Ian Scott, Cllr Fionuala Foley and Cllr Christine Crisp.

2. Declarations of Interest

There were no declarations of interest received.

3. Public Question Time

There were no questions received.

4. Chair's Update

The Chair confirmed that he had attended an awards ceremony in Bath regarding frontline ambulance teams. Following a request received the Chairman confirmed that details of the award winners would be circulated.

He had also attended the AGM of GWAS where a local MP had proposed that smaller ambulance services be linked with the police authority. This had not received much support.

The decision of GWAS not to pursue Foundation Status was also raised and would be discussed later in the agenda.

5. Minutes of the Previous Meeting.

The minutes of the previous meeting were approved as a correct record.

6. Organisational Change at GWAS

This item was brought forward on the agenda to accommodate the late arrival of the NHS Gloucester representative.

An update report was provided with the agenda confirming that GWAS was to explore the possibility of partnership working with another organisation to ensure continued improvements to patient care following a decision by the Trust Board not to pursue an independent application for Foundation Trust status due to viability.

Prior to the meeting taking place a media release statement was circulated to the Committee providing further development in this area which included that South Western Ambulance Service NHS Foundation Trust (SWAST) had been identified as GWAS' preferred partner to explore a possible creation of a single ambulance trust providing services in the south west by October 2012.

A period of due diligence would now commence which would include a consultation period with the public and OSCs would continue to be involved in the process throughout.

In order to support this work the Chief Executive of SWAST had been appointed interim Chief Executive for GWAS from 1 November and the current Deputy Chief Executive and Director of Finance and Performance of SWAST appointed acting Chief Executive at SWAST.

Clarification was provided that further information contained with the agenda highlighted the good performance overall of GWAS to ensure continued

quality of care which would remain a focus during the due diligence process to be undertaken.

The benchmarking information available to GWAS had raised concerns over the financial or clinical services that SWAS offered and this would also be further investigated through the due diligence process. The Committee was also reminded, however, that the ambulance service was monitored by the Care Quality Commission (CQC) and that SWAS were considered a high performing organisation.

Ensuing discussion included concern by the Committee that patients could be negatively affected by the partnership arrangements with SWAS due to the significant size of the area to be serviced and that reassurance should be provided that the quality of service would not be affected.

Upon seeking details of timescales to be worked towards, clarification was provided that a new Project Manager had also been appointed, was due to commence employment on Monday 17 October and would, as part of his role, be responsible for pulling together timelines. As detailed earlier, OSCs would be further updated throughout the due diligence process.

With the concerns of the Committee in mind in relation to the retention of a good local service the Chairman proposed that an invitation be extended to the newly appointed Project Manager to attend the next meeting of the Committee to ensure early engagement with scrutiny and that representatives from SWAS also attend the meeting.

Resolved:

- i) To note the updates provided; and
- ii) To request that the newly appointed Project Manager and representatives from SWAS attend the next meeting of the Committee to provide an update on developments in relation to the preferred partnership with SWAS.

7. Monthly Performance Information

Representatives from NHS Gloucestershire were in attendance to present monthly performance information for the Committee's consideration details of which were included with the agenda as follows:

- A presentation on Commissioners Report for October 2011;
- Trust Activity and Performance; and
- Hospital Handover Summary

Upon commencement of the presentation NHS Gloucestershire confirmed the need to ensure continued delivery of outcomes as a strong partner in terms of the partnership proposals as detailed above and that this would be demonstrated as the performance indicators and targets would highlight.

Clarification was provided that the new currencies of measurement for ambulance services included two new quality indicators which were 'hear and treat (whereby the service provided is delivered over the phone) and 'see and treat' (where patients were seen by a professional at home).

As part of a continued drive to encourage a sense of community service, providers wished to measure and see a reduction in the number of patients taken to hospital. Although figures were provided for consideration, there was currently no benchmark available to ascertain the performance status in this area.

The issue of patient transfer and, specifically, the return journey of those patients taken to facilities, was further raised and clarification provided that the PTS would be the relevant service to provide this facility. In additional for those patients not eligible for PTS there were other options applicable.

Members also noted that there was a greater variance of performance in key areas, such as Gloucestershire where ambulances in both directions from Wales to Gloucester impacted on performance figures. This was being monitored by GWAS.

Members were also reminded that vehicles were positioned based on demand which used both historical data and information provided on a minute by minute basis. This resulted in a clear mechanism to ensure 'nearest and quickest' ambulance attendance.

Resolved:

To note the update information provided.

8. National Audit Office Report on VFM

The Committee was asked to note the update report provided which gave a brief update on some of the National Audit Office key findings and recommendations arising from the 'Transforming NHS ambulance services' report published in June 2011.

In presenting the report, clarification was provided that much work was being undertaken to ensure a reduction in the number of dual resource despatch to ensure this was only done where absolutely necessary. Members were also asked to note that although the NAO had identified an historically high sickness level among frontline ambulance staff, GWAS had been identified as having the lowest level of frontline staff sickness.

Resolved:

To note the update report provided.

9. Ambulance Quality Indicators

A presentation on ambulance quality indicators which arose from central government at the end of 2010 was presented for consideration. The 11 quality indicators for England's ambulance services would be used to measure patient experience and outcomes.

The indicators, which were reported on a monthly basis by all English ambulance services, were accessible through the internet and allowed for the data of each of the indicators to be viewed in varying forms. This included the re-contact rate of each NHS Trust where GWAS was performing well.

The percentage of FAST positive stroke patients potentially eligible for stroke thrombolysis arriving at a hyperacute stroke centre within 60 minutes remained around 65%, GWAS was investigating the remaining 35% outside of this standard to aspire to further improve on the figure.

A second part of the 2 part indicator for stroke patients included a 'care bundle' indicator where GWAS achieved a 100% and therefore the Trust was doing well in this area.

Of the estimated 20,000 999 calls managed by GWAS, approximately 400 of these were evaluated. The Trust was therefore working towards expanding its evaluation of the quality of care to provide better evidence in the future. This included the 'End of Life' care where patients wishes via a registration system to ensure these are followed.

Ensuing discussion included concerns of the potential relocation of the Helicopter pad at Filton and what lessons may have been learnt following the riots earlier this year including Bristol.

Clarification was provided that the priority of the Trust would be to ensure patient care remained the focus and that plans were in place with partner organisations, such as the police and fire authority, to ensure access to patients remained viable whilst securing the safety of ambulance crew members.

Resolved:

To note the update provided.

10. Update on GWAS Estates

An update report on the implementation of the GWAS Estates Strategy was provided following approval of the GWAS Trust Board in May 2011.

The update included that a programme to implement the strategy and now been established and resourced with three initial key projects within the programme. These were:

Bristol estate review
Trust-wide offices review
Trust-wide operations centre review

Upon questions raised by members of the Committee, clarification was provided that a site visit would be facilitated for those members wishing to visit the Bristol estate as concerns were raised as to the impact any potential removal of services may have on other NHS departments.

The Committee were reminded that the purpose of the strategy was to ensure the needs of the population were met. The strategy would continue to develop although operation centres, for example, would be addressed and reviewed step by step to ensure offices were also clearly aligned to the needs of future partners.

Resolved:

To note the update provided.

11. Update from HOSCs

The Committee was asked to note the update provided and the following additional information:

Wiltshire Council was undergoing a review of the Scrutiny structure which was expected to be concluded in February 2012.

Cotswold District Council had formed a working group to review response times within the area. As a result a focus on the use of defibrillators had been agreed which were now being rolled out within the area.

Resolved:

To note the updates provided.

12. Report from Joint Working Group

An update on the work of the Joint Working Group was provided for consideration.

Resolved:

To note the update provided.

13. Work Programme

The Committee were asked to agree the priorities for the Committees future meetings.

Resolved:

To note the programme provided and agree the priorities detailed.

14. Dates of Future Meetings

The next meeting of the Committee will be held on 24 February 2011. The Committee agreed that future agendas will include details of the next 3 meetings scheduled and related briefings for Councillors.

Resolved:

That the next meeting of the GWAS JH Select Committee would be held on Friday 24 February 2011.

15. Urgent items

There were no urgent items for consideration.

(Duration of meeting: 11:00am – 1:15pm)

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Review of Issues Arising from Performance Information

Great Western Ambulance Joint Health Scrutiny Committee 24th February 2012

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To present Members with monthly performance information, including handover times/delays broken down by hospital

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the appended information and identify any issues requiring further clarification or discussion with the Great Western Ambulance NHS Trust or NHS Gloucestershire as lead commissioners.

1.0 Reasons

1.1 The Great Western Ambulance Joint Health Scrutiny Committee had previously resolved to review the monthly "Managing Our Performance" Report that was presented to the Great Western Ambulance NHS Trust Board. This report has subsequently been revised and renamed as the "Board Performance Report".

2.0 Detail

- 2.1 Performance information is attached. The attached information outlines GWAS performance by month, broken down by sector, PCT and local authority.
- 2.2 Also attached is a breakdown of handover times/delays by hospital. This provides more detailed localised information which Committee members may find helpful.

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Great Western Ambulance Service NHS **NHS Trust**

ACTIVITY & PERFORMANCE COMMISSIONERS' MONTHLY REPORT 2011/12

CONTE	<u>NTS</u>
PAGE 2:	Breakdown of all activity typeS by PCT during 2011/12
PAGE 3:	Breakdown of activity types excluding card 33 and 35 by PCT during 2011/12
PAGE 4:	GREAT WESTERN AMBULANCE SERVICE TOP LEVEL SUMMARY OF ACTIVITY & PERFORMANCE DURING 2011/12 AGAINST THE PREVIOUS FINANCIAL YEAR AND NATIONAL TARGETS (exclusions are test error & duplicate calls)
PAGE 5:	AVERAGE JOB CYCLE TIME BY PCT FOR 2011/12, (Assignment of resource to clear for all response types)
PAGE 6:	CHARTS PRESENTING ACTIVITY & PERFORMANCE DURING 2011/12 AGAINST THE PREVIOUS FINANCIAL YEAR AND NATIONAL TARGETS
PAGE 7:	PERFORMANCE AGAINST CATEGORY RED 8 MINUTE STANDARD BROKEN DOWN BY SECTOR, PRIMARY CARE TRUST AND LOCAL AUTHORITY with percentage of Red responses against total responses for Sector & PCT.
PAGE 8:	PERFORMANCE AGAINST CATEGORY RED 19 MINUTE STANDARD BROKEN DOWN BY SECTOR, PRIMARY CARE TRUST AND LOCAL AUTHORITY with percentage of Red responses against total responses for Sector & PCT.
PAGE 9:	PERFORMANCE AGAINST CATEGORY GREEN 1 LOCAL STANDARDS BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST with percentage of Green 1 responses against total responses for Sector & PCT.
PAGE 10:	PERFORMANCE AGAINST CATEGORY GREEN 2 LOCAL STANDARDS BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST with percentage of Green 2 responses against total responses for Sector & PCT.
PAGE 11:	PERFORMANCE AGAINST CATEGORY GREEN 3 LOCAL STANDARDS BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST with percentage of Green 3 responses against total responses for Sector & PCT.
PAGE 12:	PERFORMANCE AGAINST CATEGORY GREEN 4 LOCAL STANDARDS BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST with percentage of Green 4 responses against total responses for Sector & PCT.
PAGE 13:	ACTIVITY LEVELS - INCIDENTS WITH RESPONSE BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST AGAINST THE PREVIOUS FINANCIAL YEAR
PAGE 14:	CONVEYANCE RATE - BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST
PAGE 15:	CONVEYANCE RATE (excluding card 33 and 35) - BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST
PAGE 16:	ACTIVITY LEVELS - TOTAL NUMBER OF RESPONDING RESOURCES BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST
PAGE 17:	ACTIVITY LEVELS - TOTAL NUMBER OF PATIENTS TRANSPORTED BROKEN DOWN BY SECTOR AND PRIMARY CARE TRUST

PAGE 18: CONTRACT SUMMARY - CONTRACTED ACTIVITY (INCIDENTS WITH RESPONSE) VS ACTUAL ACTIVITY BROKEN DOWN BY PCT

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PAGE 19: Clinical Desk report with summary by PCT

PAGE 20: Hart Activity Report and ASU Activity Report

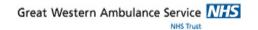
Activity by PCT

PCT	Outcome	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
	hear & treat	76	110	107	106	103	102	132	224	244	189	,		1,393
	see & treat	1,718	1,650	1.666	1,762	1,691	1,606	1,767	1,701	2,184	2,052			17,797
	Type 1&2 A&E	3,109	3,179	3,028	3,244	3.112	3,326	3,459	3,229	3,416	3,353			32,455
	other destination	553	521	525	526	519	466	496	474	489	462			5,031
	xassist	2	5	5	5	7	7	6	9	4	9			59
Gloucestershire	Total	5,458	5,465	5,331	5,643	5,432	5,507	5,860	5,637	6,337	6,065			56,735
Gloudester still e	hear & treat	28	50	51	68	81	61	69	74	92	87			661
	see & treat	644	651	654	659	657	665	695	662	814	726			6,827
	Type 1&2 A&E	1,035	991	1,032	1,061	927	1,037	1,040	1,000	1,038	1,104			10,265
	other destination	1,033	173	1,032	136	169	1,037	1,040	151	1,036	1,104			1,587
	xassist	100	1/3	107	130	109	109	149	131	144	143			1,307
Curindan	Total	4.072	1,865	1,905	1,924	1,834	4.050	4.052	1,887	2,088	2,060			19,341
Swindon		1,873				,	1,952	1,953						
	hear & treat	222	193	213	210	175	276	281	329	433	322			2,654
	see & treat	1,467	1,437	1,457	1,668	1,478	1,517	1,652	1,501	1,678	1,615			15,470
	Type 1&2 A&E	2,186	2,144	2,260	2,282	2,198	2,348	2,352	2,073	2,363	2,106			22,312
	other destination	840	767	766	719	603	681	714	676	555	618			6,939
	xassist													
Bristol	Total	4,715	4,541	4,696	4,879	4,454	4,822	4,999	4,579	5,029	4,661			47,375
	hear & treat	52	76	74	65	64	71	93	109	137	104			845
	see & treat	527	570	544	566	531	495	530	468	534	533			5,298
	Type 1&2 A&E	1,206	1,231	1,150	1,244	1,269	1,259	1,279	1,150	1,301	1,199			12,288
	other destination	260	217	218	216	239	254	217	231	204	198			2,254
	xassist			1	1	1		2			1			6
North Somerset	Total	2,045	2,094	1,987	2,092	2,104	2,079	2,121	1,958	2,176	2,035			20,691
	hear & treat	63	53	54	55	54	67	75	98	155	120			794
	see & treat	513	516	561	551	522	577	607	632	772	636			5,887
	Type 1&2 A&E	995	991	929	1,039	1,028	1,021	1,060	1,051	1,173	1,014			10,301
	other destination	482	471	415	384	359	347	333	336	299	328			3,754
	xassist													-
South Gloucestershire	Total	2,053	2,031	1,959	2,029	1,963	2,012	2,075	2,117	2,399	2,098			20,736
	hear & treat	25	32	26	28	30	30	57	78	114	59			479
	see & treat	449	403	495	467	401	439	476	480	603	528			4,741
	Type 1&2 A&E	910	911	980	970	876	893	1,006	921	979	971			9,417
	other destination	148	159	145	164	135	166	141	141	98	89			1,386
	xassist	140		140	1		1		3	1	1			7
Bath and North East Somerset	Total	1,532	1,505	1,646	1,630	1,442	1,529	1,680	1,623	1,795	1,648	-	-	16,030
Bath and North East Comerset	hear & treat	69	82	87	121	106	123	165	184	203	196			1,336
	see & treat	1,342	1,385	1,509	1,491	1,513	1,456	1,566	1,449	1,861	1,614			15,186
	Type 1&2 A&E	2,206	2,227	2,175	2,357	2,176	2,303	2,306	2,189	2,385	2,287			22,611
	other destination	386	391	434	371	411	389	360	354	350	321			3,767
	xassist	300	391	434	2	411	309	300	2	2	321			17
Wiltshire	Total	4,003	4,085	4,205	4,342	4,207	4,274	4,400	4,178	4,801	4,422			42,917
MAIIFOILIE		4,003		4,205	4,342	4,207	4,214			4,801	,	-	•	42,917
	hear & treat	53	4		1	1	1	2 49	3 57	1 76	1 72			
	see & treat		61	47	62	60	58 25							595 214
	Type 1&2 A&E	14	19	13	28	18	25	21	35	21	20			
	other destination	70	66	72	71	73	92	61	64	75	67			711
	xassist	76	70	61	107	94	64	50	55	48	34			659
Other/Unknown	Total	214	220	193	269	246	240	183	214	221	194	-	-	2,194
	hear & treat	536	600	612	654	614	731	874	1,099	1,379	1,078	-	-	8,177
	see & treat	6,713	6,673	6,933	7,226	6,853	6,813	7,342	6,950	8,522	7,776	-	-	71,801
	Type 1&2 A&E	11,661	11,693	11,567	12,225	11,604	12,212	12,523	11,648	12,676	12,054	-	-	119,863
	other destination	2,905	2,765	2,742	2,587	2,508	2,584	2,471	2,427	2,214	2,226	-	-	25,429
	xassist	78	75	68	116	103	75	61	69	55	49	-	-	749
GWAS		21,893	21,806	21,922	22,808	21,682	22,415	23,271	22,193	24,846	23,183			226,019

Activity (excluding card 33 and 35) by PCT

PCT	Outcome	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
	hear & treat	76	110	107	106	103	102	132	224	243	188	·		1,391
	see & treat	1,636	1,568	1,591	1,691	1,605	1,536	1,661	1,617	2,057	1,932			16,894
	Type 1&2 A&E	2,264	2,297	2,124	2,332	2,210	2,408	2,511	2,243	2.377	2,340			23,106
	other destination	246	213	227	219	232	193	189	162	150	140			1,971
	xassist	2	4	4	5	7	5	5	9	4	9			54
Gloucestershire	Total	4,224	4,192	4,053	4,353	4,157	4,244	4,498	4,255	4,831	4,609	-	-	43,416
	hear & treat	28	50	51	68	81	61	69	74	91	87			660
	see & treat	603	621	624	632	636	619	653	628	769	682			6,467
	Type 1&2 A&E	883	833	863	867	771	867	824	824	803	852			8,387
	other destination	29	35	40	29	32	36	27	24	21	20			293
	xassist			1		-								1
Swindon	Total	1,543	1,539	1,579	1,596	1,520	1,583	1,573	1,550	1,684	1,641	-	-	15,808
	hear & treat	218	189	213	208	174	275	278	328	428	319			2,630
	see & treat	1,412	1,389	1,387	1,611	1,414	1,458	1,574	1,428	1,572	1,535			14,780
	Type 1&2 A&E	1,819	1,794	1,904	1,892	1,816	1,933	1,886	1,659	1.853	1,643			18,199
	other destination	486	408	433	388	307	329	389	366	249	324			3,679
	xassist		.30	.50		301	320	300		0	JZ-1			
Bristol	Total	3,935	3,780	3,937	4,099	3,711	3,995	4,127	3,781	4,102	3,821	-	-	39,288
	hear & treat	52	72	74	64	63	71	93	108	136	104			837
	see & treat	498	545	500	531	499	456	496	420	495	485			4,925
	Type 1&2 A&E	913	946	877	977	946	937	962	841	937	856			9,192
	other destination	130	115	99	106	113	101	100	89	79	79			1,011
	xassist			1	1	1		1			1			5
North Somerset	Total	1,593	1,678	1,551	1,679	1,622	1,565	1,652	1,458	1,647	1,525	-	-	15,970
	hear & treat	61	52	53	54	53	66	75	98	154	117			783
	see & treat	484	488	536	517	493	556	568	587	719	584			5,532
	Type 1&2 A&E	845	813	749	852	824	829	834	791	914	779			8,230
	other destination	154	149	146	129	93	93	103	103	78	121			1,169
	xassist								100					,
South Gloucestershire	Total	1,544	1,502	1,484	1,552	1,463	1,544	1,580	1,579	1,865	1,601	-	-	15,714
	hear & treat	25	31	26	28	30	30	56	77	112	59			474
	see & treat	424	382	479	448	383	408	440	445	566	489			4,464
	Type 1&2 A&E	670	682	723	701	634	662	733	662	710	709			6,886
	other destination	78	74	74	92	72	98	78	64	33	26			689
	xassist				1	- -	1		2	1	1			6
Bath and North East Somerset	Total	1,197	1,169	1,302	1,270	1,119	1,199	1,307	1,250	1,422	1,284			12,519
	hear & treat	68	82	86	121	106	123	165	184	202	195			1,332
	see & treat	1,253	1,281	1,405	1,386	1,404	1,345	1,457	1,311	1,707	1,447			13,996
	Type 1&2 A&E	1,606	1,607	1,624	1,777	1,664	1,701	1,702	1,613	1,707	1,598			16,599
	other destination	133	138	157	135	129	143	116	120	79	57			1,207
	xassist				2	1	3	3	2	2	4			17
Wiltshire	Total	3,060	3,108	3,272	3,421	3,304	3,315	3,443	3,230	3,697	3,301	-	_	33,151
	hear & treat	1	4	-,	1	1	1	2	3	1	1			15
	see & treat	53	58	46	61		55	48	53	73	69			575
	Type 1&2 A&E	9	14	7	21	10	18	14	25	12	11			141
	other destination	63	61	67	66	68	82	58	61	68	62			656
	xassist	72	63	54	100	84	59	49	49	44	27			601
Other/Unknown	Total	198	200	174	249	222	215	171	191	198	170	-	-	1,988
	hear & treat	529	590	610	650	611	729	870	1,096	1,367	1,070	-	-	8,122
	see & treat	6,363	6,332	6,568	6,877	6,493	6,433	6,897	6,489	7,958	7,223	-	-	67,633
	Type 1&2 A&E	9,009	8,986	8,871	9,419	8,875	9,355	9,466	8,658	9,313	8,788	-	-	90,740
	other destination	1,319	1,193	1,243	1,164	1,046	1,075	1,060	989	757	829	-	-	10,675
	xassist	74	67	60	109	93	68	58	62	51	42	-	-	684
GWAS	Total	17,294	17,168	17,352	18,219	17,118	17,660	18,351	17,294	19,446	17,952			177,854





TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	20,749	22,380	21,475	21,977	21,378	21,361	22,603	21,622	25,214	22,844	20,355	22,605	221,603
2011/12 Contract	21,372	23,051	22,118	22,636	22,020	22,001	23,282	22,271	25,971	23,528	20,966	23,284	228,250
2011/12 Actual	21,893	21,806	21,921	22,808	21,682	22,415	23,271	22,193	24,846	23,186	*	*	226,021
													_
Variance from Contract	521	-1,245	-197	172	-338	414	-11	-78	-1,125	-342	*	*	-2,229
Variance from Contract %	2.4%	-5.4%	-0.9%	0.8%	-1.5%	1.9%	0.0%	-0.4%	-4.3%	-1.5%	*	*	-1.0%
Variance from 2010/11	1,144	-574	446	831	304	1,054	668	571	-368	342	*	*	4,418
Variance from 2010/11 %	5.5%	-2.6%	2.1%	3.8%	1.4%	4.9%	3.0%	2.6%	-1.5%	1.5%	*	*	2.0%

Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	13,944	14,785	14,232	14,395	14,145	14,407	15,121	14,551	16,423	15,232	13,681	15,242	147,235
2011/12 Actual	14,624	14,508	14,355	14,878	14,178	14,848	15,039	14,120	14,926	14,312	*	*	145,788
Variance from 2010/11	680	-277	123	483	33	441	-82	-431	-1,497	-920	*	*	-1,447
Variance from 2010/11 %	4.9%	-1.9%	0.9%	3.4%	0.2%	3.1%	-0.5%	-3.0%	-9.1%	-6.0%	*	*	-1.0%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	67.2%	66.1%	66.3%	65.5%	66.2%	67.4%	66.9%	67.3%	65.1%	66.7%	67.2%	67.4%	66.4%
2011/12 Actual	66.8%	66.5%	65.5%	65.2%	65.4%	66.2%	64.6%	63.6%	60.1%	61.7%	*	*	64.5%
Variance from 2010/11 %	-0.4%	0.5%	-0.8%	-0.3%	-0.8%	-1.2%	-2.3%	-3.7%	-5.1%	-5.0%	*	*	-1.9%

ACTIVITY excluding card 33 & 35

Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	16,595	18,031	17,062	17,624	17,169	16,952	17,982	16,919	20,030	17,709	15,672	17,736	176,073
2011/12 Actual	17,294	17,168	17,351	18,219	17,118	17,660	18,351	17,294	19,446	17,955	*	*	177,856
Variance from 2010/11	699	-863	289	595	-51	708	369	375	-584	246	*	*	1,783
Variance from 2010/11 %	4.2%	-4.8%	1.7%	3.4%	-0.3%	4.2%	2.1%	2.2%	-2.9%	1.4%	*	*	1.0%

Incidents with Transport:

	_												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	9,999	10,702	10,065	10,341	10,179	10,264	10,795	10,220	11,690	10,489	9,341	10,724	104,744
2011/12 Actual	10,383	10,221	10,152	10,642	9,978	10,476	10,568	9,687	10,102	9,645	*	*	101,854
•													
Variance from 2010/11	384	-481	87	301	-201	212	-227	-533	-1,588	-844	*	*	-2,890
Variance from 2010/11 %	3.8%	-4.5%	0.9%	2.9%	-2.0%	2.1%	-2.1%	-5.2%	-13.6%	-8.0%	*	*	-2.8%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	60.3%	59.4%	59.0%	58.7%	59.3%	60.5%	60.0%	60.4%	58.4%	59.2%	59.6%	60.5%	59.5%
2011/12 Actual	60.0%	59.5%	58.5%	58.4%	58.3%	59.3%	57.6%	56.0%	51.9%	53.7%	*	*	57.3%
•													
Variance from 2010/11 %	-0.2%	0.2%	-0.5%	-0.3%	-1.0%	-1.2%	-2.4%	-4.4%	-6.4%	-5.5%	*	*	-2.2%

PERFORMANCE:

Category RED 8 Minute Target Performance:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	77.79%	77.45%	75.80%	76.79%	75.08%	74.24%	74.87%	73.86%	64.67%	72.26%	73.91%	77.81%	74.3%
2011/12 Target	75.50%	76.60%	75.00%	76.50%	75.50%	76.50%	76.00%	75.50%	70.00%	75.00%	75.50%	77.00%	75.0%
2011/12 Actual	75.48%	76.95%	74.73%	76.40%	77.58%	75.45%	75.86%	75.81%	73.26%	76.72%	*	*	75.8%
Variance from Target	0.0%	0.3%	-0.3%	-0.1%	2.1%	-1.0%	-0.1%	0.3%	3.3%	1.7%	*	*	0.8%
Variance from 2010/11	-2.3%	-0.5%	-1.1%	-0.4%	2.5%	1.2%	1.0%	2.0%	8.6%	4.5%	*	*	1.5%

Category RED 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	95.98%	96.46%	95.85%	95.28%	95.59%	95.72%	95.19%	95.21%	93.20%	93.44%	94.96%	95.35%	94.7%
2011/12 Target	95.79%	96.50%	95.80%	96.00%	96.50%	97.00%	97.00%	96.25%	92.75%	96.00%	96.50%	97.00%	96.0%
2011/12 Actual	95.71%	96.40%	95.56%	96.01%	96.28%	95.37%	95.55%	95.71%	94.90%	95.61%	*	*	95.7%
Variance from Target	-0.1%	-0.1%	-0.2%	0.0%	-0.2%	-1.6%	-1.5%	-0.5%	2.2%	-0.4%	*		-0.3%
Variance from 2010/11	-0.3%	-0.1%	-0.3%	0.7%	0.7%	-0.3%	0.4%	0.5%	1.7%	2.2%	*	*	1.0%

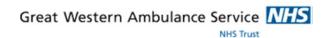
Category GREEN Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2011/12 Target	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
2011/12 Actual	94.7%	94.5%	93.5%	92.8%	95.6%	92.4%	92.7%	92.1%	88.4%	93.1%	*	*	93.0%
Variance from Target	4.7%	4.5%	3.5%	2.8%	5.6%	2.4%	2.7%	2.1%	-1.6%	3.1%	*	*	3.0%

Average Job Cycle Time by PCT

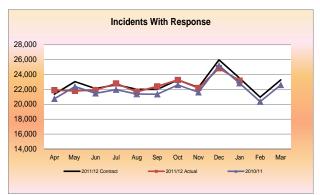
(Time from Assign to Clear for all responses)	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	01:40:53	01:39:00	01:41:41	01:39:17	01:39:51	01:45:03	*	*	*	*	*	*	01:40:57
Swindon	01:17:08	01:15:01	01:17:39	01:14:28	01:11:50	01:16:00	*	*	*	*	*	*	01:15:22
Bristol	01:28:44	01:26:13	01:41:55	01:30:20	01:31:30	01:32:35	*	*	*	*	*	*	01:31:54
North Somerset	01:39:41	01:40:16	01:55:33	01:40:44	01:44:35	01:46:46	*	*	*	*	*	*	01:44:31
South Gloucestershire	01:39:44	01:35:24	01:44:14	01:38:08	01:37:08	01:42:43	*	*	*	*	*	*	01:39:32
Bath and North East Somerset	01:25:54	01:26:11	01:30:30	01:30:47	01:28:45	01:27:13	*	*	*	*	*	*	01:28:17
Wiltshire	01:35:43	01:38:13	01:38:22	01:38:17	01:35:09	01:38:57	*	*	*	*	*	*	01:37:28
									•	•		•	
Total	01:34:58	01:33:52	01:40:53	01:36:15	01:35:40	01:39:41	*	*	*	*	*	*	01:39:00

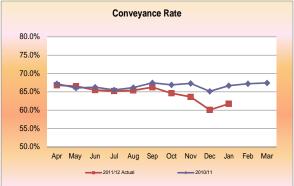




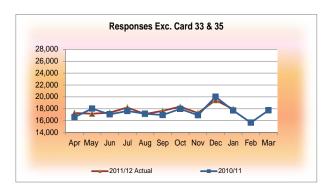
TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

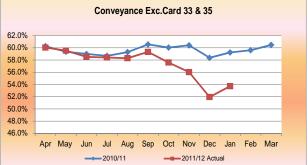
ACTIVITY:



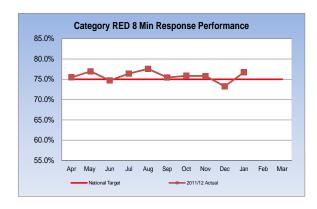


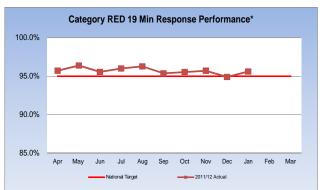
ACTIVITY EXCLUDING CARD 33 & 35:





PERFORMANCE:





RED 8 Minute Performance by	Sector												
Category RED Responses													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	3389	3417	3491	3660	3387	3553	3724	3581	4126	3729	•	•	36.05
Gloucestershire	2025	1996	192€	1994	1874	1994	2068	1950	2353	2287			2046
Wiltshire	2661	2741	284€	2890	2685	2888	3001	2919	3441	3156			2922
Other/Unknown	46	40	50	58	34	59	33	51	65	56			492
Total	8,121	8,194	8,313	8,602	7,980	8,494	8,82€	8,501	9,985	9,228			86,24
Avon	2564	2628	2592	2794	2603	2695	2796	2702	3035	2869		Mar-12	27,27
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	1537	1548	1492	1525	1468	1516	1608	1494	1745	1774			1570
Wiltshire	2021	2122	2118	2235	2113	2184	2289	2242	2528	2426			2227
Other/Unknown	8	7	10	18	7	14	2	7	7	11			91
Striet/Orikilowii			10	10		14				- "			
Total	6,130	6,305	6,212	6,572	6,191	6,409	6,695	6,445	7,315	7,080			65,35
RED 8 Min Performance													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	75.7%	76.9%	74.2%	76.3%	76.9%	75.9%	75.1%	75.45%	73.56%	76.949		•	75.79
Gloucestershire	75.9%	77.6%	77.5%	76.5%	78.3%	76.0%	77.8%	76.62%	74.16%	77.579	٠	•	76.79
Wiltshire	75.9%	77.4%	74.4%	77.3%	78.7%	75.6%	76.3%	76.81%	73.47%	76.879		•	76.29
Other/Unknown	17.4%	17.5%	20.0%	31.0%	20.6%	23.7%	6.1%	13.73%	10.77%	19.649		•	18.59
Total	75.5%	76.9%	74.7%	76.4%	77.6%	75.5%	75.9%	75.8%	73.3%	76.7%			75.8

RFD	Res	nor	SAS

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	2,025	1,996	1,926	1,994	1,874	1,994	2,068	1,950	2,353	2,287	•	•	20,467
Swindon	685	732	704	734	680	780	800	762	869	867			7613
Bristol	1797	1805	1893	1949	1752	1893	1978	1804	2153	1940			18964
North Somerset	783	800	735	823	850	780	840	819	905	853	•	•	8188
South Gloucestershire	743	723	773	796	710	797	808	880	958	836			8024
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654			5911
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732	•	•	16574
Other/Unknown	47	40	51	59	35	60	33	53	66	59	•	•	503

Total 8.121 8.194 8.313 8.602 7.980 8.494 8.826 8.501 9.985 9.228 * * 86.244

RED 8 Min Compliant													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	1,537	1,548	1,492	1,525	1,468	1,51€	1,608	1,494	1,745	1,774			15,707
Swindon	602	664	622	656	630	698	728	696	774	777			6847
Bristol	1506	1502	153€	163€	1500	1562	1614	1505	1742	1638	•	•	15741
North Somerset	534	571	509	583	582	563	566	569	606	599			5682
South Gloucestershire	492	506	505	524	481	528	557	587	640	574			5394
Bath and North East Somerset	390	428	444	461	396	443	505	435	534	498	•	•	4534
Wiltshire	1061	1079	1094	1169	1127	1085	1115	1152	1267	1209			11358
Other/Unknown	8	7	10	18	7	14	2	7	7	11		•	91

6,130 6,305 6,212 6,572 6,191 6,406 6,695 6,445 7,315 7,080 * 65,354

RED 8 Min Performance													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	75.9%	77.6%	77.5%	76.5%	78.3%	76.0%	77.76%	76.62%	74.16%	77.579			76.7%
Swindon	87.9%	90.7%	88.4%	89.4%	92.6%	89.5%	91.0%	91.3%	89.1%	89.6%			89.9%
Bristol	83.8%	83.2%	81.1%	83.9%	85.6%	82.5%	81.6%	83.4%	80.9%	84.4%			83.0%
North Somerset	68.2%	71.4%	69.3%	70.8%	68.5%	72.2%	67.4%	69.5%	67.0%	70.2%			69.4%
South Gloucestershire	66.2%	70.0%	65.3%	65.8%	67.7%	66.2%	68.9%	66.7%	66.8%	68.7%			67.2%
Bath and North East Somerset	75.0%	78.0%	75.6%	76.8%	77.3%	76.0%	78.5%	79.2%	74.8%	76.1%			76.7%
Wiltshire	69.8%	69.7%	66.5%	71.0%	71.9%	67.5%	67.3%	68.4%	64.4%	69.8%			68.5%
Other/Unknown	17.0%	17.5%	19.6%	30.5%	20.0%	23.3%	6.1%	13.2%	10.6%	18.6%			18.1%
Total	75.5%	76.9%	74.7%	76.4%	77.6%	75.5%	75.9%	75.8%	73.3%	76.7%			75.8%

Percentage of Total Responses being Red Responses by Sector

Category RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	37%	38%	39%	39%	39%	39%	39%	40%	42%	41%			40%
Gloucestershire	37%	37%	36%	35%	34%	36%	35%	35%	37%	38%			36%
Wiltshire	37%	38%	38%	38%	37%	38%	39%	39%	41%	40%			39%
Other/Unknown	21%	18%	26%	22%	14%	25%	18%	24%	29%	29%	•		22%
<u>- </u>													
Tetal	270/	200/	200/	200/	270/	2007	200/	200/	400/	400/			2007

Percentage of Total Responses being Red Responses by PCT

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	37%	37%	36%	35%	34%	36%	35%	35%	37%	38%			36%
Swindon	36.6%	39.2%	37.0%	38.1%	37.1%	40.0%	41.0%	40.4%	41.6%	42.1%			39.4%
Bristol	38.1%	39.7%	40.3%	39.9%	39.3%	39.3%	39.6%	39.4%	42.8%	41.6%			40.0%
North Somerset	38.3%	38.2%	37.0%	39.3%	40.4%	37.5%	39.6%	41.8%	41.6%	41.9%			39.6%
South Gloucestershire	36.2%	35.6%	39.5%	39.2%	36.2%	39.6%	38.9%	41.6%	39.9%	39.8%		•	38.7%
Bath and North East Somerset	33.9%	36.5%	35.7%	36.8%	35.5%	38.1%	38.3%	33.8%	39.8%	39.7%			36.9%
Wiltshire	38.0%	37.9%	39.1%	37.9%	37.3%	37.6%	37.7%	40.3%	41.0%	39.2%			38.6%
Other/Unknown	21.7%	18.1%	26.2%	21.8%	14.1%	24.7%	17.7%	24.4%	29.2%	29.8%		•	22.6%
Total	37%	38%	38%	38%	37%	38%	38%	38%	40%	40%	•		38%

RED 8 Minute Performance by District Council / Unitary Authority

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	1,797	1,805	1,893	1,949	1,752	1,893	1,978	1,804	2,153	1,940		•	18,964
South Gloucestershire	743	723	773	796	710	797	808	880	958	836			8024
North Somerset	783	800	735	823	850	780	840	819	905	853			8188
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654			5911
Forest of Dean	300	274	252	257	246	282	296	288	304	313			2812
Cotswold	256	247	225	256	257	250	236	233	313	282			2555
Tewkesbury	256	221	227	237	204	246	219	222	252	281			2365
Cheltenham	398	376	375	393	390	402	394	359	427	427			3941
Gloucester	468	521	494	489	444	497	538	464	588	562			5065
Stroud	347	357	353	362	333	317	385	384	469	422			3729
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732			16574
Swindon	686	732	705	735	681	781	800	764	870	870			7624
Other/Unknown	46	40	50	58	34	59	33	51	65	56			492

RED 8 Min Compliant

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	1,506	1,502	1,536	1,636	1,500	1,562	1,614	1,505	1,742	1,638			15,741
South Gloucestershire	492	506	505	524	481	528	557	587	640	574			5394
North Somerset	534	571	509	583	582	563	566	569	606	599			5682
Bath and North East Somerset	390	428	444	461	396	443	505	435	534	498	•		4534
Forest of Dean	204	166	170	159	156	174	179	176	178	191			1753
Cotswold	115	143	120	126	147	122	112	133	151	133			1302
Tewkesbury	202	161	168	181	158	178	179	172	182	228	•	•	1809
Cheltenham	358	347	348	366	368	376	376	330	393	402			3664
Gloucester	426	485	452	448	402	453	494	421	545	520			4646
Stroud	232	246	234	245	237	213	268	262	296	300	•	•	2533
Wiltshire	1061	1079	1094	1169	1127	1085	1115	1152	1267	1209			11358
Swindon	602	664	622	656	630	698	728	696	774	777			6847
Other/Unknown	8	7	10	18	7	14	2	7	7	11	•	•	91
Total	6,130	6,305	6,212	6,572	6,191	6,409	6,695	6,445	7,315	7,080			65,354

Bristol	83.8%	83.2%	81.1%	83.9%	85.6%	82.5%	81.60%	83.43%	80.91%	84.439	•	•	83.0%
South Gloucestershire	66.22%	69.99%	65.33%	65.83%	67.75%	66.25%	68.94%	66.70%	66.81%	68.669	•		67.2%
North Somerset	68.20%	71.38%	69.25%	70.84%	68.47%	72.18%	67.38%	69.47%	66.96%	70.229			69.4%
Bath and North East Somerset	75.00%	77.96%	75.64%	76.83%	77.34%	75.99%	78.54%	79.23%	74.79%	76.159	•	•	76.7%
Forest of Dean	68.00%	60.58%	67.46%	61.87%	63.41%	61.70%	60.47%	61.11%	58.55%	61.029			62.3%
Cotswold	44.92%	57.89%	53.33%	49.22%	57.20%	48.80%	47.46%	57.08%	48.24%	47.169			51.0%
Tewkesbury	78.91%	72.85%	74.01%	76.37%	77.45%	72.36%	81.74%	77.48%	72.22%	81.149	•	•	76.5%
Cheltenham	89.95%	92.29%	92.80%	93.13%	94.36%	93.53%	95.43%	91.92%	92.04%	94.159			93.0%
Gloucester	91.03%	93.09%	91.50%	91.62%	90.54%	91.15%	91.82%	90.73%	92.69%	92.539			91.7%
Stroud	66.86%	68.91%	66.29%	67.68%	71.17%	67.19%	69.61%	68.23%	63.11%	71.099	•	•	67.9%
Wiltshire	69.76%	69.66%	66.55%	70.98%	71.92%	67.52%	67.33%	68.41%	64.41%	69.809			68.5%
Swindon	87.76%	90.71%	88.23%	89.25%	92.51%	89.37%	91.00%	91.10%	88.97%	89.319			89.8%
Other/Unknown	17.39%	17.50%	20.00%	31.03%	20.59%	23.73%	6.06%	13.73%	10.77%	19.649	•	•	18.5%
Total	75.5%	76.9%	74.7%	76.4%	77.6%	75.5%	75.9%	75.8%	73.3%	76.7%			75.8%
Other/Unknown	17.39%	17.50%	20.00%	31.03%	20.59%	23.73%	6.06%	13.73%	10.77%	19.649	•		1

ED Responses	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
von loucestershire	3389 2025	3417 1996	3491 1926	3660 1994	3387 1874	3553 1994	3724 2068	3581 1950	4126 2353	3729 2287			36,057 20,467
Viltshire Other/Unknown	2661 46	2741 40	2846 50	2890 58	2685 34	2888 59	3001 33	2919 51	3441 65	3156 56			29,228 492
otal	8,121	8,194	8,313	8,602	7,980	8,494	8,82€	8,501	9,985	9,228			86,244
ED 19 Min Compliant												•	•
von	Apr-11 3275	May-11 3302	Jun-11 3361	Jul-11 3547	Aug-11 3280	Sep-11 3424	Oct-11 3585	Nov-11 3463	Dec-11 3967	Jan-12 3596	Feb-12	Mar-12	YTD 34,800
Sloucestershire Viltshire	1926 2537	1925 2641	1843 2702	1912 2753	1808 2575	1908 2729	1983 2846	1870 2769	2213 3251	2198 2984			19,586 27,787
Other/Unknown	35	31	38	47	20	40	19	34	45	45	· · · · · · · · · · · · · · · · · · ·	· · · · · ·	354
Total	7,773	7,899	7,944	8,259	7,683	8,101	8,433	8,136	9,47€	8,823	•	•	82,527
RED 19 Min Performance	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon Gloucestershire	96.6% 95.1%	96.6% 96.4%	96.3% 95.7%	96.9% 95.9%	96.8% 96.5%	96.4% 95.7%	96.3% 95.9%	96.7% 95.9%	96.15% 94.05%	96.439 96.119	•		96.5% 95.7%
Wiltshire Other/Unknown	95.3% 76.1%	96.4% 77.5%	94.9% 76.0%	95.3% 81.0%	95.9% 58.8%	94.5% 67.8%	94.8% 57.6%	94.9% 66.7%	94.48% 69.23%	94.559 80.369	-:	:	95.1% 72.0%
Fotal	95.7%	96.4%	95.6%	96.0%	96.3%	95.4%	95.5%	95.7%	94.9%	95.6%			95.7%
RED 19 Minute Performance		96.4%	95.6%	90.0%	90.3%	95.47	95.5%	95.77	94.97	95.6%			95.7%
	B Dy PC I												
RED Responses	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire Gwindon	2,025 685	1,996 732	1,926 704	1,994 734	1,874 680	1,994 780	2,068 800	1,950 762	2,353 869	2,287 867			20,467 7,613
Bristol North Somerset	1797 783	1805 800	1893 735	1949 823	1752 850	1893 780	1978 840	1804 819	2153 905	1940 853			18,964 8,188
South Gloucestershire Bath and North East Somerset	743 520	723 549	773 587	796 600	710 512	797 583	808 643	880 549	958 714	836 654			8,024 5,911
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732			16,574
Other/Unknown	47	40	51	59	35	60	33	53	66	59		l	503
Fotal	8,121	8,194	8,313	8,602	7,980	8,494	8,82€	8,501	9,985	9,228	-		86,244
RED 19 Min Compliant	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire Gwindon	1,926 674	1,925 729	1,843 698	1,912 724	1,808 679	1,90£ 773	1,983 790	1,870 755	2,213 857	2,198 859			19,586 7,538
Bristol North Somerset	1744	1747 770	1829 705	1895 784	1710	1827 747	1912 792	1759 784	2086	1883 811			18,392
South Gloucestershire	716	699	744	780	695	774	787	852	926	813			7,814 7,786
Bath and North East Somerset Wiltshire	496 1423	533 1465	558 1529	565 1552	491 1476	556 1475	609 1541	514 1567	669 1820	612 1600			5,603 15,448
Other/Unknown	36	31	38	47	20	41	19	35	46	47			360
otal	7,773	7,899	7,944	8,259	7,683	8,101	8,433	8,136	9,47€	8,823	•	•	82,527
RED 19 Min Performance	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Enh.40	Mar.40	YTD
Gloucestershire	95.1%	96.4%	95.7%	95.9%	96.5%	95.7%	95.89%	95.90%	94.05%	96.119	Feb-12	Mar-12	95.7%
Swindon Bristol	98.39% 97.05%	99.59% 96.79%	99.15% 96.62%	98.64%	99.85% 97.60%	99.10% 96.51%	98.75% 96.66%	99.08% 97.51%	98.62% 96.89%	99.089	-:-	:	99.01% 97.0%
North Somerset South Gloucestershire	96.81% 96.37%	96.25%	95.92%	95.26%	94.59%	95.77%	94.29%	95.73%	94.92%	95.089	:	:	95.4% 97.0%
Bath and North East Somerset	95.38% 93.56%	97.09%	95.06%	94.17%	95.90% 94.19%	95.37%	94.71%	93.62%	93.70%	93.589		•	94.8%
Wiltshire Other/Unknown	93.56% 76.60%	94.58% 77.50%	93.00% 74.51%	94.23% 79.66%	94.19% 57.14%	91.79% 68.33%	93.06% 57.58%	93.05% 66.04%	92.53% 69.70%	92.389 79.669	-		93.2% 71.6%
	95.7%	96.4%	95.6%	96.0%	96.3%	95.4%	95.5%	95.7%	94.9%	95.6%			95.7%
Total Percentage of Total Responses bein	95.7% ng Red Respon	96.4% ses by Sector	95.6%	96.0%	96.3%	95.4%	95.5%	95.7%	94.9%	95.6%		Į.	
	ng Red Respon	ses by Sector			96.3%								
Percentage of Total Responses bein Category RED Responses	Apr-11	May-11	Jun-11 39%	Jul-11 39%	Aug-11 39%	Sep-11 39%	Oct-11 39%	Nov-11 40%	Dec-11 42%	Jan-12 41%	Feb-12	Mar-12	YTD 40%
Percentage of Total Responses being	ng Red Respon	ses by Sector	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	
Percentage of Total Responses bein Category RED Responses Avon Gloucestershire	Apr-11 37% 37%	May-11 38% 37%	Jun-11 39% 36%	Jul-11 39% 35%	Aug-11 39% 34%	Sep-11 39% 36%	Oct-11 39% 35%	Nov-11 40% 35%	Dec-11 42% 37%	Jan-12 41% 38%	Feb-12	Mar-12	40% 36%
Percentage of Total Responses beit Category RED Responses Avon Sloucestershire	Apr-11 37% 37% 37%	May-11 38% 37% 38%	Jun-11 39% 36% 38%	Jul-11 39% 35% 38%	Aug-11 39% 34% 37%	Sep-11 39% 36% 38%	Oct-11 39% 35% 39%	Nov-11 40% 35% 39%	Dec-11 42% 37% 41%	Jan-12 41% 38% 40%	Feb-12	Mar-12	40% 36% 39%
Percentage of Total Responses beit Category RED Responses Avon Sloucestershire Willshire DisherUnknown	Apr-11 37% 37% 37% 21%	May-11 38% 37% 38% 18%	Jun-11 39% 36% 38% 26%	Jul-11 39% 35% 38% 22%	Aug-11 39% 34% 37% 14%	Sep-11 39% 36% 38% 25%	Oct-11 39% 35% 39% 18%	Nov-11 40% 35% 39% 24%	Dec-11 42% 37% 41% 29%	Jan-12 41% 38% 40% 29%	Feb-12	Mar-12	40% 36% 39% 22%
Percentage of Total Responses being a common of the Common	Apr-11 37% 37% 37% 21%	May-11 38% 37% 38% 18%	Jun-11 39% 36% 38% 26%	Jul-11 39% 35% 38% 22%	Aug-11 39% 34% 37% 14%	Sep-11 39% 36% 38% 25%	Oct-11 39% 35% 39% 18%	Nov-11 40% 35% 39% 24%	Dec-11 42% 37% 41% 29%	Jan-12 41% 38% 40% 29%	Feb-12	Mar-12	40% 36% 39% 22%
Percentage of Total Responses being Category RED Responses being Category RED Responses Navon Disconstrathire (Withhirthe Different Percentage of Total Responses being RED Responses being RESPONSES DESCRIPTIONS OF TOTAL Responses being RESPONSES DESCRIPTIONS OF TOTAL RESPONSES DESCRIPTIONS	Apr-11 37% 37% 37% 37% 37% 37% 21% Apr-11 Apr-11	May-11 38% 37% 38% 18% 38%	Jun-11 39% 36% 38% 26% 38%	Jul-11 39% 35% 38% 22% 38%	Aug-11 39% 34% 37% 14% 37%	Sep-11 39% 36% 36% 38% 25% 38%	Oct-11 39% 35% 39% 18% 38%	Nov-11 40% 35% 39% 24% 38%	Dec-11 42% 37% 41% 29% 40%	Jan-12 41% 38% 40% 29% 40%	Feb-12 Feb-12	Mar-12	40% 36% 39% 22% 38%
Percentage of Total Responses being a common of the Common	Apr-11 37% 37% 37% 21% 37%	May-11 38% 38% 38% 38% 39% 30% 3	Jun-11 39% 36% 36% 26% 38% Jun-11 36% 37%	Jul-11 39% 35% 38% 22% 38% 38%	Aug-11 39% 34% 37% 14% 37%	Sep-11 39% 36% 38% 25% 38% Sep-11 36% 40%	Oct-11 39% 35% 39% 18%	Nov-11 40% 35% 39% 24% 38% Nov-11 35% 40%	Dec-11 42% 37% 41% 29% 40%	Jan-12 41% 38% 40% 29% 40% Jan-12 38% 42%	•	•	40% 36% 39% 22% 38% 38%
Percentage of Total Responses beil Category RED Responses Non Non Non Nither Within Wit	Apr-11 37% 37% 21% 21% Apr-11 37%	May-11 38% 37% 38% 18% 38% 8es by PCT May-11 37%	Jun-11 39% 36% 38% 26% 38%	Jul-11 39% 35% 38% 22% 38%	Aug-11 39% 34% 37% 14% 37%	Sep-11 39% 36% 38% 25% 38% Sep-11 36%	Oct-11 39% 35% 39% 18% 38%	Nov-11 40% 35% 39% 24% 38%	Dec-11 42% 37% 41% 29% 40%	Jan-12 41% 38% 40% 29% 40% Jan-12 38%	•	•	40% 36% 39% 22% 38% YTD 36%
Percentage of Total Responses beil Category RED Responses Victo Vi	Apr-11 37% 37% 21% 37% 21% 37% 37% 38% 38% 38% 38%	May-11 38% 38% 38% 40% 38% 40% 38% 3	Jun-11 39% 36% 36% 38% 26% 38% 38% 36% 37% 40% 37% 39%	Jul-11 39% 35% 38% 22% 38% Jul-11 35% 38% 40% 39%	Aug-11 39% 34% 37% 14% 37% Aug-11 34% 39% 40% 36%	Sep-11 39% 36% 36% 25% 38% 25% 38% 40% 39% 38% 40% 40%	Oct-11 39% 35% 39% 18% 18% Oct-11 35% 41% 40% 40% 39%	Nov-11 40% 35% 39% 24% Nov-11 35% 40% 42% 42%	Dec-11 42% 37% 41% 29% 40% Dec-11 37% 42% 43% 42% 40%	Jan-12 41% 38% 40% 29% 40% Jan-12 38% 42% 42% 42% 42% 42% 40%	•	•	40% 36% 39% 22% 38% 40% 39% 40% 39%
Percentage of Total Responses beit Category RED Responses Noton Category RED Responses Noton Category RED Responses Category RED Responses Deit RED Responses Sidouestershire RED Responses Sidouestershire Switch Category RED Responses Sidouestershire Noton Category RED Responses Sidouestershire Responses	Apr-11 37% 37% 37% 21% 37% 37% 37% 37% 38% 38% 38% 38% 38%	May-11 38% 38% 18W 38% 18W 38% 40% 38% 38% 38% 38% 38% 38% 38% 38% 38%	Jun-11 39% 36% 36% 26% 38% 26% 38% 40% 37% 40% 39% 36% 39%	Jul-11 39% 35% 38% 22% 38% 22% 38% 40% 39% 37% 38% 39% 37% 38%	Aug-11 39% 34% 37% 14% 37% 40% 39% 40% 36% 36% 37%	Sep-11 39% 39% 38% 25% 38% 25% 38% 38% 40% 40% 40% 40% 38% 38%	Oct-11 39% 35% 39% 18% 38% Oct-11 55% 41% 40% 40% 39% 38% 38%	Nov-11 40% 35% 39% 24% 38% 38% 40% 39% 42% 42% 34% 40%	Dec-11 42% 37% 41% 29% 40% Dec-11 37% 42% 43% 42% 40% 40%	Jan-12 41% 39% 40% 29% 40% 3an-12 39% 42% 42% 42% 40% 30%	•	•	40% 36% 39% 22% 38% 38% 40% 40% 40% 39% 39% 39% 39%
Percentage of Total Responses being Category RED Responses Noon Category RED Responses Noon Category RED Responses Category RED Responses Dein RED Responses Sidouestershire New York Category RED Responses Category RED Responses Category RED Responses Category RED Responses Noon Category RED RESPONSE NOON CATEGORY RED RESPONSE NOON RED RED RESPONSE NOON RED RED RESPONSE NOON RED RED RESPONSE NOON RED	Apr-11 37% 37% 37% 21% 37% 21% 37% 37% 38% 38% 38% 38% 38%	May-11 38% 37% 38% 38% 38% 38% 38% 38% 38% 38% 38% 38% 36% 3	Jun-11 39% 38% 38% 26% 38% Jun-11 36% 37% 40% 37% 39% 38%	Jul-11 39% 35% 36% 22% 38% Jul-11 35% 38% 40% 39% 39% 39% 39%	Aug-11 39% 34% 37% 14% 37% 37% 40% 36% 36%	Sep-11 39% 36% 36% 25% 38% Sep-11 36% 40% 38% 40% 38%	Oct-11 39% 35% 38% 18% 38% Oct-11 35% 41% 40% 39% 39% 39%	Nov-11 40% 35% 39% 24% 38% Nov-11 35% 40% 39% 42% 42% 42%	Dec-11 42% 37% 41% 29% 40% Dec-11 37% 42% 42% 42% 40% 40% 40% 40% 41% 42%	Jan-12 41% 38% 40% 29% 40% 40% Jan-12 38% 42% 42% 42% 42% 40% 40% 39% 30%	•	•	40% 36% 39% 22% 38% 38% 40% 40% 40% 37%
Percentage of Total Responses beit Category RED Responses Noton Category RED Responses Noton Category RED Responses Category RED Responses Deit RED Responses Sidouestershire RED Responses Sidouestershire Switch Category RED Responses Sidouestershire Noton Category RED Responses Sidouestershire Responses	Apr-11 37% 37% 37% 21% 37% 37% 37% 37% 38% 38% 38% 38% 38%	May-11 38% 38% 18W 38% 18W 38% 40% 38% 38% 38% 38% 38% 38% 38% 38% 38%	Jun-11 39% 36% 36% 26% 38% 26% 38% 40% 37% 40% 39% 36% 39%	Jul-11 39% 35% 38% 22% 38% 22% 38% 40% 39% 37% 38% 39% 37% 38%	Aug-11 39% 34% 37% 14% 37% 40% 39% 40% 36% 36% 37%	Sep-11 39% 39% 38% 25% 38% 25% 38% 38% 40% 40% 40% 40% 38% 38%	Oct-11 39% 35% 39% 18% 38% Oct-11 55% 41% 40% 40% 39% 38% 38%	Nov-11 40% 35% 39% 24% 38% 38% 40% 39% 42% 42% 34% 40%	Dec-11 42% 37% 41% 29% 40% Dec-11 37% 42% 43% 42% 40% 40%	Jan-12 41% 39% 40% 29% 40% 3an-12 39% 42% 42% 42% 40% 30%	•	•	40% 36% 39% 22% 38% 38% 40% 40% 40% 39% 39% 39% 39%
Percentage of Total Responses bein Category RED Responses Noon Disconstensive Withhirthe Category RED Responses Noon Category RED Responses Dein Category RED Responses bein RED Responses Siconstensive Withhirthe Category RED Responses Siconstensive Sicon	Apr-11 37% 37% 37% 37% 37% 37% 37% 37% 37% 38% 38% 38% 38% 38% 38%	May-11 38% 3	Jun-11 39% 36% 36% 38% 26% 38% 38% 39% 40% 37% 40% 39% 39% 39% 39% 39% 38%	Jul-11 39% 35% 35% 38% 22% 38% 38% 40% 39% 39% 39% 39% 39% 39% 38%	Aug-11 39% 34% 37% 14% 37% 37% 40% 36% 36% 36% 36% 37%	Sep-11 39% 36% 38% 25% 38% 38% 5ep-11 36% 40% 40% 39% 40% 39% 40% 39% 40% 39% 40% 40% 40% 40% 40% 40% 40% 40% 40% 40	Oct-11 39% 35% 39% 39% 18% 38% Oct-11 35% 41% 40% 40% 40% 39% 38% 18%	Nov-11 40% 35% 39% 24% 38% 38% 40% 39% 42% 42% 34% 40%	Dec-11 42% 37% 41% 29% 40% Dec-11 37% 42% 42% 42% 40% 40% 40% 40% 41% 42%	Jan-12 41% 38% 40% 29% 40% 40% Jan-12 38% 42% 42% 42% 42% 40% 40% 39% 30%	•	•	40% 36% 39% 22% 38% 38% 40% 40% 40% 39% 39% 39% 23%
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recentage of Total Responses bein category RED Responses word. Solocastershire Wilhahire Pether Unknown of total Responses bein tercentage of Total Responses bein tercentage tercenta	Apr-11 37% 37% 37% 37% 37% 37% 37% 37% 37% 37%	May-11 39% 39% 39% 39% 38% 18% 38% 18% 38% 18% 38% 18% 38% 18% 38% 38% 38% 38% 38% 38% 38% 38% 38% 3	Jun-11 3991 3987 3987 3989 3989 Jun-11	July 1 Ju	Aug-11 Aug-11	\$99-11 397, 398, 398, 398, 398, 399, 409, 409, 399, 399, 409, 399,	0eb-11 590 / 590	Nov-11 40% 40% 40% 40% 40% 40% 39% 39% 39% 40% 40% 40% 40% 40% 40% 40% 40% 40% 40	Dec-11 Sept. Sep	Jan-12 419 419 419 419 419 409 409 409 409 409 409 409 409 409 40	Feb:12	Mar-12 Mar-12 Mar-12 Mar-12	40% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39
Percentage of Total Responses beit Category RED Responses Notes Category RED Responses Notes Category RED Responses Notes Category RED Responses Deher-Unknown Total Category RED Responses Deher-Unknown Total Responses beit RED Responses Deher-Unknown Total Category RED Responses Notes Category RED Responses Notes Category RED Responses Deher-Unknown Total Category RED Responses Deher-Unknown Total Category RED Responses Street Of Dean Category RED Responses Street Of Dean Category RED Responses Notes Category RED Responses Notes Category RED Responses Street Of Dean Category RED Responses Notes RED Responses RED R	Apr-11 37% 37% 37% 37% 37% 37% 37% 37% 37% 37%	ses by Sector May-11 394 395 387 388 188 389 May-11 379 399 409 399 399 409 399 399 409 399 39	Jun-11 Ju	July 1 Ju	Aug-11 Aug-11	\$ep-11 \$975 \$975 \$975 \$975 \$975 \$975 \$975 \$975	0ci-11 3897 3898 3898 3898 1898 3898 1898 419 3898 419 409 409 409 409 409 409 409 409 409 40	Nov11 40% 38% 38% 38% 38% 38% 38% 38% 38% 40% 40% 40% 40% 42% 42% 42% 42% 42% 42% 42% 45% 40% 40% 42% 42% 42% 45% 46% 40% 46% 46% 47% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46	Dec11 427 478 479 479 479 479 479 479 479 479 479 479	Jan-12 1 4751 4751 4751 4751 4751 4751 4751 47	Feb:12	Mar-12 Mar-12 Mar-12 Mar-12	40% 39% 39% 22% 22% 22% 39% 39% 39% 39% 40% 40% 40% 40% 40% 40% 40% 40
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Percentage of Total Responses beit Category RED Responses Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Victor Vic	Apr-11	ses by Sector May-11 394 395 387 188 388 388 388 388 388 388	Jun-11 Ju	Jah11	Aug-11 Aug-11	\$69-11 \$97 \$98 \$98 \$98 \$98 \$98 \$98 \$98 \$98	0ci-11 397 398 398 398 398 199 388 388 388 0ci-11 558 418 388 458 409 409 409 409 409 409 409 409 409 409	Nov-11 40% 36% 3	Dec-11	Jan-12 (19) (19) (19) (19) (19) (19) (19) (19)	Feb:12	Mar-12 Mar-12 Mar-12 Mar-12	40% 36% 36% 36% 36% 36% 36% 36% 36% 36% 36
Percentage of Total Responses being careful procession of the Careful	Apr-11 37% 37% 37% 37% 37% 37% 37% 37% 37% 37%	ses by Sector May-11 39% 39% 39% 18% 18% 38% 18% 18% 18% 18% 18% 18% 18% 18% 18% 1	Jun-11 3991 3987 3989 3989 3989 3989 Jun-11 Ju	July 1 Ju	Aug-11 Aug-11	\$99-11 397, 398, 398, 398, 398, 398, 399, 399, 409, 399,	0eb-11 5976 5978 5978 5978 5978 1979	Nov-11 40% 59% 59% 39% 24% 38% 38% Nov-11 Nov-11 1,001	Dec-11 37% 40% 4	Jan-12	Feb-12	Marc12 Marc12 Marc12 Marc12 Marc12 Marc12 Marc12	40% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39
recentage of Total Responses being processes of the Committee of Total Responses being processes of the Committee of the Comm	Apr.11 37% 37% 37% 37% 37% 37% 37% 37% 37% 37%	May-11 38% 38% 38% 18% 38% 18% 38% 18% 18% 38% 18% 38% 18% 38% 18% 38% 18% 38% 38% 38% 38% 38% 38% 38% 38% 38% 3	Jun-11 3991 3987 3897 3897 3897 3897 3897 3997	Jack 11 Jack 1	Aug-11 397 397 149 397 149 397 149 378 149 378 149 378 149 378 378 378 378 379 398 398 398 398 398 398 398 398 398 39	\$99-11 \$99-11	Out-11 SPR S	Nov-11 40% 59% 59% 59% 39% 24% 38% 38% 100-11 100-1	Dec-11	Jan-12 Jan-13 Ja	Feb-12	Marc12 Marc12 Marc12 Marc12 Marc12 Marc12 Marc12	40% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39
recentage of Total Responses being programment of the Comment of t	Apr.11 37% 37% 37% 37% 37% 37% 37% 37% 37% 37%	May-11 389 389 389 189 389 189 389 189 409 409 409 409 409 409 409 409 409 40	Jun-11 3991 3987 3987 3987 3897 3897 3897 3997	Jack 11 Jack 11 Jack 11 Jack 12 Jack 12 Jack 13 Jack 11 Jack 13 Jack 11 Jack 13 Jack 11 Jack 13 Jack 1	Aug-11 397 398 378 149 378 149 378 149 378 149 378 149 378 378 378 378 378 378 378 378 378 378	\$40-11 \$40	Out-11 Sept.	Nov-11	Dec-11	Jan-12 39 15 16 16 17 17 17 17 17 17 17 17 17 17 17 17 17	Feb-12	Marc12 Marc12 Marc12 Marc12 Marc12 Marc12 Marc12	40% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39
recentage of Total Responses being processes of total Responses being processes of total Responses of the Control of the Contr	Apr.11 Apr.11 Apr.11 37% 37% 37% 37% 37% 37% 37% 3	May-11 38% 38% 38% 18% 38% 18% 38% 18% 38% 18% 38% 18% 38% 18% 38% 38% 38% 38% 38% 38% 38% 38% 38% 3	Jun-11 3991 3981	Jack 11 Jack 1	Aug-11 Aug-11	\$69-11 \$69-11	0s-11 39% 39% 19% 39% 19% 19% 39% 19% 19% 39% 10% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39	Nov-11 1,004 1,005 1,0	Dec-11	Jan-12 (197) Jan-1	Feb-12	Marc12 Marc12 Marc12 Marc12 Marc12 Marc12 Marc12	40% 39% 39% 39% 39% 39% 39% 39% 40% 39% 40% 39% 40% 39% 40% 40% 39% 40% 40% 40% 40% 40% 40% 40% 40% 40% 40
recentage of Total Responses being programment of the Company RED Responses being programment of the Company RED Responses being programment of the Company RED Responses being the Response being the Resp	Apr-11	ses by Sector May-11 394 397 387 387 387 387 387 387 387	Jun-11 3991 3987 3987 3987 3987 3987 3987 3987 3987	Jub 11 Ju	Aug-11 Aug-11	\$40-11 \$597 \$598 \$598 \$598 \$598 \$598 \$598 \$598 \$598	Oct-11 5904 5904 5909 1980 3989 1980 3989 1980 3989 4159 3989 4179 3989 4879 3989 3989 3989 3989 3989 3989 3989 3	Nov-11 No	Dec-11	Jan-12 419 419 419 419 419 409 409 409 409 409 409 409 409 409 40	Feb-12	Marc12 Marc12 Marc12 Marc12 Marc12 Marc12 Marc12	40% 39% 39% 39% 39% 39% 39% 39% 39% 39% 39

GREEN 1 Performance by Sector

GREEN 1 Respon	neae

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	344	345	373	429	388	397	400	370	402	385	*	*	3,833
Gloucestershire	199	208	203	229	214	189	191	210	247	249	*	*	2,139
Wiltshire	286	306	292	295	303	295	320	312	317	298	*	*	3,024
Other/Unknown	7	10	5	9	13	17	6	6	12	7	*	*	92
Total	836	869	873	962	918	898	917	898	978	939	*	*	9,088

Compliant GREEN 1 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	308	328	339	384	365	349	364	327	334	345	*	*	3,443
Gloucestershire	195	200	196	220	211	182	184	206	235	240	*	*	2,069
Wiltshire	274	300	277	284	283	282	305	295	301	282	*	*	2,883
Other/Unknown	5	8	5	9	11	12	5	3	6	3	*	*	67
Total	782	836	817	897	870	825	858	831	876	870	*	*	8,462

GREEN 1 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	89.5%	95.1%	90.9%	89.5%	94.1%	87.9%	91.0%	88.4%	83.08%	89.61%	*	*	89.8%
Gloucestershire	98.0%	96.2%	96.6%	96.1%	98.6%	96.3%	96.3%	98.1%	95.14%	96.39%	*	*	96.7%
Wiltshire	95.8%	98.0%	94.9%	96.3%	93.4%	95.6%	95.3%	94.6%	94.95%	94.63%	*	*	95.3%
Other/Unknown	71.4%	80.0%	100.0%	100.0%	84.6%	70.6%	83.3%	50.0%	50.00%	42.86%	*	*	72.8%
•													
Total	03 5%	06.2%	03.6%	03 29/	94.8%	01 09/	03 69	02.5%	80.6%	02 7%	*	*	03 1%

GREEN 1 Performance by PCT

GREEN 1 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	199	208	203	229	214	189	191	210	247	249	*	*	2,139
Swindon	86	95	88	88	74	83	89	93	83	89	*	*	868
Bristol	191	181	204	223	214	216	214	207	203	217	*	*	2,070
North Somerset	74	76	86	95	87	89	93	76	87	69	*	*	832
South Gloucestershire	70	80	70	96	78	82	82	80	102	90	*	*	830
Bath and North East Somerset	50	57	56	66	61	54	64	62	68	65	*	*	603
Wiltshire	158	162	161	156	177	168	178	164	176	153	*	*	1,653
Other/Unknown	8	10	5	9	13	17	6	6	12	7	*	*	93
Total	836	869	873	962	918	898	917	898	978	939	*	*	9,088

Compliant GREEN 1 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	195	200	196	220	211	182	184	206	235	240	*	*	2,069
Swindon	85	94	86	86	73	81	86	91	82	86	*	*	850
Bristol	176	174	188	205	203	186	191	182	168	194	*	*	1,867
North Somerset	66	72	76	82	81	79	84	68	74	62	*	*	744
South Gloucestershire	60	74	63	86	73	77	78	71	83	80	*	*	745
Bath and North East Somerset	44	57	55	60	55	50	60	61	65	62	*	*	569
Wiltshire	150	157	148	149	163	158	170	149	163	143	*	*	1,550
Other/Unknown	6	8	5	9	11	12	5	3	6	3	*	*	68
		•	•	•	•	•		•	•	•	•	•	
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GREEN 1 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	98.0%	96.2%	96.6%	96.1%	98.6%	96.3%	96.34%	98.10%	95.14%	96.39%	*	*	96.7%
Swindon	98.84%	98.95%	97.73%	97.73%	98.65%	97.59%	96.63%	97.85%	98.80%	96.63%	*	*	97.9%
Bristol	92.15%	96.13%	92.16%	91.93%	94.86%	86.119	89.25%	87.92%	82.76%	89.40%	*	*	90.2%
North Somerset	89.19%	94.74%	88.37%	86.32%	93.10%	88.76%	90.32%	89.47%	85.06%	89.86%	*	*	89.4%
South Gloucestershire	85.71%	92.50%	90.00%	89.58%	93.59%	93.90%	95.12%	88.75%	81.37%	88.89%	*	*	89.8%
Bath and North East Somerset	88.00%	100.00%	98.21%	90.91%	90.16%	92.59%	93.75%	98.39%	95.59%	95.38%	*	*	94.4%
Wiltshire	94.94%	96.91%	91.93%	95.51%	92.09%	94.05%	95.51%	90.85%	92.61%	93.46%	*	*	93.8%
Other/Unknown	75.00%	80.00%	100.00%	100.00%	84.62%	70.59%	83.33%	50.00%	50.00%	42.86%	*	*	73.1%
Total	93.5%	96.2%	93.6%	93.2%	94.8%	91.9%	93.6%	92.5%	89.6%	92.7%	*	*	93.1%

Percentage of Total Responses being Green 1 Responses by Sector

Category Green 1 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	3.80%	3.88%	4.18%	4.62%	4.44%	4.35%	4.24%	4.16%	4.07%	4.25%	*	*	4.2%
Gloucestershire	3.65%	3.81%	3.81%	4.06%	3.94%	3.43%	3.26%	3.73%	3.90%	4.10%	*	*	3.8%
Wiltshire	3.98%	4.24%	3.90%	3.87%	4.17%	3.91%	4.11%	4.19%	3.77%	3.79%	*	*	4.0%
Other/Unknown	3.27%	4.55%	2.59%	3.35%	5.28%	7.08%	3.28%	2.80%	5.43%	3.59%	*	*	4.2%
Total	3.82%	3.99%	3.98%	4.22%	4.23%	4.01%	3.94%	4.05%	3.94%	4.05%	*	*	4.0%

Percentage of Total Responses being Green 1 Responses by PCT

Green 1 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	3.65%	3.81%	3.81%	4.06%	3.94%	3.43%	3.26%	3.73%	3.90%	4.10%	*	*	3.8%
Swindon	4.59%	5.09%	4.62%	4.57%	4.03%	4.25%	4.56%	4.93%	3.98%	4.32%	*	*	4.5%
Bristol	4.05%	3.99%	4.34%	4.57%	4.80%	4.48%	4.28%	4.52%	4.04%	4.66%	*	*	4.4%
North Somerset	3.62%	3.63%	4.33%	4.54%	4.13%	4.28%	4.38%	3.88%	4.00%	3.39%	*	*	4.0%
South Gloucestershire	3.41%	3.94%	3.58%	4.73%	3.97%	4.08%	3.95%	3.78%	4.25%	4.29%	*	*	4.0%
Bath and North East Somerset	3.26%	3.79%	3.40%	4.05%	4.23%	3.53%	3.81%	3.82%	3.79%	3.94%	*	*	3.8%
Wiltshire	3.95%	3.97%	3.83%	3.59%	4.21%	3.93%	4.05%	3.93%	3.67%	3.46%	*	*	3.9%
Other/Unknown	3.69%	4.52%	2.56%	3.32%	5.22%	7.00%	3.23%	2.76%	5.31%	3.54%	*	*	4.2%
•													
Total	3.82%	3.99%	3.98%	4.22%	4.23%	4.01%	3.94%	4.05%	3.94%	4.05%	*	*	4.0%

GREEN 2 Performance by Sector

CD	CEN	2	Responses	

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	2259	2203	2195	2158	2107	2199	2262	2135	2287	2076	*	*	21,881
Gloucestershire	1268	1263	1240	1384	1287	1343	1427	1343	1475	1397	*	*	13,427
Wiltshire	1718	1697	1805	1780	1707	1772	1827	1802	1991	1740	*	*	17,839
Other/Unknown	46	60	39	52	52	60	59	56	49	57	*	*	530
Total	5,291	5,223	5,279	5,374	5,153	5,374	5,575	5,336	5,802	5,270	*	*	53,677

Compliant GREEN 2 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	NOV-11	Dec-11	Jan-12	Feb-12	Mar-12	עוץ
Avon	1962	2009	1875	1869	1883	1891	1864	1790	1772	1745	*	*	18,660
Gloucestershire	1242	1241	1219	1359	1260	1322	1404	1319	1401	1357	*	*	13,124
Wiltshire	1677	1656	1716	1665	1621	1677	1724	1713	1818	1630	*	*	16,897
Other/Unknown	44	55	32	46	43	47	51	50	39	46	*	*	453

Total 4,925 4,961 4,842 4,935 4,807 4,937 5,043 4,872 5,03C 4,77E * * 49,134

GREEN 2 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	86.9%	91.2%	85.4%	86.6%	89.4%	86.0%	82.4%	83.8%	77.48%	84.06%	*	*	85.3%
Gloucestershire	97.9%	98.3%	98.3%	98.2%	97.9%	98.4%	98.4%	98.2%	94.98%	97.14%	*	*	97.7%
Wiltshire	97.6%	97.6%	95.1%	93.5%	95.0%	94.6%	94.4%	95.1%	91.31%	93.68%	*	*	94.7%
Other/Unknown	95.7%	91.7%	82.1%	88.5%	82.7%	78.3%	86.4%	89.3%	79.59%	80.70%	*	*	85.5%
•													
Total	93.1%	95.0%	91.7%	91.9%	93.3%	91.9%	90.5%	91.3%	86.7%	90.7%	*	*	91.5%

GREEN 2 Performance by PCT

GREEN 2 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	1268	1263	1240	1384	1287	1343	1427	1343	1475	1397	*	*	13,427
Swindon	466	445	499	437	434	446	447	458	517	462	*	*	4,611
Bristol	1203	1138	1135	1124	1048	1139	1211	1161	1160	1106	*	*	11,425
North Somerset	508	516	528	512	501	520	521	421	514	449	*	*	4,990
South Gloucestershire	495	483	468	454	491	484	483	477	546	456	*	*	4,837
Bath and North East Somerset	398	383	426	397	367	393	390	447	432	404	*	*	4,037
Wiltshire	907	934	944	1013	971	988	103€	973	1105	939	*	*	9,810
Other/Unknown	46	61	39	53	54	61	60	56	53	57	*	*	540
	•	•	•					•		•			
Total	5,291	5,223	5,279	5,374	5,153	5,374	5,575	5,336	5,802	5,270	*	*	53,677

Compliant GREEN 2 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	1242	1241	1219	1359	1260	1322	1404	1319	1401	1357	*	*	13,124
Swindon	459	439	481	419	414	429	439	447	492	440	*	*	4,459
Bristol	1016	1031	942	957	929	974	984	966	894	922	*	*	9,615
North Somerset	471	475	472	459	449	458	439	368	416	392	*	*	4,399
South Gloucestershire	429	443	407	395	446	409	403	389	408	382	*	*	4,111
Bath and North East Somerset	386	364	402	366	345	373	361	421	383	372	*	*	3,773
Wiltshire	878	912	887	937	919	924	961	912	993	867	*	*	9,190
Other/Unknown	44	56	32	47	45	48	52	50	43	46	*	*	463
Total	4,925	4,961	4,842	4,939	4,807	4,937	5,043	4,872	5,030	4,778	*	*	49,134

GREEN 2 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	97.9%	98.3%	98.3%	98.2%	97.9%	98.4%	98.39%	98.21%	94.98%	97.14%	*	*	97.7%
Swindon	98.50%	98.65%	96.39%	95.88%	95.39%	96.19%	98.21%	97.60%	95.16%	95.24%	*	*	96.7%
Bristol	84.46%	90.60%	83.00%	85.14%	88.65%	85.51%	81.26%	83.20%	77.07%	83.36%	*	*	84.2%
North Somerset	92.72%	92.05%	89.39%	89.65%	89.62%	88.08%	84.26%	87.41%	80.93%	87.31%	*	*	88.2%
South Gloucestershire	86.67%	91.72%	86.97%	87.00%	90.84%	84.50%	83.44%	81.55%	74.73%	83.77%	*	*	85.0%
Bath and North East Somerset	96.98%	95.04%	94.37%	92.19%	94.01%	94.91%	92.56%	94.18%	88.66%	92.08%	*	*	93.5%
Wiltshire	96.80%	97.64%	93.96%	92.50%	94.64%	93.52%	92.76%	93.73%	89.86%	92.33%	*	*	93.68%
Other/Unknown	95.65%	91.80%	82.05%	88.68%	83.33%	78.69%	86.67%	89.29%	81.13%	80.70%	*	*	0.00%
Total	93.1%	95.0%	91.7%	91.9%	93.3%	91.9%	90.5%	91.3%	86.7%	90.7%	*	*	91.5%

Percentage of Total Responses being Green 2 Responses by Sector

Category Green 2 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	24.99%	24.76%	24.61%	23.26%	24.12%	24.08%	23.95%	23.98%	23.16%	22.92%	*	*	24.0%
Gloucestershire	23.23%	23.11%	23.26%	24.53%	23.69%	24.39%	24.35%	23.82%	23.28%	23.03%	*	*	23.7%
Wiltshire	23.93%	23.49%	24.13%	23.36%	23.49%	23.51%	23.47%	24.22%	23.67%	22.12%	*	*	23.5%
Other/Unknown	21.50%	27.27%	20.21%	19.33%	21.14%	25.00%	32.24%	26.17%	22.17%	29.23%	*	*	24.1%
Total	24.17%	23.95%	24.08%	23.56%	23.77%	23.98%	23.96%	24.04%	23.35%	22.73%	*	*	23.7%

Percentage of Total Responses being Green 2 Responses by PCT

Green 2 Responses

Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
23.23%	23.11%	23.26%	24.53%	23.69%	24.39%	24.35%	23.82%	23.28%	23.03%	*	*	23.7%
24.88%	23.86%	26.19%	22.71%	23.66%	22.85%	22.89%	24.27%	24.76%	22.43%	*	*	23.8%
25.51%	25.06%	24.17%	23.04%	23.53%	23.62%	24.22%	25.35%	23.07%	23.73%	*	*	24.1%
24.84%	24.64%	26.57%	24.47%	23.81%	25.01%	24.56%	21.50%	23.62%	22.06%	*	*	24.1%
24.11%	23.78%	23.90%	22.38%	25.01%	24.06%	23.28%	22.53%	22.76%	21.73%	*	*	23.3%
25.98%	25.45%	25.88%	24.36%	25.45%	25.70%	23.21%	27.54%	24.07%	24.51%	*	*	25.2%
22.68%	22.87%	22.46%	23.34%	23.10%	23.13%	23.56%	23.31%	23.04%	21.25%	*	*	22.9%
21.20%	27.60%	20.00%	19.56%	21.69%	25.10%	32.26%	25.81%	23.45%	28.79%	*	*	24.3%
24.17%	23.95%	24.08%	23.56%	23.77%	23.98%	23.96%	24.04%	23.35%	22.73%	*	*	23.7%
	23.23% 24.88% 25.51% 24.84% 24.11% 25.98% 22.68% 21.20%	23.23% 23.11% 24.88% 23.869 25.51% 25.064 24.64% 24.64% 24.11% 23.78% 25.88% 25.459 22.68% 22.87% 21.20% 27.609	23.23% 23.119 23.26% 24.88% 23.86% 26.19% 25.51% 25.06% 24.17% 24.84% 24.64% 26.57% 24.11% 23.78% 23.90% 25.88% 22.87% 22.46% 21.20% 27.60% 20.00%	23.23% 23.119 23.26% 24.539 24.88% 23.869 26.19% 22.719 25.51% 25.069 24.17% 23.049 24.84% 24.649 26.57% 24.479 24.11% 23.78% 23.90% 22.389 25.88% 25.45% 25.88% 24.369 22.68% 22.87% 22.46% 23.349 21.20% 27.60% 20.00% 19.56%	23.23% 23.119 23.26% 24.539 23.69% 24.88% 23.869 26.19% 22.719 23.66% 25.51% 25.06% 24.17% 23.04% 23.53% 24.84% 24.649 26.57% 24.47% 23.81% 24.11% 23.789 23.90% 22.389 25.01% 25.98% 25.459 25.88% 24.36% 25.45% 22.68% 22.879 22.46% 23.349 23.10% 21.20% 27.60% 20.00% 19.56% 21.69%	23.23% 23.119 23.26% 24.539 23.69% 24.399 24.88% 23.86% 26.19% 22.71% 23.69% 22.859 25.51% 25.06% 24.17% 23.69% 23.62% 24.84% 24.649 26.57% 24.47% 23.81% 25.01% 24.11% 23.789 23.90% 22.389 25.01% 24.66% 25.98% 25.45% 25.88% 24.36% 25.45% 25.70% 22.68% 22.879 22.46% 23.349 23.10% 23.13% 21.20% 27.60% 20.00% 19.56% 21.69% 25.10%	23.23% 23.119 23.26% 24.53% 23.69% 24.399 24.399 24.399 24.399 24.399 24.399 24.399 24.399 24.399 22.859 22.899 22.859 22.859 22.859 22.859 22.859 22.859 22.859 23.629 24.229 24.229 24.479 23.819 25.019 24.569 24.178 23.819 25.019 24.669 23.289 24.11% 23.789 23.90% 22.389 25.019 24.069 23.289 25.98% 25.459 25.459 25.709 23.219 22.68% 22.879 22.46% 23.349 23.109 23.139 23.569 21.20% 27.609 20.00% 19.569 21.699 25.109 32.26%	23.23% 23.119 23.26% 24.539 23.69% 24.399 24.359 23.85% 23.82% 24.88% 23.869 26.19% 22.779 23.66% 22.859 22.859 24.27% 25.51% 22.859 22.859 24.22% 25.55% 25.55% 25.55% 24.22% 25.55% 24.22% 25.55% 24.24% 25.55% 24.27% 23.81% 25.019 24.56% 21.50% 21.50% 24.11% 25.019 24.56% 21.50% 22.53% 25.01% 24.069 23.28% 22.53% 22.53% 25.01% 24.069 23.28% 22.53% 22.53% 25.01% 24.069 23.28% 22.53% 22.53% 22.53% 25.01% 24.069 23.28% 22.53% 22.53% 22.53% 22.53% 22.53% 22.53% 22.53% 22.53% 22.53% 22.53% 22.65% 23.21% 27.54% 23.31% 23.53% 23.21% 27.54% 22.85% 22.85% 22.85% 22.85% 23.31% 23.53% 23.31%	23.23% 23.119 23.26% 24.53% 23.69% 24.399 24.35% 23.82% 23.28% 24.88% 23.869 26.19% 22.71% 23.66% 22.859 22.89% 24.27% 24.76% 25.51% 25.66% 22.859 23.62% 24.22% 25.35% 23.07% 24.84% 24.64% 26.57% 24.47% 23.81% 25.019 24.56% 21.50% 23.62% 24.11% 23.789 23.90% 22.389 25.01% 24.069 23.28% 22.53% 22.76% 25.98% 25.45% 25.70% 23.21% 27.54% 24.07% 22.68% 22.87% 22.46% 23.34% 23.10% 23.139 23.56% 23.31% 23.04% 21.20% 27.60% 20.00% 19.56% 21.69% 25.10% 32.26% 25.81% 23.45%	23.23% 23.119 23.26% 24.53% 23.699 24.399 24.35% 23.82% 23.289 23.03% 24.88% 23.869 26.19% 22.71% 23.66% 22.859 22.89% 24.27% 24.76% 22.43% 25.51% 25.06% 24.17% 23.63% 23.62% 24.22% 25.35% 23.07% 23.73% 24.84% 24.649 26.57% 24.47% 23.81% 25.01% 24.56% 21.50% 23.62% 22.06% 24.11% 23.789 23.90% 22.389 25.01% 24.069 23.289 22.53% 22.76% 21.50% 22.76% 21.73% 25.98% 25.459 25.45% 25.70% 23.21% 27.54% 24.07% 24.51% 22.68% 22.879 22.46% 23.34% 23.10% 23.139 23.56% 23.31% 23.04% 21.25% 21.20% 27.60% 20.00% 19.56% 21.69% 25.10% 32.26% 25.81% 23.45% 28.79% </td <td>23.23% 23.119 23.26% 24.539 23.69% 24.399 24.359 23.82% 23.289 23.03% * 24.88% 23.866 26.19% 22.719 23.66% 22.859 22.899 24.76% 22.43% * 25.51% 25.069 24.17% 23.539 23.3629 24.22% 25.35% 23.079 23.739 * 24.84% 24.649 26.57% 24.47% 23.81% 25.019 24.56% 21.50% 23.629 22.06% * 24.11% 23.789 23.90% 22.389 25.019 24.56% 21.50% 23.629 22.06% * 24.11% 23.789 25.89% 25.49 25.79 23.21% 27.54% 24.079 24.51% * 25.98% 25.459 25.89 25.709 23.21% 27.54% 24.079 24.51% * 22.68% 22.879 22.46% 23.349 23.10% 23.139 23.69% 23.31% 23.049 21.25%<</td> <td>23.23% 23.119 23.26% 24.539 23.69% 24.399 24.359 23.82% 23.289 23.039 * * 24.88% 23.869 26.19% 22.719 23.66% 22.859 22.899 24.27% 24.769 22.43% *</td>	23.23% 23.119 23.26% 24.539 23.69% 24.399 24.359 23.82% 23.289 23.03% * 24.88% 23.866 26.19% 22.719 23.66% 22.859 22.899 24.76% 22.43% * 25.51% 25.069 24.17% 23.539 23.3629 24.22% 25.35% 23.079 23.739 * 24.84% 24.649 26.57% 24.47% 23.81% 25.019 24.56% 21.50% 23.629 22.06% * 24.11% 23.789 23.90% 22.389 25.019 24.56% 21.50% 23.629 22.06% * 24.11% 23.789 25.89% 25.49 25.79 23.21% 27.54% 24.079 24.51% * 25.98% 25.459 25.89 25.709 23.21% 27.54% 24.079 24.51% * 22.68% 22.879 22.46% 23.349 23.10% 23.139 23.69% 23.31% 23.049 21.25%<	23.23% 23.119 23.26% 24.539 23.69% 24.399 24.359 23.82% 23.289 23.039 * * 24.88% 23.869 26.19% 22.719 23.66% 22.859 22.899 24.27% 24.769 22.43% *

GREEN 3 Performance by Sector

GREEN 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	656	579	585	640	571	585	581	487	542	545	*	*	5,771
Gloucestershire	358	331	328	352	370	287	341	387	339	328	*	*	3,421
Wiltshire	471	474	453	534	469	438	474	435	445	455	*	*	4,648
Other/Unknown	12	7	17	14	14	16	12	15	15	12	*	*	134
outon/ornational		,											
Total	1,497	1,391	1,383	1,540	1,424	1,32€	1,408	1,324	1,341	1,340	*	*	13,974

Compliant GREEN 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	586	513	517	560	524	512	503	427	460	499	*	*	5,101
Gloucestershire	354	328	321	349	363	283	335	372	321	316	*	*	3,342
Wiltshire	466	467	441	506	461	415	455	407	390	423	*	*	4,431
Other/Unknown	11	6	14	14	13	15	12	14	14	9	*	*	122
Total	1,417	1,314	1,293	1,429	1,361	1,225	1,305	1,220	1,185	1,247	*	*	12,996

GREEN 3 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	89.3%	88.6%	88.4%	87.5%	91.8%	87.5%	86.6%	87.7%	84.87%	91.56%	*	*	88.4%
Gloucestershire	98.9%	99.1%	97.9%	99.1%	98.1%	98.6%	98.2%	96.1%	94.69%	96.34%	*	*	97.7%
Wiltshire	98.9%	98.5%	97.4%	94.8%	98.3%	94.7%	96.0%	93.6%	87.64%	92.97%	*	*	95.3%
Other/Unknown	91.7%	85.7%	82.4%	100.0%	92.9%	93.8%	100.0%	93.3%	93.33%	75.00%	*	*	91.0%
Total	04.70/	0.4 E0/	02.50/	02.00/	OF CO	02.40/	02.70/	02.10	00.40/	02.40/	*	*	02.00/

GREEN 3 Performance by PCT

GREEN 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	358	331	328	352	370	287	341	387	339	328	*	*	3,421
Swindon	164	143	129	197	152	136	158	137	124	130	*	*	1,470
Bristol	376	319	365	377	349	368	363	293	310	297	*	*	3,417
North Somerset	136	135	105	135	109	125	107	91	103	122	*	*	1,168
South Gloucestershire	132	118	99	114	104	84	102	95	117	113	*	*	1,078
Bath and North East Somerset	91	80	101	92	84	80	90	81	104	82	*	*	885
Wiltshire	228	258	239	259	242	230	235	225	229	256	*	*	2,401
Other/Unknown	12	7	17	14	14	16	12	15	15	12	*	*	134

Total 1,497 1,391 1,383 1,54C 1,424 1,32E 1,408 1,324 1,341 1,34C * 13,974

Compliant GREEN 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	354	328	321	349	363	283	335	372	321	316	*	*	3,342
Swindon	163	142	128	186	150	131	155	129	112	121	*	*	1,417
Bristol	330	278	315	317	315	322	317	255	260	269	*	*	2,978
North Somerset	126	124	100	127	103	115	97	85	91	117	*	*	1,085
South Gloucestershire	120	106	87	103	98	68	84	80	100	101	*	*	947
Bath and North East Somerset	89	78	99	88	81	75	82	78	88	76	*	*	834
Wiltshire	224	252	229	245	238	216	223	207	199	238	*	*	2,271
Other/Unknown	11	6	14	14	13	15	12	14	14	9	*	*	122
Total	1,417	1,314	1,293	1,429	1,361	1,225	1,305	1,220	1,185	1,247	*	*	12,996

GREEN 3 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	98.9%	99.1%	97.9%	99.1%	98.1%	98.6%	98.24%	96.12%	94.69%	96.34%	*	*	97.7%
Swindon	99.39%	99.30%	99.22%	94.42%	98.68%	96.32%	98.10%	94.16%	90.32%	93.08%	*	*	96.4%
Bristol	87.77%	87.15%	86.30%	84.08%	90.26%	87.50%	87.33%	87.03%	83.87%	90.57%	*	*	87.2%
North Somerset	92.65%	91.85%	95.24%	94.07%	94.50%	92.00%	90.65%	93.41%	88.35%	95.90%	*	*	92.9%
South Gloucestershire	90.91%	89.83%	87.88%	90.35%	94.23%	80.95%	82.35%	84.21%	85.47%	89.38%	*	*	87.8%
Bath and North East Somerset	97.80%	97.50%	98.02%	95.65%	96.43%	93.75%	91.11%	96.30%	84.62%	92.68%	*	*	94.2%
Wiltshire	98.25%	97.67%	95.82%	94.59%	98.35%	93.91%	94.89%	92.00%	86.90%	92.97%	*	*	94.6%
Other/Unknown	91.67%	85.71%	82.35%	100.00%	92.86%	93.75%	100.00%	93.33%	93.33%	75.00%	*	*	0.00%
Total	94.7%	94.5%	93.5%	92.8%	95.6%	92.4%	92.7%	92.1%	88.4%	93.1%	*	*	93.0%

Percentage of Total Responses being Green 3 Responses by Sector

Category Green 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	7.26%	6.51%	6.56%	6.90%	6.54%	6.41%	6.15%	5.47%	5.49%	6.02%	*	*	6.32%
Gloucestershire	6.56%	6.06%	6.15%	6.24%	6.81%	5.21%	5.82%	6.87%	5.35%	5.41%	*	*	6.03%
Wiltshire	6.56%	6.56%	6.06%	7.01%	6.45%	5.81%	6.09%	5.85%	5.29%	5.79%	*	*	6.13%
Other/Unknown	5.61%	3.18%	8.81%	5.20%	5.69%	6.67%	6.56%	7.01%	6.79%	6.15%	*	*	6.10%
	•		•			•	•		•	•	•		
Total	6.84%	6.38%	6.31%	6.75%	6.57%	5.92%	6.05%	5.97%	5.40%	5 78%	*	*	6 18%

Percentage of Total Responses being Green 3 Responses by PCT

Green 3 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	6.56%	6.06%	6.15%	6.24%	6.81%	5.21%	5.82%	6.87%	5.35%	5.41%	*	*	6.03%
Swindon	8.76%	7.67%	6.77%	10.24%	8.29%	6.97%	8.09%	7.26%	5.94%	6.31%	*	*	7.60%
Bristol	7.97%	7.02%	7.77%	7.73%	7.84%	7.63%	7.26%	6.40%	6.16%	6.37%	*	*	7.21%
North Somerset	6.65%	6.45%	5.28%	6.45%	5.18%	6.01%	5.04%	4.65%	4.73%	6.00%	*	*	5.64%
South Gloucestershire	6.43%	5.81%	5.06%	5.62%	5.30%	4.17%	4.92%	4.49%	4.88%	5.39%	*	*	5.20%
Bath and North East Somerset	5.94%	5.32%	6.14%	5.64%	5.83%	5.23%	5.36%	4.99%	5.79%	4.98%	*	*	5.52%
Wiltshire	5.70%	6.32%	5.69%	5.97%	5.76%	5.39%	5.34%	5.39%	4.77%	5.79%	*	*	5.60%
Other/Unknown	5.53%	3.17%	8.72%	5.17%	5.62%	6.58%	6.45%	6.91%	6.64%	6.06%	*	*	6.03%
		•	•	•	•		•	•	•		•		
Total	6.84%	6.38%	6.31%	6.75%	6.57%	5.92%	6.05%	5.97%	5.40%	5.78%	*	*	6.18%

GREEN 4 Performance by Sector

GREEN 4 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	2393	2354	2273	2388	2283	2398	2474	2329	2519	2322	*	*	23,733
Gloucestershire	1606	1662	1629	1679	1680	1687	1827	1738	1919	1797	*	*	17,224
Wiltshire	2044	2005	2082	2118	2102	2139	2160	1967	2215	2212	*	*	21,044
Other/Unknown	27	33	21	29	39	24	23	31	32	29	*	*	288
Total	6,070	6,054	6,005	6,214	6.104	6,248	6,484	6,065	6,685	6,360	*	*	62,289
Compliant GREEN 4 Responses	,,,,,,	-,	,,,,,,	-,	-,,,,,,,			0,000	0,000	0,000			,
Compilant GREEN 4 Responses	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	2106	2156	195€	2090	2062	2082	2119	2012	2116	1971	*	*	20,670
Gloucestershire	1506	1560	1524	1575	1618	1543	1681	1583	1725	1616	*	*	15,931
Wiltshire	1924	1900	1942	1957	2003	1974	2021	1877	2015	2079	*	*	19,692
Other/Unknown	23	30	21	29	36	24	20	29	30	25	*	*	267
Total	5,559	5,646	5,443	5,651	5,719	5,623	5,841	5,501	5,886	5,691	*	*	56,560
GREEN 4 Performance													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	88.0%	91.6%	86.1%	87.5%	90.3%	86.8%	85.7%	86.4%	84.00%	84.88%	*	*	87.1%
Gloucestershire	93.8%	93.9%	93.6%	93.8%	96.3%	91.5%	92.0%	91.1%	89.89%	89.93%	*	*	92.5%
Wiltshire	94.1%	94.8%	93.3%	92.4%	95.3%	92.3%	93.6%	95.4%	90.97%	93.99%	*	*	93.6%
I VVIII OI III C					00.00/	100.0%	87.0%	93.5%	93.75%	86.21%	*	*	92.7%
Other/Unknown	85.2%	90.9%	100.0%	100.0%	92.3%	100.0%	07.076	93.37	33.7370	00.217			92.170

GREEN 4 Responses

			Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
1,606	1,662	1,629	1,679	1,680	1,687	1,827	1,738	1,919	1,797	*	*	17,224
472	450	484	468	494	507	459	437	495	512	*	*	4,778
1,148	1,098	1,099	1,20€	1,091	1,20€	1,233	1,114	1,203	1,101	*	*	11,499
544	567	532	526	556	565	558	551	567	541	*	*	5,507
613	627	548	569	580	565	600	585	676	603	*	*	5,966
473	436	476	474	418	418	493	481	476	442	*	*	4,587
1,186	1,181	1,215	1,263	1,246	1,275	1,290	1,127	1,317	1,335	*	*	12,435
28	33	22	29	39	25	24	32	32	29	*	*	293
	472 1,148 544 613 473 1,186	472 450 1,148 1,098 544 567 613 627 473 436 1,186 1,181	472 450 484 1,148 1,098 1,099 544 567 532 613 627 548 473 436 476 1,186 1,181 1,215	472 450 484 468 1,148 1,098 1,099 1,206 544 567 532 526 613 627 548 569 473 436 476 474 1,186 1,181 1,215 1,263	472 450 484 468 494 1,148 1,098 1,099 1,20€ 1,091 544 567 532 526 556 613 627 548 569 580 473 436 476 474 418 1,186 1,181 1,215 1,263 1,246	472 450 484 468 494 507 1,148 1,098 1,099 1,206 1,091 1,206 544 567 532 526 556 565 613 627 548 569 580 565 473 436 476 474 418 418 1,186 1,181 1,215 1,265 1,246 1,275	472 450 484 468 494 507 459 1,148 1,098 1,099 1,206 1,091 1,206 1,233 544 567 532 526 556 565 558 613 627 548 569 580 565 600 473 436 476 474 418 418 493 1,186 1,181 1,215 1,263 1,246 1,275 1,290	472 450 484 468 494 507 459 437 1,148 1,098 1,099 1,206 1,091 1,206 1,233 1,114 544 567 532 526 556 565 558 551 613 627 548 569 580 565 600 585 473 436 476 474 418 418 493 481 1,186 1,181 1,215 1,263 1,246 1,275 1,290 1,127	472 450 484 468 494 507 459 437 495 1,148 1,098 1,098 1,206 1,091 1,206 1,233 1,114 1,203 544 567 532 526 556 565 558 551 567 613 627 548 569 580 565 600 585 676 473 436 476 474 418 418 493 481 476 1,186 1,181 1,215 1,265 1,246 1,275 1,290 1,127 1,317	472 450 484 468 494 507 459 437 495 512 1,148 1,098 1,098 1,206 1,091 1,206 1,233 1,114 1,203 1,101 544 567 532 526 556 565 558 551 567 541 613 627 548 569 580 565 600 585 676 603 473 436 476 474 418 418 493 481 476 442 1,186 1,181 1,215 1,263 1,246 1,275 1,290 1,127 1,317 1,335	472 450 484 468 494 507 459 437 495 512 * 1,148 1,098 1,098 1,206 1,091 1,206 1,233 1,114 1,203 1,101 * 544 567 532 526 556 565 558 551 567 541 * 613 627 548 569 580 565 600 585 676 603 * 473 436 476 474 418 418 493 481 476 442 * 1,186 1,181 1,215 1,263 1,246 1,275 1,290 1,127 1,317 1,335 *	472 450 484 468 494 507 459 437 495 512 * * 1,148 1,098 1,098 1,206 1,091 1,206 1,233 1,114 1,203 1,101 * * * 544 567 532 526 556 565 558 551 567 541 *

Total 6,070 6,054 6,005 6,214 6,104 6,248 6,484 6,065 6,685 6,360 62,289

Compliant GREEN 4 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	1,506	1,560	1,524	1,575	1,618	1,543	1,681	1,583	1,725	1,616	*	*	15,931
Swindon	456	439	465	448	489	489	449	425	472	493	*	*	4,625
Bristol	1,016	1,006	949	1,038	992	1,044	1,051	950	996	919	*	*	9,961
North Somerset	477	522	474	464	496	491	489	499	488	491	*	*	4,891
South Gloucestershire	535	571	462	513	525	497	513	496	573	494	*	*	5,179
Bath and North East Somerset	434	409	427	425	386	378	441	450	417	410	*	*	4,177
Wiltshire	1,111	1,109	1,120	1,159	1,177	1,156	1,196	1,068	1,185	1,243	*	*	11,524
Other/Unknown	24	30	22	29	36	25	21	30	30	25	*	*	272
Total	5,559	5,646	5,443	5,651	5,719	5,623	5,841	5,501	5,886	5,691	*	*	56,560

GREEN 4 Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	93.8%	93.9%	93.6%	93.8%	96.3%	91.5%	92.01%	91.08%	89.89%	89.93%	*	*	92.5%
Swindon	96.61%	97.56%	96.07%	95.73%	98.99%	96.45%	97.82%	97.25%	95.35%	96.29%	*	*	96.8%
Bristol	88.50%	91.62%	86.35%	86.07%	90.93%	86.57%	85.24%	85.28%	82.79%	83.47%	*	*	86.6%
North Somerset	87.68%	92.06%	89.10%	88.21%	89.21%	86.90%	87.63%	90.56%	86.07%	90.76%	*	*	88.8%
South Gloucestershire	87.28%	91.07%	84.31%	90.16%	90.52%	87.96%	85.50%	84.79%	84.76%	81.92%	*	*	86.8%
Bath and North East Somerset	91.75%	93.81%	89.71%	89.66%	92.34%	90.43%	89.45%	93.56%	87.61%	92.76%	*	*	91.1%
Wiltshire	93.68%	93.90%	92.18%	91.77%	94.46%	90.67%	92.71%	94.76%	89.98%	93.11%	*	*	92.7%
Other/Unknown	85.71%	90.91%	100.00%	100.00%	92.31%	100.00%	87.50%	93.75%	93.75%	86.21%	*	*	92.8%
Total	91.6%	93.3%	90.6%	90.9%	93.7%	90.0%	90.1%	90.7%	88.0%	89.5%	*	*	90.8%

Percentage of Total Responses being Green 4 Responses by Sector

Category Green 4 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	26.47%	26.46%	25.49%	25.74%	26.13%	26.26%	26.20%	26.16%	25.51%	25.63%	*	*	26.00%
Gloucestershire	29.42%	30.41%	30.56%	29.75%	30.93%	30.63%	31.18%	30.83%	30.28%	29.62%	*	*	30.36%
Wiltshire	28.47%	27.76%	27.84%	27.80%	28.93%	28.38%	27.75%	26.44%	26.33%	28.12%	*	*	27.76%
Other/Unknown	12.62%	15.00%	10.88%	10.78%	15.85%	10.00%	12.57%	14.49%	14.48%	14.87%	*	*	13.12%
		•	•	•	•		•			•			
Total	27.73%	27.76%	27.39%	27.24%	28.15%	27.87%	27.86%	27.33%	26.91%	27.43%	*	*	27.56%

Percentage of Total Responses being Green 4 Responses by PCT

Green 4 Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	29.42%	30.41%	30.56%	29.75%	30.93%	30.63%	31.18%	30.83%	30.28%	29.62%	*	*	30.36%
Swindon	25.20%	24.13%	25.41%	24.32%	26.94%	25.97%	23.50%	23.16%	23.71%	24.85%	*	*	24.70%
Bristol	24.35%	24.18%	23.40%	24.72%	24.49%	25.01%	24.66%	24.33%	23.92%	23.62%	*	*	24.27%
North Somerset	26.60%	27.08%	26.77%	25.14%	26.43%	27.18%	26.31%	28.14%	26.06%	26.58%	*	*	26.62%
South Gloucestershire	29.86%	30.87%	27.99%	28.04%	29.55%	28.08%	28.92%	27.63%	28.18%	28.74%	*	*	28.77%
Bath and North East Somerset	30.87%	28.97%	28.92%	29.08%	28.99%	27.34%	29.35%	29.64%	26.52%	26.82%	*	*	28.62%
Wiltshire	29.65%	28.92%	28.91%	29.10%	29.64%	29.85%	29.34%	26.99%	27.46%	30.21%	*	*	28.99%
Other/Unknown	12.90%	14.93%	11.28%	10.70%	15.66%	10.29%	12.90%	14.75%	14.16%	14.65%	*	*	13.18%
		•											
Total	27.73%	27.76%	27.39%	27.24%	28.15%	27.87%	27.86%	27.33%	26.91%	27.43%	*	*	27.56%

Incidents with Response by Sector

Current Year	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	9041	8898	8918	9276	8737	9132	9443	8902	9876	9059	*	*	91,282
Gloucestershire	5458	5465	5331	5643	5432	5507	5860	5637	6337	6067	*	*	56,737
Wiltshire	7180	7223	7479	7620	7267	7536	7785	7440	8412	7865	*	*	75,807
Other/Unknown	214	220	193	269	246	240	183	214	221	195	*	*	2,195
											ı		
Total	21,893	21,80€	21,921	22,808	21,682	22,415	23,271	22,193	24,84€	23,18€	*	*	226,021
						•				•	•		
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	8652	9229	8932	9205	8762	8911	9267	8890	1043€	948€	8502	9305	91,770
Gloucestershire	5175	5442	5149	5217	5187	5203	5632	5452	6361	5644	4994	5773	54,462
Wiltshire	6728	7448	7165	7328	7210	7011	7472	7076	8173	7473	6666	7323	73,084
Other/Unknown	194	261	229	227	219	237	232	205	244	241	193	204	2,289
T-1-1	00.740	00.000	04.475	04.077	04.076	04.000	00.000	04.000	05.044	00.04	00.055	00.001	004.005
Total	20,749	22,380	21,475	21,977	21,378	21,362	22,603	21,623	25,214	22,844	20,355	22,605	221,605
Variance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon	4.5%	-3.6%	-0.2%	0.8%	-0.3%	2.5%	1.9%	0.1%	-5.4%	-4.5%	*	*	-0.5%
Gloucestershire	5.5%	0.4%	3.5%	8.2%	4.7%	5.8%	4.0%	3.4%	-0.4%	7.5%	*	*	4.2%
Wiltshire	6.7%	-3.0%	4.4%	4.0%	0.8%	7.5%	4.2%	5.1%	2.9%	5.2%	*	*	3.7%
Other/Unknown	10.3%	-15.7%	-15.7%	18.5%	12.3%	1.3%	-21.1%	4.4%	-9.4%	-19.1%	*	*	-4.1%
Total	5.5%	-2.6%	2.1%	3.8%	1.4%	4.9%	3.0%	2.6%	-1.5%	1.5%	*	*	2.0%
	•												
Incident with Response by	PCT												
Current Year	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	5,458	5,465	5,331	5,643	5,432	5,507	5,860	5,637	6,337	6,067	*	*	56,737
Swindon	1,873	1.865	1.905	1,924	1.834	1.952	1.953	1.887	2.088	2.060	*	*	19.341
Bristol	4,715	4,541	4,696	4,879	4,454	4,822	4,999	4,579	5,029	4,661	*	*	47,375
North Somerset	2,045	2,094	1,987	2,092	2,104	2,079	2,121	1,958	2,176	2,035	*	*	20,691
South Gloucestershire	2,053	2,031	1,958	2,029	1,963	2,012	2,075	2,117	2,399	2,098	*	*	20,735
Bath and North East Somerset	1,532	1,505	1,646	1,630	1,442	1,529	1,680	1,623	1,795	1,648	*	*	16,030
Wiltshire	4,000	4.084	4,203	4,340	4,204	4,271	4,397	4,175	4,796	4,419	*	*	42.889
Other/Unknown	217	221	195	271	249	243	186	217	226	198	*	*	2,223
T	04.000	04.006	04.004	00.000	04.004	00.444	00.074	00.400	04.046	00.404	*	*	
Total	21,893	21,80€	21,921	22,808	21,682	22,415	23,271	22,193	24,84€	23,18€	, and the second	•	226,021
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Gloucestershire	5,175	5,442	5,149	5,217	5,187	5,203	5,632	5,452	6,361	5,644	4,994	5,773	54,462
Swindon	1,651	1,893	1,808	1,991	1,835	1,787	1,805	1,859	2,075	1,946	1,780	1,788	18,650
Bristol	4,478	4,808	4,649	4,731	4,565	4,533	4,791	4,521	5,259	4,875	4,496	4,795	47,210
North Somerset	1,985	2,003	2,004	2,154	1,939	2,047	2,087	1,978	2,303	2,123	1,787	1,999	20,623
South Gloucestershire	1,976	2,170	2,061	2,100	2,033	2,081	2,130	2,162	2,568	2,239	1,986	2,223	21,520
Bath and North East Somerset	1,468	1,612	1,509	1,477	1,486	1,524	1,697	1,510	1,721	1,638	1,444	1,593	15,642
Wiltshire	3,822	4,189	4,063	4,075	4,110	3,947	4,222	3,933	4,675	4,136	3,672	4,228	41,172
Other/Unknown	194	263	232	232	223	240	239	208	252	243	196	206	2,326
Total	20,749	22,380	21,475	21,977	21,378	21,362	22,603	21,623	25,214	22,844	20,355	22,605	221,605
Variance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Gloucestershire	5.5%	0.4%	3.5%	8.2%	4.7%	5.8%	4.0%	3.4%	-0.4%	7.5%	*	*	4.2%
Swindon	13.4%	-1.5%	5.4%	-3.4%	-0.1%	9.2%	8.2%	1.5%	0.6%	5.9%	*	*	3.7%
Bristol	5.3%	-5.6%	1.0%	3.1%	-2.4%	6.4%	4.3%	1.3%	-4.4%	-4.4%	*	*	0.3%
North Somerset	3.0%	4.5%	-0.8%	-2.9%	8.5%	1.6%	1.6%	-1.0%	-5.5%	-4.1%	*	*	0.3%
South Gloucestershire	3.9%	-6.41%	-5.00%	-3.38%	-3.44%	-3.32%	-2.58%	-2.08%	-6.58%	-6.30%	*	*	-3.6%
Bath and North East Somerset	4.4%	-6.64%	9.08%	10.36%	-2.96%	0.33%	-1.00%	7.48%	4.30%	0.61%	*	*	2.5%
Wiltshire	4.7%	-2.51%	3.45%	6.50%	2.29%	8.21%	4.14%	6.15%	2.59%	6.84%	*	*	4.2%
Other/Unknown	11.9%	-16.0%	-15.9%	16.8%	11.7%	1.3%	-22.2%	4.3%	-10.3%	-18.5%	*	*	-4.4%
-		_	-										
Total	5.5%	-2.6%	2.1%	3.8%	1.4%	4.9%	3.0%	2.6%	-1.5%	1.5%			2.0%

Conveyance Rates by Sector

Month Solid Soli	Incidents with a response	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Disconsiderable 5468 5468 5481 5692 5432 5693 5890 5693 5890 5693 5890 599	Avon											*	*	91,282
Wilshise												_	_	
District March 214 226 199 208 246 246 246 221 198 7 2 2 2 2 2 2 2 2 2														56,737
Treatment with transport Agent May-11 Jan-11 Jan-1												*	*	75,807
April May-11 April Apr	Other/Unknown	214	220	193	269	246	240	183	214	221	195	*	*	2,195
April May-11 April Apr	Fatal	24 002	24.006	24.024	22.000	24.600	22.445	22.274	22.400	24.046	22.406	*		226,0
March Marc	I Olai	21,093	21,000	21,921	22,000	21,002	22,410	23,211	22,190	24,040	23,100			220,0
March Marc	ncidents with transport													
Nove		Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Discontentative 4669	Avon				6087					6054		*	*	59,540
Wilshinton 4889 4697 4746 4867 4951 4951 4962 4968 4898 4756 - - - 4												*	*	37,53
Coral 14,824												*	*	47,36
Table												*	*	1,351
Conception with transport Control April	Suici/Onkilowii	100	100	12-7	101	145	100	111	100	120	107			1,00
201011	Total	14,624	14,508	14,355	14,878	14,178	14,848	15,039	14,120	14,92€	14,312	*	*	145,
201011														
Second S														
Sourcesterahre 3066 3636 3432 3526 3477 3575 3756 3886 4046 3786 3301 3875 3786 3404 3786 3404 3484														YTD
Milliphine 4403 4861 4601 4660 4606 4602 4682 4886 4627 5222 4862 4362 4364 467	Avon													62,10
Wilshine 4403 4861 4601 4650 4605 4605 4682 4886 4627 5222 4865 4362 4948 4														36,43
Total 13,944 14,785 14,282 14,395 14,145 14,407 15,121 14,555 16,425 15,295 13,881 15,240 14, 14, 14,407 15,121 14,555 16,425 15,295 13,881 15,240 14, 14, 14,407 15,121 14,555 16,425 15,295 13,881 15,240 14, 14, 14, 14, 14, 14, 14, 14, 14, 14,	Wiltshire		4861	4601		4609	4562		4627		4863		4849	47,28
April May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Other/Unknown	114	159	131	135	137	142	163	134	143	156	119	128	1,414
April May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12														
April		13,944	14,785	14,232	14,395	14,145	14,407	15,121	14,553	16,423	15,232	13,681	15,242	147,23
Norm	conveyance Kate	Δpr-11	May-11	Jun-11	Jul-11	Δυα-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Sourcestershire	Avon											*	*	65.29
Willishire												*	*	
Conveyance Rates by PCT Conveyance Rates Conveya												_		66.29
Conveyance Rates by PCT Conveyance Rates Rat													•	62.59
Apr-11 May-11 Jun-11 J	Other/Unknown	64.95%	60.45%	64.25%	59.85%	60.57%	66.67%	63.93%	62.15%	57.92%	54.87%	-	_	61.5%
Apr-11 May-11 Jun-11 J	Total	66.8%	66 5%	65 5%	65.2%	65.4%	66.2%	64.6%	63.6%	60.1%	61 7%	*	*	64.59
Sourcestershire	Incidents with a response													
Swindon 1,1373 1,1865 1,1905 1,1924 1,1834 1,1955 1,1955 1,1887 2,086 2,066 *		Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sen-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol 4,715 4,541 4,69€ 4,875 4,844 4,822 4,99€ 4,57€ 5,029 4,661 * * * 4 A A A A A A A A A A A A A A A A	Gloucestershire											Feb-12	Mar-12	YTD 56.73
North Somerset 2,045 2,094 1,987 2,092 2,104 2,076 2,121 1,958 2,176 2,035 * 22 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		5,458	5,465	5,331	5,643	5,432	5,507	5,860	5,637	6,337	6,067	Feb-12 *	Mar-12 *	56,73
Count Coun	Swindon	5,458 1,873	5,465 1,865	5,331 1,905	5,643 1,924	5,432 1,834	5,507 1,952	5,860 1,953	5,637 1,887	6,337 2,088	6,067 2,060	Feb-12 * *	Mar-12 * * *	56,73 19,34
Bath and North East Somerset 1,532	Swindon Bristol	5,458 1,873 4,715	5,465 1,865 4,541	5,331 1,905 4,696	5,643 1,924 4,879	5,432 1,834 4,454	5,507 1,952 4,822	5,860 1,953 4,999	5,637 1,887 4,579	6,337 2,088 5,029	6,067 2,060 4,661	* * *	* *	56,73 19,34 47,37
Willshire 4,000 4,084 4,202 4,344 4,204 4,271 4,397 4,175 4,796 4,415 * * * 4	Swindon Bristol North Somerset	5,458 1,873 4,715 2,045	5,465 1,865 4,541 2,094	5,331 1,905 4,696 1,987	5,643 1,924 4,879 2,092	5,432 1,834 4,454 2,104	5,507 1,952 4,822 2,079	5,860 1,953 4,999 2,121	5,637 1,887 4,579 1,958	6,337 2,088 5,029 2,176	6,067 2,060 4,661 2,035	* * * * * * *	* *	56,73 19,34 47,37 20,69
Other/Unknown	Swindon Bristol North Somerset South Gloucestershire	5,458 1,873 4,715 2,045 2,053	5,465 1,865 4,541 2,094 2,031	5,331 1,905 4,696 1,987 1,958	5,643 1,924 4,879 2,092 2,029	5,432 1,834 4,454 2,104 1,963	5,507 1,952 4,822 2,079 2,012	5,860 1,953 4,999 2,121 2,075	5,637 1,887 4,579 1,958 2,117	6,337 2,088 5,029 2,176 2,399	6,067 2,060 4,661 2,035 2,098	* * * * * * *	* *	56,73 19,34 47,37 20,69 20,73
Total 21,893 21,806 21,921 22,806 21,682 22,415 23,271 22,195 24,846 23,186 * 22,418 23,271 22,195 24,846 23,186 * 22,418 23,271 22,195 24,846 23,186 * 22,418 23,271 22,195 24,846 23,186 * 22,418 23,271 22,195 24,846 23,186 * 22,418 23,271 22,195 24,846 23,186 * 23,186 * 22,418 23,271 22,195 24,846 23,186 *	Swindon Bristol North Somerset South Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532	5,465 1,865 4,541 2,094 2,031 1,505	5,331 1,905 4,696 1,987 1,958 1,646	5,643 1,924 4,879 2,092 2,029 1,630	5,432 1,834 4,454 2,104 1,963 1,442	5,507 1,952 4,822 2,079 2,012 1,529	5,860 1,953 4,999 2,121 2,075 1,680	5,637 1,887 4,579 1,958 2,117 1,623	6,337 2,088 5,029 2,176 2,399 1,795	6,067 2,060 4,661 2,035 2,098 1,648	* * * * * * * * * * * *	* *	56,73 19,34 47,37 20,69 20,73 16,03
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset	5,458 1,873 4,715 2,045 2,053 1,532	5,465 1,865 4,541 2,094 2,031 1,505	5,331 1,905 4,696 1,987 1,958 1,646	5,643 1,924 4,879 2,092 2,029 1,630	5,432 1,834 4,454 2,104 1,963 1,442	5,507 1,952 4,822 2,079 2,012 1,529	5,860 1,953 4,999 2,121 2,075 1,680	5,637 1,887 4,579 1,958 2,117 1,623	6,337 2,088 5,029 2,176 2,399 1,795	6,067 2,060 4,661 2,035 2,098 1,648	* * * * * * * * * * * * *	* *	56,73 19,34 47,37 20,69 20,73 16,03
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire	5,458 1,873 4,715 2,045 2,053 1,532 4,000	5,465 1,865 4,541 2,094 2,031 1,505 4,084	5,331 1,905 4,696 1,987 1,958 1,646 4,203	5,643 1,924 4,875 2,092 2,025 1,630 4,340	5,432 1,834 4,454 2,104 1,963 1,442 4,204	5,507 1,952 4,822 2,079 2,012 1,529 4,271	5,860 1,953 4,999 2,121 2,075 1,680 4,397	5,637 1,887 4,579 1,958 2,117 1,623 4,175	6,337 2,088 5,029 2,176 2,399 1,795 4,796	6,067 2,060 4,661 2,035 2,098 1,648 4,419	* *	* *	56,73 19,34 47,37 20,69 20,73 16,03 42,88
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Bristol Worth Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195	5,643 1,924 4,879 2,092 2,029 1,630 4,340 271	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243	5,860 1,953 4,999 2,121 2,075 1,680 4,397 186	5,637 1,887 4,579 1,958 2,117 1,623 4,175 217	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198	Feb-12 * * * * * * * * * * * * *	* *	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Bristol Worth Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195	5,643 1,924 4,879 2,092 2,029 1,630 4,340 271	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243	5,860 1,953 4,999 2,121 2,075 1,680 4,397 186	5,637 1,887 4,579 1,958 2,117 1,623 4,175 217	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198	Feb-12	* *	56,73 19,34 47,37; 20,69 20,73; 16,03; 42,88; 2,223
3,664 3,702 3,558 3,772 3,635 3,798 3,966 3,716 3,908 3,822 * * * * 3	Swindon Sristol Voorth Somerset South Gloucestershire Bath and North East Somerset Willishire Dither/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195	5,643 1,924 4,879 2,092 2,029 1,630 4,340 271	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243	5,860 1,953 4,999 2,121 2,075 1,680 4,397 186	5,637 1,887 4,579 1,958 2,117 1,623 4,175 217	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198	Feb-12 * * * * * * * * * * * * *	* *	56,73 19,34 47,37; 20,69 20,73; 16,03; 42,88; 2,223
Swindon	Swindon Sristol Voorth Somerset South Gloucestershire Bath and North East Somerset Willishire Dither/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195	5,643 1,924 4,875 2,092 2,025 1,630 4,340 271	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243	5,86C 1,953 4,999 2,121 2,075 1,68C 4,397 186	5,637 1,887 4,579 1,958 2,117 1,623 4,178 217	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	56,73 19,34 47,37; 20,69 20,73; 16,03; 42,88; 2,223
Siristol 3,026 2,911 3,026 3,001 2,801 3,029 3,066 2,745 2,918 2,724 * * * * 2	Swindon Jristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total ncidents with transport	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921	5,643 1,924 4,876 2,092 2,025 1,630 4,340 271 22,808	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415	5,86C 1,953 4,999 2,121 2,075 1,68C 4,397 186 23,271	5,637 1,887 4,576 1,956 2,117 1,622 4,175 217 22,196	6,337 2,088 5,029 2,176 2,176 1,795 4,796 226 24,846	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	56,73 19,34 47,37: 20,69 20,73: 16,03: 42,88: 2,223 226,02
North Somerset 1,466 1,448 1,368 1,46C 1,509 1,513 1,498 1,381 1,505 1,398 * 1,398 1,360 1,394 1,387 1,472 1,342 * 1 1,481 1,506 1,509 1,513 1,498 1,389 1,3	Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Willshire Other/Unknown Total Incidents with transport Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558	5,643 1,924 4,875 2,092 2,025 1,630 4,340 271 22,808	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 Aug-11 3,635	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415 Sep-11 3,799	5,86C 1,953 4,995 2,121 2,075 1,68C 4,397 186 23,271	5,637 1,887 4,575 1,956 2,117 1,623 4,175 217 22,193	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53
South Gloucestershire	Swindon Sristol Vorth Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164	5,331 1,905 4,696 1,987 1,987 1,646 4,203 195 21,921 Jun-11 3,556 1,198	5,642 1,924 4,876 2,092 2,025 1,630 4,340 271 22,808 Jul-11 3,773 1,197	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 Aug-11 3,635 1,096	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415 Sep-11 3,799 1,226	5,86C 1,952 4,995 2,121 2,075 1,68C 4,397 186 23,271	5,637 1,887 4,575 1,956 2,117 1,623 4,176 217 22,195 Nov-11 3,710 1,151	6,337 2,088 5,029 2,176 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85
Sath and North East Somerset	Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Fotal Incidents with transport Gloucestershire Swindon Bristol	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,028	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,199 3,026	5,642 1,924 4,875 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,773 1,197 3,001	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 Aug-11 3,635 1,996 2,801	5,507 1,952 4,822 2,075 2,012 1,528 4,271 243 22,415 Sep-11 3,798 1,226 3,028	5,86C 1,952 4,999 2,121 2,075 1,68C 4,397 186 23,271 Oct-11 3,96C 1,18S 3,066	5,637 1,887 4,575 1,956 2,117 1,622 4,175 217 22,195 Nov-11 3,710 1,151 2,745	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918	6,067 2,066 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 2,724	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85 29,25
Wiltshire 2,589 2,617 2,607 2,72£ 2,586 2,690 2,667 2,541 2,732 2,607 * * 2 Other/Unknown 142 134 126 163 151 163 118 136 132 110 * * 1 Iotal 14,624 14,50£ 14,35£ 14,87£ 14,17£ 14,84£ 15,03£ 14,12C 14,92£ 14,312 * * 14 Conveyance Rate Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12 Gloucestershire 67.13% 67.74% 66.74% 66.86% 66.92% 68.98% 67.58% 65.82% 61.67% 63.01% * * * 6 Siristol 64.12% 64.410% 64.44% 61.51% 62.89% 62.82% 61.33% 60.039 58.02% 58.44% *	Swindon Sristol North Somerset South Gloucestershire Sath and North East Somerset Willshire Other/Unknown Total ncidents with transport Gloucestershire Swindon Bristol North Somerset	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,448	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,026 1,368	5,645 1,924 4,875 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,775 1,197 3,001 1,460	5,432 1,834 4,454 2,104 1,963 1,442 4,204 248 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415 Sep-11 3,799 1,226 3,029 1,513	5,86C 1,952 4,999 2,121 2,075 1,68C 4,397 186 23,271 Oct-11 3,96C 1,188 3,06E 1,498	5,637 1,887 4,575 1,956 2,117 1,623 4,175 217 22,195 Nov-11 3,710 1,151 2,744 1,381	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505	6,067 2,066 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 2,7724 1,398	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,222 226,02 YTD 37,53 11,85 29,25 14,54
Dither/Unknown	Swindon Sristol Voorth Somerset South Gloucestershire Bath and North East Somerset Wiltshire Uther/Unknown Fotal Incidents with transport Gloucestershire Swindon Sristol North Somerset South Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,478	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,026 1,386 1,386	5,642 1,924 4,876 2,092 2,025 1,632 4,334 271 22,806 3,772 1,197 3,001 1,466 1,422	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 4,204 2,001 1,096 2,801 1,508 1,508 1,508 1,508	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415 Sep-11 3,799 1,226 3,029 1,513 1,369	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,18S 3,066 1,498 1,394	5,637 1,887 4,576 1,956 2,117 1,622 4,175 217 22,193 Nov-11 3,710 1,151 2,746 1,381 1,387	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 23,186 3,823 1,247 2,724 1,398	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85 29,25 14,54 14,06
Total 14,624 14,50£ 14,35£ 14,87£ 14,17£ 14,84£ 15,03£ 14,12€ 14,92€ 14,312 * * 14.62€ Conveyance Rate Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058	5,465 1,885 4,541 2,094 2,031 1,030 4,084 221 21,806 May-11 3,702 1,162 2,911 1,445 1,462 1,070	5,331 1,905 4,696 1,987 1,982 1,982 1,984 4,203 195 21,921 21,921 Jun-11 3,555 1,195 3,026 1,365 1,365 1,1365	5,645 1,924 4,875 2,092 2,025 1,630 4,340 271 22,805 Jul-11 3,775 1,197 1,197 1,197 1,480 1,480 1,485 1,485	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509 1,389 1,011	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,796 1,226 1,226 1,362 1,362 1,362 1,362 1,362	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,195 1,394 1,194 1,147	5,637 1,887 4,576 1,958 2,117 1,622 4,176 217 22,192 Nov-11 3,710 1,151 1,274 1,381 1,381 1,381 1,068	6,337 2,088 5,022 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 1,918 1,505 1,472 1,077	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 3,823 1,247 1,247 1,398 1,342 1,061	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,69 216,03 42,88 2,223 226,03 YTD 37,53 11,85 29,25 14,54 14,06 10,80
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Sristol North Somerset South Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 1,058 2,589	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,448 1,462 1,072 2,617	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 3,558 1,198 3,3,026 1,368 1,348 1,128 2,607	5,642 1,924 4,875 2,092 2,025 1,632 4,344 271 22,808 3,775 1,197 3,001 1,460 1,422 1,138 2,778	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509 1,389 1,011 2,586	5,507 1,952 4,822 2,079 2,012 1,522 4,271 243 22,415 Sep-11 3,799 1,226 3,025 1,513 1,369 1,059	5,86C 1,95C 4,995 2,121 2,075 1,680 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,498 1,394 1,147 2,667	5,637 1,887 4,575 1,958 2,117 1,623 4,175 217 22,193 Nov-11 3,710 1,151 2,746 1,381 1,381 1,381 1,065	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732	6,067 2,060 4,661 2,035 2,098 1,648 4,415 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,398 1,342 1,061	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,22 226,02 YTD 37,53 11,85 29,25 14,54 14,06 10,80 26,36
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12	Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Sristol North Somerset South Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 1,058 2,589	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,448 1,462 1,072 2,617	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 3,558 1,198 3,3,026 1,368 1,348 1,128 2,607	5,642 1,924 4,875 2,092 2,025 1,632 4,344 271 22,808 3,775 1,197 3,001 1,460 1,422 1,138 2,778	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509 1,389 1,011 2,586	5,507 1,952 4,822 2,079 2,012 1,522 4,271 243 22,415 Sep-11 3,799 1,226 3,025 1,513 1,369 1,059	5,86C 1,95C 4,995 2,121 2,075 1,680 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,498 1,394 1,147 2,667	5,637 1,887 4,575 1,958 2,117 1,623 4,175 217 22,193 Nov-11 3,710 1,151 2,746 1,381 1,381 1,381 1,065	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732	6,067 2,060 4,661 2,035 2,098 1,648 4,415 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,398 1,342 1,061	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,22: 226,02 YTD 37,53 11,85 29,25 14,54 14,06 10,80 26,36
Apr-11 May-11 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12 Sloucestershire 67.13% 67.74% 66.74% 66.86% 66.92% 68.98% 67.58% 65.82% 61.67% 63.01% * * 6.88% 60.00% 64.12% 62.41% 62.24% 62.21% 59.76% 62.81% 60.88% 61.00% 56.61% 60.53% * * * 6.88% 61.00% 56.61% 60.53% * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.53% * * * * 6.88% 61.00% 56.61% 60.52% 61.35% 61.00% 56.61% 60.52% 61.35% 61.36% 61.00% 56.61% 60.36% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86% 56.86% 56.86% 56.86% 56.86% 59.00% * * * 6.88% 61.00% 56.86%	Swindon Sristol South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Sristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058 2,589 142	5,465 1,885 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462 1,070 2,617	5,331 1,905 4,696 1,987 1,987 1,986 4,203 195 21,921 21,921 3,556 1,196 3,026 1,366 1,126 2,607 126	5,645 1,924 4,874 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,490 1,420 1,430	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 2,801 1,509 1,389 1,011 2,801 1,509 1,386 1,011 2,586 1,511	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,796 1,226 1,362 1,362 1,362 1,366	5,86C 1,95C 4,995 2,121 2,075 1,86C 4,397 186 23,271 0ct-11 3,96C 1,18C 3,06C 1,49E 1,394 1,147 2,667	5,637 1,887 4,576 1,958 2,117 1,622 4,176 217 22,192 Nov-11 3,710 1,151 1,274 1,381 1,381 1,381 1,066 2,541	6,337 2,088 5,022 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,902 1,182 2,918 1,505 1,472 1,077 2,732	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 2,607	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,03 11,85 29,25 14,54 14,06 10,80 26,36 1,375
Gloucestershire 67.13% 67.74% 66.74% 66.86% 66.92% 68.98% 67.58% 65.82% 61.67% 63.01% * * 68.80% 61.00% 64.12% 62.41% 62.94% 62.21% 59.76% 62.81% 60.88% 61.00% 56.61% 60.55% * 68.80% 61.00% 64.18% 64.10% 64.44% 61.51% 62.98% 62.82% 61.33% 60.03% 58.02% 58.44% * * 68.80% 69.15% 68.90% 69.79% 71.72% 72.78% 70.63% 70.53% 69.16% 68.70% * 7.50uth Gloucestershire 71.69% 69.15% 68.90% 70.13% 70.76% 68.04% 67.18% 65.52% 61.36% 63.97% * 68.81% 69.16% 68.20% 70.13% 70.76% 68.04% 67.18% 65.52% 61.36% 63.97% * 68.81% 66.81% 68.20% 70.13% 70.71% 69.26% 68.27% 65.62% 60.00% 64.38% * * 68.81% 69.68% 71.10% 68.35% 69.63% 70.11% 69.26% 68.27% 65.62% 60.00% 64.38% * * 68.81% 69.68% 6	Swindon Bristol South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058 2,589 142	5,465 1,885 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462 1,070 2,617	5,331 1,905 4,696 1,987 1,987 1,986 4,203 195 21,921 21,921 3,556 1,196 3,026 1,366 1,126 2,607 126	5,645 1,924 4,874 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,480 1,425 1,135 2,726 163	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 2,801 1,509 1,389 1,011 2,801 1,509 1,386 1,011 2,586 1,511	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,796 1,226 1,362 1,362 1,362 1,366	5,86C 1,95C 4,995 2,121 2,075 1,86C 4,397 186 23,271 0ct-11 3,96C 1,18C 3,06C 1,49E 1,394 1,147 2,667	5,637 1,887 4,576 1,958 2,117 1,622 4,176 217 22,192 Nov-11 3,710 1,151 1,274 1,381 1,381 1,381 1,066 2,541	6,337 2,088 5,022 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,902 1,182 2,918 1,505 1,472 1,077 2,732	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 2,607	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,03 11,85 29,25 14,54 14,06 10,80 26,36 1,375
Swindon 64.12% 62.41% 62.94% 62.21% 59.76% 62.81% 60.88% 61.00% 56.61% 60.53% * * 6 Bistol Bristol 64.18% 64.10% 64.44% 61.51% 62.89% 62.82% 61.33% 60.03% 58.02% 58.44% * * 6 North Somerset 71.69% 69.15% 68.90% 69.79% 71.72% 72.78% 70.63% 70.53% 69.16% 68.70% * * * 7 South Gloucestershire 71.99% 71.98% 68.69% 70.13% 70.76% 68.04% 67.18% 65.52% 61.36% 63.97% * <td>Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total</td> <td>5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058 2,589 142</td> <td>5,465 1,885 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462 1,070 2,617</td> <td>5,331 1,905 4,696 1,987 1,987 1,986 4,203 195 21,921 21,921 3,556 1,196 3,026 1,366 1,126 2,607 126</td> <td>5,645 1,924 4,874 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,480 1,425 1,135 2,726 163</td> <td>5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 2,801 1,509 1,389 1,011 2,801 1,509 1,386 1,011 2,586 1,511</td> <td>5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,796 1,226 1,362 1,362 1,362 1,366</td> <td>5,86C 1,95C 4,995 2,121 2,075 1,86C 4,397 186 23,271 0ct-11 3,96C 1,18C 3,06C 1,49E 1,394 1,147 2,667</td> <td>5,637 1,887 4,576 1,958 2,117 1,622 4,176 217 22,192 Nov-11 3,710 1,151 1,274 1,381 1,381 1,381 1,066 2,541</td> <td>6,337 2,088 5,022 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,902 1,182 2,918 1,505 1,472 1,077 2,732</td> <td>6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 2,607</td> <td>Feb-12</td> <td>Mar-12</td> <td>56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85 29,25 14,54 14,06 10,80 26,36 1,375</td>	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058 2,589 142	5,465 1,885 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462 1,070 2,617	5,331 1,905 4,696 1,987 1,987 1,986 4,203 195 21,921 21,921 3,556 1,196 3,026 1,366 1,126 2,607 126	5,645 1,924 4,874 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,480 1,425 1,135 2,726 163	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 2,801 1,509 1,389 1,011 2,801 1,509 1,386 1,011 2,586 1,511	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,796 1,226 1,362 1,362 1,362 1,366	5,86C 1,95C 4,995 2,121 2,075 1,86C 4,397 186 23,271 0ct-11 3,96C 1,18C 3,06C 1,49E 1,394 1,147 2,667	5,637 1,887 4,576 1,958 2,117 1,622 4,176 217 22,192 Nov-11 3,710 1,151 1,274 1,381 1,381 1,381 1,066 2,541	6,337 2,088 5,022 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,902 1,182 2,918 1,505 1,472 1,077 2,732	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 2,607	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85 29,25 14,54 14,06 10,80 26,36 1,375
Bristol 64.18% 64.10% 64.44% 61.51% 62.89% 62.82% 61.33% 60.03% 58.02% 58.44% * * 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 2,589 142 Apr-11	5,465 1,865 4,541 2,094 2,031 4,084 221 21,806 May-11 3,702 1,164 2,911 1,448 1,462	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,026 1,368 1,346 1,126 2,607 126 14,358	5,645 1,924 4,875 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,773 1,197 3,001 1,460 1,422 1,135 2,726 163 14,876	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509 1,389 1,011 2,586 151	5,507 1,952 4,822 2,079 2,012 1,528 4,271 243 22,415 Sep-11 3,796 1,226 3,029 1,513 1,366 1,056 2,690 163	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,498 1,344 1,344 1,344 1,149 1,346 1,186	5,637 1,887 4,575 1,958 2,117 1,622 4,175 217 22,195 Nov-11 3,710 1,151 2,748 1,381 1,387 1,065 2,541 136	6,337 2,088 5,028 2,176 2,399 1,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926	6,067 2,066 4,661 2,035 2,098 1,648 4,415 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,398 1,342 1,061 2,607 110 14,312 Jan-12	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,223 226,02 YTD 37,53 11,85 29,25 14,54 14,06 10,80 26,36 1,375 145,78
Bristol 64.18% 64.10% 64.44% 61.51% 62.89% 62.82% 61.33% 60.03% 58.02% 58.44% * * 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset Wiltshire Other/Unknown Total Conveyance Rate	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 2,589 142 Apr-11	5,465 1,865 4,541 2,094 2,031 4,084 221 21,806 May-11 3,702 1,164 2,911 1,448 1,462	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,026 1,368 1,346 1,126 2,607 126 14,358	5,645 1,924 4,875 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,773 1,197 3,001 1,460 1,422 1,135 2,726 163 14,876	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 2,801 1,509 1,389 1,011 2,586 151	5,507 1,952 4,822 2,079 2,012 1,528 4,271 243 22,415 Sep-11 3,796 1,226 3,029 1,513 1,366 1,056 2,690 163	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,498 1,344 1,344 1,344 1,149 1,346 1,186	5,637 1,887 4,575 1,958 2,117 1,622 4,175 217 22,195 Nov-11 3,710 1,151 2,748 1,381 1,387 1,065 2,541 136	6,337 2,088 5,028 2,176 2,399 1,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926	6,067 2,066 4,661 2,035 2,098 1,648 4,415 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,398 1,342 1,061 2,607 110 14,312 Jan-12	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,222 226,02 11,85 29,25 14,56 10,80 10,80 10,37 145,74 145,74
North Somerset 71.69% 69.15% 68.90% 69.79% 71.72% 72.78% 70.63% 70.63% 69.16% 68.70% * 7.75 South Gloucestershire 71.99% 71.98% 68.69% 70.13% 70.76% 68.04% 67.18% 65.52% 61.36% 63.97% * 6.68 Bath and North East Somerset 69.06% 71.10% 68.55% 69.63% 70.11% 69.26% 68.27% 65.62% 60.00% 64.38% * * 6.68 Willishire 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 63.70% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.68 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.88 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% 62.81% 61.51% 62.98% 60.65% 60.80% 62.81% 62.	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 1,058 2,589 142 Apr-11 67,13%	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,445 1,462 1,077 134 14,506	5,331 1,905 4,696 1,987 1,958 1,642 4,202 195 21,921 3,055 1,195 3,026 1,345 1,125 2,607 126 14,355	5,642 1,924 4,875 2,092 2,025 1,632 4,344 271 22,806 Jul-11 3,773 1,197 3,001 1,460 1,422 1,135 2,726 163 14,876	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 21,682 1,096 2,801 1,509 1,389 1,011 2,586 151 14,178	5,507 1,952 4,822 2,078 2,012 1,529 4,271 243 22,415 Sep-11 3,798 1,226 3,028 1,513 1,368 1,058 2,690 163 14,848 Sep-11 68,99%	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,185 1,394 1,147 2,667 118	5,637 1,887 4,575 1,958 2,117 1,622 4,175 217 22,195 Nov-11 3,710 1,151 2,746 1,381 1,387 1,066 2,541 136	6,337 2,088 5,029 2,176 2,399 1,795 226 24,846 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,67%	6,067 2,060 4,061 2,035 2,098 1,648 4,419 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,061 2,607 110 14,312 Jan-12 63,01%	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 16,03 11,85 29,25 11,85 11,85 11,95 11,97 11,57
South Gloucestershire 71.99% 71.98% 68.69% 70.13% 70.76% 68.04% 67.18% 65.52% 61.36% 63.97% * * 6 Bath and North East Somerset 69.06% 71.10% 68.35% 69.63% 70.11% 69.26% 68.27% 65.62% 60.00% 64.38% * * * 6 Wiltshire 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * * 6	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire Swindon	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,478 1,058 2,589 142 Apr-11 67,13% 64,12%	5,465 1,885 4,541 2,094 2,031 1,1505 4,084 221 21,806 May-11 3,702 1,164 2,911 1,442 1,462 1,4	5,331 1,905 4,696 1,987 1,986 1,987 1,986 4,203 195 21,921 21,921 3,556 1,156 1,195 3,026 1,366 1,126 2,607 126 14,355	5,645 1,924 4,876 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,197 1,197 1,197 1,197 1,197 1,420 1,422 163 14,876 Jul-11 66.869 62,219	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 21,682 21,682 1,096 2,801 1,509 1,388 1,011 2,586 151 14,178 4,178	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,416 Sep-11 3,799 1,226 3,026 1,513 1,266 1,056 2,690 163 14,848 Sep-11 4,848	5,86C 1,95C 4,995 2,121 2,075 1,68C 4,397 186 23,271 0ct-11 3,96C 1,18S 3,06C 1,49S 1,13S 1,18C 1,394 1,147 2,667 118	5,637 1,887 4,576 1,958 2,117 1,622 4,175 217 22,192 Nov-11 3,710 1,151 1,151 1,151 1,381 1,381 1,381 1,381 1,386	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,67%	6,067 2,06C 4,661 2,035 2,098 1,648 4,419 198 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 1,641 2,607 110 Jan-12 63,019 60,539	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,22 226,02 YTD 37,53 29,25 14,54 14,06 10,80 13,76 14,57 14
Sath and North East Somerset 69.0% 71.10% 68.35% 69.63% 70.11% 69.26% 68.27% 65.62% 60.00% 64.33% * * 6.60% Nilshire 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 6.60% 10.00% 1	Swindon Shristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Shristol North Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire Swindon Shristol South Gloucestershire Swindon Shristol South Gloucestershire Swindon Shristol Shristol Shristol Shristol Shristol Shristol Shristol	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 2,589 142 Apr-11 67,13% 64,12% 64,18%	5,465 1,885 4,541 2,094 2,031 4,084 221 21,806 May-11 3,702 1,164 1,462 1,476	5,331 1,905 4,696 1,987 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,026 1,368 1,348 1,125 2,607 126 Jun-11 66,749 64,449 64,449	5,645 1,924 4,875 2,092 2,025 1,636 4,346 271 22,806 Jul-11 3,777 1,197 3,001 1,466 1,422 163 14,875 Jul-11 66,869 62,219 61,519	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 1,508 1,508 1,508 1,511 14,178 Aug-11 66,926 69,769 62,899	5,507 1,952 4,822 2,079 2,012 1,528 4,271 243 22,415 Sep-11 3,796 1,226 3,026 1,513 1,366 1,056 2,690 163 14,846 Sep-11 68,889 62,829	5,86C 1,95C 4,995 2,121 2,075 1,68C 1,98C 1,987 186 23,271 23,271 3,96C 1,185 3,06C 1,49E 1,394 1,147 2,667 118 15,035 0ct-11 67,589 61,339 61,339 61,339	5,637 1,887 4,572 1,958 2,117 1,622 4,175 217 22,190 Nov-11 3,710 1,151 1,381 1,387 1,085 2,541 136 14,120 Nov-11 65,829 61,009 60,039	6,337 2,088 5,022 2,176 2,399 1,796 226 24,846 24,846 24,846 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,67% 56,61% 56,61% 58,02%	6,067 2,060 4,661 2,035 2,098 1,648 4,419 198 23,186 23,186 Jan-12 3,823 1,247 2,724 1,398 1,342 1,061 2,607 110 14,312 Jan-12 63,01% 60,539 60,534%	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 37,63 37,63 37,63 37,63 11,85 29,25 14,54 14,06 26,36 1,37 145,74 145,76
Wiltshire 64.73% 64.08% 62.03% 62.81% 61.51% 62.98% 60.65% 60.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% * * 66.86% 56.96% 59.00% 59.00% * 66.86% 56.96% 59.00% * 66.86% 56.96% 59.00%	Swindon Siristol North Somerset South Gloucestershire Sath and North East Somerset Willishire Other/Unknown Total Sioucestershire Swindon Siristol North Somerset Willishire Other/Unknown Total Conveyance Rate Sioucestershire South Gloucestershire South Gloucestershire South Gloucestershire South Gloucestershire Other/Unknown Total Conveyance Rate Sioucestershire Siouch Gloucestershire Siristol Other/Unknown Total Conveyance Rate Sioucestershire Swindon Siristol North Somerset	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 1,558 142 Apr-11 67,13% 64,12% 64,18% 71,69%	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 1,462 1,070 1,448 1,462 1,070 134 14,508 May-11 67,74% 62,41% 64,10% 69,15%	5,331 1,905 4,696 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,558 1,198 3,028 1,346 1,134 1,126 1,4355 Jun-11 66,749 62,949 64,449 68,909	5,645 1,924 4,875 2,092 2,025 1,632 4,344 271 22,806 Jul-11 3,773 1,197 3,001 1,460 1,422 1,135 2,726 163 14,876 Jul-11 66.869 62,219 61,519 69,799	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 21,682 1,096 2,801 1,509 1,389 1,011 2,586 151 14,17£ 4,276 4,276 15,096 1,389 1,011 1,509 1,389 1,011 1,509	5,507 1,952 4,822 2,079 2,012 1,529 4,271 243 22,415 Sep-11 3,799 1,226 3,028 1,513 1,369 1,059 163 14,848 Sep-11 68,98% 62,81% 62,82%	5,86C 1,95C 4,99S 2,121 2,07E 1,68S 4,397 186 23,271 0ct-11 3,96C 1,18S 3,06E 1,49E 1,394 1,149E 1,394 1,118 15,03S	5,637 1,887 4,575 1,958 2,117 1,625 4,175 217 22,193 Nov-11 3,710 1,161 2,748 1,381 1,387 1,065 2,541 136 14,120 Nov-11 65,829 61,009 60,039 70,539	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61.67% 56.61% 58.02% 69.16%	6,067 2,060 2,061 2,035 2,098 1,648 4,419 198 23,186 23,186 23,186 3,823 1,247 2,724 1,398 1,342 1,061 14,312 Jan-12 63,01% 60,55% 58,44% 68,70%	Feb-12	Mar-12	56,73 19,34 47,37 19,34 47,37 47,37 47,37 42,88 2,223 226,02 226,02 27 27 37,53 11,85 41,06 1,376 145,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 45,76 41 41 45,76 41 41 45,76 41 41 45,76 41 41 41 41 41 41 41 41 41 41 41 41 41
Williame 04.73% 04.06% 02.03% 02.01% 01.31% 02.96% 00.05% 00.06% 30.96% 39.06%	Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Willishire Other/Unknown Fotal Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire South Gloucestershire Conveyance Rate Gloucestershire Swindon Fotal Conveyance Rate Gloucestershire Fotal F	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,466 1,466 1,478 1,058 2,589 142 14,624 Apr-11 67,13% 64,18% 71,69% 71,99%	5,465 1,885 4,541 2,094 2,031 1,1505 4,084 221 21,806 May-11 3,702 1,164 1,462 1,462 1,467 1,464 1,462 1,467 1,464 1,462 1,467 1,464 1,467 1,464 1,467 1,46	5,331 1,905 4,696 1,987 1,986 1,987 1,986 4,203 195 21,921 21,921 3,555 1,195 1,195 1,195 1,195 1,195 1,195 1,266 1,346	5,645 1,924 4,876 2,092 2,025 1,630 4,340 271 22,806 Jul-11 3,777 1,197 1,197 1,197 1,197 1,197 1,422 163 14,876 Jul-11 66.869 62.219 61.519 69.799 70.139	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 21,682 21,682 1,096 2,801 1,509 1,388 1,011 2,586 151 14,178 4,178 4,204 2,801 1,096 2,801 1,096 2,801 1,388 1,011 2,586 151 14,178 4,204 1,388 1,011 2,586 1,011 1,011 2,586 1,011 1,011 2,586 1,011	5,507 1,952 4,822 2,076 2,012 1,526 4,271 243 22,416 Sep-11 3,796 1,226 1,056 2,690 163 14,848 Sep-11 4,848 Sep-11 68,98% 62,82% 72,78%	5,86C 1,95C 4,995 2,121 2,075 1,88C 4,397 186 23,271 0ct-11 3,96C 1,18S 3,06C 1,49S 1,19S 1,18S	5,637 1,887 4,576 1,958 2,117 1,622 4,175 217 22,192 2,192 2,192 1,151 2,746 1,381 1	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,67% 56,61% 58,02% 69,16% 61,36%	6,067 2,06C 4,661 2,035 2,098 1,648 4,419 198 23,186 23,186 Jan-12 3,823 1,247 1,398 1,342 1,061 2,607 110 14,312 Jan-12 63,01% 60,55% 58,44% 68,70% 68,70%	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 16,03 42,88 2,222 226,02 YTD 37,55 29,25 14,54 14,06 10,60 10,60 13,75 145,76 YTD 70,70 145,76 145,76 161,79 161
OUIDI/OUNIDWIT 1 03.44% 00.037 04.027 00.137 00.137 07.047/ 07.087/ 05.44% 02.077 58.41% 53.50% ^ ^ 6	Swindon Shristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Shristol North Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire Swindon Shristol South Gloucestershire Swindon	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 1,058 2,589 142 Apr-11 67,13% 64,12% 64,18% 71,69% 69,06%	5,465 1,885 4,541 2,094 2,031 4,084 221 21,806 May-11 3,702 1,164 1,462 1,076 2,617 134 May-11 67,744 64,109 69,159 71,989 71,109	5,331 1,905 4,696 1,987 1,987 1,988 1,646 4,203 195 21,921 Jun-11 3,558 1,198 1,388 1,348 1,348 1,125 2,607 126 Jun-11 4,355 Jun-11 66,749 62,949 64,444 68,909 68,6359	5,645 1,924 4,875 2,092 2,025 1,636 4,346 271 22,806 Jul-11 3,775 1,197 3,001 1,486 1,422 163 14,876 Jul-11 66,869 62,219 61,519 69,799 70,139 69,639	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 Aug-11 3,635 1,096 1,509 1,389 1,011 2,586 151 14,178 Aug-11 66,92% 62,89% 71,72% 70,76% 70,76%	5,507 1,952 4,822 2,076 2,012 1,528 4,271 243 22,415 Sep-11 3,798 1,226 1,513 1,368 1,368 1,368 1,4848 Sep-11 68,98% 62,82% 72,78% 68,04% 69,26%	5,86C 1,952 4,995 2,121 2,075 1,686 4,397 186 23,271 3,96C 1,1495 1,394 1,147 2,667 118 15,035 0ct-11 67,589 61,339 70,639 61,339 67,189 67,189 68,279	5,637 1,887 4,575 1,958 2,117 1,622 4,176 217 22,195 Nov-11 3,710 1,151 1,381 1,387 1,085 2,541 136 14,120 Nov-11 65,829 61,009 60,039 70,539 65,529 65,529	6,337 2,088 5,022 2,176 2,399 1,796 226 24,846 24,846 24,846 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,678 56,619 58,029 69,169 61,368 61,009	6,067 2,066 4,661 2,035 2,098 1,648 4,419 198 23,186 23,186 3,823 1,247 1,398 1,342 1,361 2,607 110 Jan-12 63,013 4,419 68,709 63,979 64,389	Feb-12	Mar-12	56,73 19,34 47,37 20,69 20,73 37,53 22,22 226,02 226,02 226,02 24,58 11,55 14,54 14,66 1,37 66,29 61,29 61,29 61,79 70,39 61,79 70,39 67,49 67,49 67,49
	Swindon Bristol Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Conveyance Rate Gloucestershire Swindon Bristol North Somerset Swindon Bristol North Gloucestershire Sand Gloucestershire Sundon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217 21,893 Apr-11 3,664 1,201 3,026 1,466 1,478 2,589 142 14,624 Apr-11 67,13% 64,12% 64,12% 71,69% 71,99% 71,99% 69,06% 64,73%	5,465 1,865 4,541 2,094 2,031 1,505 4,084 221 21,806 May-11 3,702 1,164 1,462 1,072 2,617 134 14,506 May-11 67,74% 62,41% 64,10% 69,15% 71,98% 71,98% 71,98%	5,331 1,905 4,693 1,987 1,958 1,646 4,203 195 21,921 Jun-11 3,555 1,195 3,026 1,365 1,365 1,345 1,125 1,126 14,355 Jun-11 66,749, 62,949 64,444 68,909, 68,699, 68,6899, 68,359, 62,039,	5,642 1,924 4,875 2,092 2,025 1,632 4,334 271 22,808 3,775 1,197 3,001 1,460 1,425 1,135 163 14,876 14,876 Jul-11 66.869 62,219 61,519 69,639 70,139 69,639 62,819	5,432 1,834 4,454 2,104 1,963 1,442 4,204 249 21,682 21,682 21,682 21,682 21,682 1,096 2,801 1,509 1,389 1,011 1,509 1,389 1,011 66,92% 59,76% 62,89% 71,72% 70,76% 70,76% 70,711% 61,519 61,519	5,507 1,952 4,822 2,079 2,012 1,522 4,271 243 22,415 Sep-11 3,796 1,226 3,028 1,513 1,366 1,056 163 14,846 Sep-11 68,98% 62,81% 62,82% 72,78% 68,04% 69,98%	5,86C 1,95C 4,995 2,121 2,075 1,682 4,397 186 23,271 0ct-11 3,96C 1,185 3,06C 1,49E 1,394 1,147 2,667 118 15,036 0ct-11 67,58% 60,88% 61,33% 70,63% 67,18% 66,18% 67,18% 60,65%	5,637 1,887 4,575 1,958 2,117 1,625 4,175 217 22,193 Nov-11 3,710 1,161 2,748 1,381 1,381 1,381 1,361	6,337 2,088 5,029 2,176 2,399 1,795 4,796 226 24,846 24,846 Dec-11 3,908 1,182 2,918 1,505 1,472 1,077 2,732 132 14,926 Dec-11 61,67% 56,61% 58,02% 69,16% 61,36% 60,36% 56,96%	6,067 2,060 4,661 2,035 2,098 1,648 4,415 198 23,186 23,186 23,186 3,823 1,247 2,724 1,398 1,342 1,061 14,312 3an-12 63,01% 60,55% 58,44% 68,70% 63,97% 64,38% 59,00%	Feb-12	Mar-12	56,73 19,34 47,37; 20,69 20,73; 16,03 42,88; 2,223 226,02 YTD 37,53; 11,85; 29,25 14,54 14,06 10,800 26,36; 1,375

Total

66.8% | 66.5% | 65.5% | 65.2% | 65.4% | 66.2% | 64.6% | 63.6% | 60.1% | 61.7% | *

Conveyance Rates by Sector excluding card 33 & 35

Incidents with a response

Incidents with a response													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	7242	7137	7200	7548	6967	7274	7544	7012	7835	7162	*	*	72,921
Gloucestershire	4224	4192	4053	4353	4157	4244	4498	4255	4831	4611	*	*	43,418
Wiltshire	5630	5639	5924	6069	5772	5927	6138	5836	6582	6011	*	*	59,528
Other/Unknown	198	200	174	249	222	215	171	191	198	171	*	*	1,989
04101/01114101111		200		2.0		2.0					l		1,000
Total	17,294	17,168	17,351	18,219	17,118	17,660	18,351	17,294	19,44€	17,955	*	*	177,856
Total	17,254	17,100	17,001	10,210	17,110	17,000	10,001	17,20-	10,440	17,000			177,000
Incidents with transport													
molacino min transport	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	4455	4332	4347	4489	4212	4343	4396	3963	4228	3918	*	*	42,683
Gloucestershire	2512	2511	2355	2554	2446	2606	2704	2412	2530	2488	*	*	25,118
Wiltshire	3292	3262	3343	3457	3192	3387	3361	3196	3236	3150	*	*	32,876
Other/Unknown	124	116	107	142	128	140	107	116	108	89	*	*	1,177
Other/Orknown	124	110	107	142	120	140	107	110	100	09			1,177
Total	10,383	10,221	10,152	10,642	9,978	10,476	10,568	9,687	10,102	9,645	*	*	101,854
Total	10,000	10,221	10,102	10,012	0,010	10, 110	10,000	0,001	10,102	0,010	I.		101,001
Incidents with transport													
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	4333	4516	4422	4515	4422	4442	4599	4421	5067	4582	4101	4567	45.319
Gloucestershire	2314	2427	2202	2374	2291	2394	2535	2448	2722	2423	2133	2596	24,130
Wiltshire	3246	3618	3322	3333	3345	3294	3523	3237	3774	3351	3004	3444	34,043
Other/Unknown	106	141	119	119	121	134	138	115	127	133	103	117	1,253
Outer/OHKHOWH	100	141	119	118	121	134	130	110	121	133	103	117	1,203
Total	9,999	10,702	10,065	10,341	10,179	10,264	10,795	10,221	11,690	10,489	9,341	10,724	104,745
Conveyance Rate	9,999	10,702	10,000	10,341	10,178	10,204	10,790	10,221	11,090	10,468	3,341	10,724	104,745
Conveyance Rate	Ans 44	May 44	lum 44	Int 44	A 44	Com 44	0-4-11	Nev 44	Dec 44	lan 42	Feb 42	May 42	VTD
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	61.52%	60.70%	60.38%	59.47%	60.46%	59.71%	58.27%	56.52%	53.96%	54.71%	•	•	58.5%
Gloucestershire	59.47%	59.90%	58.11%	58.67%	58.84%	61.40%	60.12%	56.69%	52.37%	53.96%	_	*	57.9%
	58.47%	57.85%	56.43%	56.96%	55.30%	57.15%	54.76%	54.76%	49.16%	52.40%	*		55.2%
Wiltshire Other/Unknown	58.47% 62.63%	57.85% 58.00%	56.43% 61.49%	56.96% 57.03%	55.30% 57.66%	57.15% 65.12%	54.76% 62.57%	54.76% 60.73%	49.16% 54.55%	52.40% 52.05%	*	*	55.2% 59.2%
Other/Unknown	62.63%	58.00%	61.49%	57.03%	57.66%	65.12%	62.57%	60.73%	54.55%	52.05%			59.2%
Other/Unknown Total													
	62.63%	58.00%	61.49% 58.5%	57.03%	57.66% 58.3%	65.12% 59.3%	62.57% 57.6%	60.73% 56.0%	54.55%	52.05% 53.7%	*		59.2% 57.3%
Other/Unknown Total Conveyance Rates by PCT Incidents with a response	62.63% 60.0%	58.00% 59.5% May-11	61.49% 58.5% Jun-11	57.03% 58.4% Jul-11	57.66% 58.3% Aug-11	65.12% 59.3% Sep-11	62.57% 57.6% Oct-11	60.73% 56.0% Nov-11	54.55% 51.9% Dec-11	52.05% 53.7% Jan-12		*	59.2% 57.3%
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire	62.63% 60.0% Apr-11 4,224	58.00% 59.5% May-11 4,192	61.49% 58.5% Jun-11 4,053	57.03% 58.4% Jul-11 4,353	57.66% 58.3% Aug-11 4,157	65.12% 59.3% Sep-11 4,244	62.57% 57.6% Oct-11 4,498	60.73% 56.0% Nov-11 4,255	54.55% 51.9% Dec-11 4,831	52.05% 53.7% Jan-12 4,611	*	*	59.2% 57.3% YTD 43,418
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon	62.63% 60.0% Apr-11 4,224 1,543	58.00% 59.5% May-11 4,192 1,539	61.49% 58.5% Jun-11 4,053 1,579	57.03% 58.4% Jul-11 4,352 1,596	57.66% 58.3% Aug-11 4,157 1,520	59.3% Sep-11 4,244 1,583	62.57% 57.6% Oct-11 4,498 1,573	60.73% 56.0% Nov-11 4,255 1,550	54.55% 51.9% Dec-11 4,831 1,684	52.05% 53.7% Jan-12 4,611 1,641	*	*	59.2% 57.3% YTD 43,418 15,808
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol	62.63% 60.0% Apr-11 4,224 1,543 3,935	58.00% 59.5% May-11 4,192 1,539 3,780	61.49% 58.5% Jun-11 4,053 1,579 3,937	57.03% 58.4% Jul-11 4,355 1,596 4,099	57.66% 58.3% Aug-11 4,157 1,520 3,711	59.3% Sep-11 4,244 1,583 3,995	62.57% 57.6% Oct-11 4,498 1,573 4,127	60.73% 56.0% Nov-11 4,25£ 1,55C 3,781	54.55% 51.9% Dec-11 4,831 1,684 4,102	52.05% 53.7% Jan-12 4,611 1,641 3,821	* Feb-12 *	* * Mar-12 *	59.2% 57.3% YTD 43,418 15,808 39,288
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593	58.00% 59.5% May-11 4,192 1,539 3,780 1,678	61.49% 58.5% Jun-11 4,052 1,579 3,937 1,551	57.03% 58.4% Jul-11 4,355 1,596 4,098 1,678	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622	59.3% Sep-11 4,244 1,583 3,995 1,566	62.57% 57.6% Oct-11 4,498 1,573 4,127 1,652	60.73% 56.0% Nov-11 4,255 1,550 3,781 1,458	54.55% 51.9% Dec-11 4,831 1,684 4,102 1,647	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525	Feb-12	* Mar-12 * *	59.2% 57.3% YTD 43,418 15,808 39,288 15,970
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502	61.49% 58.5% Jun-11 4,053 1,579 3,937 1,551 1,483	57.03% 58.4% Jul-11 4,355 1,596 4,099 1,675 1,552	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463	65.12% 59.3% Sep-11 4,244 1,583 3,995 1,565 1,544	62.57% 57.6% Oct-11 4,498 1,573 4,127 1,652 1,580	60.73% 56.0% Nov-11 4.255 1,550 3,781 1,458 1,579	54.55% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601	* Feb-12 * * * *	* Mar-12 * *	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,594 1,197	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502 1,168	61.49% 58.5% Jun-11 4,053 1,579 3,937 1,551 1,483 1,302	57.03% 58.4% Jul-11 4,355 1,596 4,099 1,679 1,552 1,270	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119	59.3% Sep-11 4,244 1,582 3,995 1,565 1,564 1,199	62.57% 57.6% Oct-11 4,498 1,573 4,127 1,652 1,580 1,307	60.73% 56.0% Nov-11 4,25£ 1,55C 3,781 1,45£ 1,572 1,25C	54.55% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284	Feb-12 * * * * * * * * * * * * *	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire	62.63% 60.0% Apr-11 4.224 1,543 3,935 1,593 1,544 1,197 3,057	59.5% May-11 4,192 1,539 3,78C 1,678 1,502 1,166 3,107	58.5% 58.5% Jun-11 4,055 1,579 3,937 1,551 1,483 1,302 3,270	57.03% 58.4% Jul-11 4,355 1,596 4,099 1,676 1,552 1,277 3,418	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301	59.3% Sep-11 4,244 1,582 3,995 1,565 1,544 1,199 3,313	62.57% 57.6% Oct-11 4.498 1,573 4,127 1,652 1,580 1,307 3,440	60.73% 56.0% Nov-11 4,255 1,550 3,781 1,458 1,579 1,250 3,228	54.55% 51.9% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422 3,692	52.05% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298	Feb-12 * * * * * * * * * * * * *	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519 33,125
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,594 1,197	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502 1,168	61.49% 58.5% Jun-11 4,053 1,579 3,937 1,551 1,483 1,302	57.03% 58.4% Jul-11 4,355 1,596 4,099 1,679 1,552 1,270	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119	59.3% Sep-11 4,244 1,582 3,995 1,565 1,564 1,199	62.57% 57.6% Oct-11 4,498 1,573 4,127 1,652 1,580 1,307	60.73% 56.0% Nov-11 4,25£ 1,55C 3,781 1,45£ 1,572 1,25C	54.55% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284	Feb-12 * * * * * * * * * * * * *	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,594 1,197 3,057 201	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,502 1,168 3,107 201	58.5% Jun-11 4,053 1,579 3,937 1,551 1,483 1,302 3,270 176	57.03% 58.4% 58.4% Jul-11 4,352 1,596 4,099 1,676 1,552 1,270 3,419 251	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225	59.3% 59.3% Sep-11 4,244 1,582 3,995 1,565 1,564 1,199 3,312 217	62.57% 57.6% 57.6% Oct-11 4,498 1,573 4,127 1,652 1,586 1,307 3,444 174	60.73% 56.0% Nov-11 4,255 1,550 3,781 1,456 1,575 1,250 3,228 193	54.55% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422 3,692 203	52.05% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174	Feb-12 * * * * * * * * * * * * *	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519 33,125 2,015
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire	62.63% 60.0% Apr-11 4.224 1,543 3,935 1,593 1,544 1,197 3,057	59.5% May-11 4,192 1,539 3,78C 1,678 1,502 1,166 3,107	58.5% 58.5% Jun-11 4,055 1,579 3,937 1,551 1,483 1,302 3,270	57.03% 58.4% Jul-11 4,355 1,596 4,099 1,676 1,552 1,277 3,418	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301	59.3% Sep-11 4,244 1,582 3,995 1,565 1,544 1,199 3,313	62.57% 57.6% Oct-11 4.498 1,573 4,127 1,652 1,580 1,307 3,440	60.73% 56.0% Nov-11 4,255 1,550 3,781 1,458 1,579 1,250 3,228	54.55% 51.9% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422 3,692	52.05% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298	Feb-12	Mar-12	59.2% 57.3% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519 33,125
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wittshire Wither/Unknown	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,502 1,168 3,107 201 17,168	61.49% 58.5% Jun-11 4,053 1,579 3,937 1,551 1,483 1,302 3,270 176 17,351	57.03% 58.4% Jul-11 4,353 1,596 4,095 1,675 1,552 1,270 3,415 251 18,215	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225	59.3% 59.3% Sep-11 4,244 1,582 3,995 1,566 1,566 1,199 3,313 217 17,660	62.57% 57.6% 57.6% 0ct-11 4,498 1,572 4,127 1,652 1,307 3,440 174 18,351	60.739 56.09 Nov-11 4,255 1,550 3,781 1,455 1,575 1,250 3,228 193 17,294	54.55% 51.9% 51.9% Dec-11 4,831 1,684 4,102 1,647 1,865 1,422 3,692 203 19,44€	53.7% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174 17,955	Feb-12	Mar-12	\$9.2% \$7.3% \$43,418 \$15,808 \$39,288 \$15,970 \$15,713 \$12,519 \$33,125 \$2,015
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,502 1,168 3,107 201 17,168 May-11	58.5% 58.5% Jun-11 4,053 1,573 3,937 1,551 1,483 1,302 3,270 176 17,351	57.03% 58.4% Jul-11 4,355 1,596 4,096 1,675 1,552 1,270 3,415 251 18,215 Jul-11	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,469 1,119 3,301 225 17,118 Aug-11	59.3% Sep-11 4,244 1,583 3,995 1,566 1,544 1,199 3,313 217 17,660 Sep-11	62.57% 57.6% 57.6% 0ct-11 4.498 1.573 4.127 1.652 1.580 1.307 3.440 174 18,351	60.739 56.0% Nov-11 4,255 1,550 3,781 1,458 1,675 1,250 3,228 193 17,294	51.9% 51.9% 51.9% Dec-11 4.831 1.684 4.102 1.647 1.422 3.692 203 19,44€ Dec-11	53.7% 53.7% 53.7% Jan-12 4.611 1.641 3.821 1.525 1.601 1.284 3.298 174 17,955	Feb-12	Mar-12	59.2% 57.3% YTD 43,418 15,808 39.288 15,970 15,713 12,519 33,125 2,015 177,856
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294 Apr-11 2,512	58.00% 59.5% May-11 4,192 1,539 3,780 1,667 1,502 1,168 3,107 201 17,166 May-11 2,511	61.49% 58.5% Jun-11 4.053 1,576 3,937 1,551 1,483 1,302 3,270 176 17,351 Jun-11 2,35E	57.03% 58.4% Jul-11 4,352 1,596 4,095 1,675 1,552 1,270 3,415 251 18,215	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225 17,118 Aug-11 2,446	59.3% Sep-11 4,244 1,583 3,995 1,564 1,199 3,313 217 17,660 Sep-11 2,606	62.57% 57.6% 57.6% 0ct-11 4.498 1.573 4.127 1.580 1.307 3.440 174 18,351	60.739 56.0% Nov-11 4,25£ 1,55C 3,781 1,45£ 1,57£ 1,25C 3,22£ 193 17,294	54.55% 51.9% Dec-11 4.831 1.684 4.102 1.647 1.865 1.422 3.692 203 19,446 Dec-11 2,530	53.7% 53.7% 53.7% Jan-12 4.611 1.641 3.821 1.525 1.601 1.284 3.298 174 17,955 Jan-12 2.488	Feb-12	Mar-12	\$9.2% \$7.3% \$7.3% \$43,418 \$15,808 \$39,288 \$15,970 \$15,713 \$12,519 \$33,125 \$2,015 \$177,856 \$YID \$25,118
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294 Apr-11 2,512 912	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502 1,166 3,107 201 17,166 May-11 2,511 868	61.49% 58.5% Jun-11 4,053 1,57\$ 3,937 1,551 1,485 1,302 3,27C 176 17,351	57.03% 58.4% Jul-11 4,353 1,596 4,095 1,675 1,270 3,415 251 18,215 Jul-11 2,554 896	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225 17,116 Aug-11 2,446 803	59.3% Sep-11 4,244 1,582 3,995 1,566 1,544 1,199 3,313 217 17,660 Sep-11 2,606 903	62.57% 57.6% 57.6% 0ct-11 4,498 1,572 4,127 1,652 1,307 3,440 174 18,351 0ct-11 2,704 851	60.739 56.09 Nov-11 4,255 1,550 3,781 1,455 1,250 1,270 1,294 Nov-11 2,411 848	54.55% 51.9% 51.9% 54.831 1,684 4,102 1,647 1,865 1,422 3,692 203 19,446 Dec-11 2,530 824	53.7% 53.7% 53.7% 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174 17,955 Jan-12 2,488 872	Feb-12	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519 33,125 2,015 177,856 YTD 25,118 8,680
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,593 1,594 1,197 3,057 201 17,294 Apr-11 2,512 2,305	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,1502 1,168 3,107 201 17,168 May-11 2,511 2,511 868 2,202	61.49% 58.5% Jun-11 4.053 1.579 3.937 1.551 1.483 1.302 3.270 176 17,351 Jun-11 2,355 903 2,337	57.03% 58.4% Jul-11 4,352 1,596 4,096 1,676 1,552 3,419 251 18,215 Jul-11 2,554 896 2,286	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 3,301 225 17,118 Aug-11 2,446 803 2,123	59.3% Sep-11 4,244 1,583 3,995 1,566 1,544 1,198 3,313 217 17,666 Sep-11 2,606 903 2,262	62.57% 57.6% 57.6% 0ct-11 4.49E 1.573 4.127 1.652 1.586 1.307 3.440 174 18,351 0ct-11 2,704 851 2,275	60.73% 56.0% Nov-11 4,25e 1,55c 3,781 1,45e 1,57e 1,25c 3,22e 193 17,294 Nov-11 2,412 848 2,02e	51.9% 51.9% 51.9% 51.9% 51.9% Dec-11 4.831 1.684 4.102 1.647 1.422 3.692 203 19,446 Dec-11 2.530 824 2.102	53.7% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174 17,955 Jan-12 2,488 872 1,967	Feb-12	Mar-12	59.2% 57.3% YTD 43,418 15,808 39,288 15,970 15,713 12,519 33,125 2,015 177,856 YTD 25,118 8,680 21,878
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset North Somerset North Somerset North Somerset North Somerset	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 201 17,294 Apr-11 2,512 912 2,305 1,043	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502 1,168 3,107 201 17,166 May-11 2,511 868 2,202 1,061	58.5% Jun-11 4,053 1,576 3,937 1,551 1,483 1,302 3,270 176 177,351 Jun-11 2,356 903 2,337 977	57.03% 58.4% Jul-11 4,35: 1,596 4,095 1,675 1,552 1,270 3,415 251 18,215 Jul-11 2,554 896 2,286 1,083	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 17,118 Aug-11 2,446 803 2,123 1,062	59.3% Sep-11 4,244 1,583 3,995 1,564 1,196 3,312 217 17,666 Sep-11 2,606 903 2,262 1,038	62.57% 57.6% 57.6% 62.57% 4.498 1,573 4,127 1,652 1,580 1,307 3,440 174 18,351 0ct-11 2,704 851 2,276 851 1,063	Nov-11 4,25£ 1,55£ 3,781 1,45£ 1,57£ 1,25£ 1,93 17,294 Nov-11 2,412 848 2,02£ 930	54.55% 51.9% 51.9% Dec-11 4.831 1.684 4.102 1.865 1.422 3.692 203 19,446 Dec-11 2.530 824 2.102 1.016	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174 17,955 Jan-12 2,48E 872 1,967 936	Feb-12	Mar-12	\$9.2% \$7.3% \$7.3% \$43,418 \$15,808 \$39,288 \$15,970 \$15,713 \$12,519 \$33,125 \$2,015 \$177,856 \$70 \$21,118 \$8,680 \$21,878 \$10,207
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294 Apr-11 2,512 912 2,305 1,043 1,043	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,502 1,166 3,107 201 17,166 May-11 2,511 868 2,202 1,061 962	61.49% 58.5% Jun-11 4,053 1,57\$ 3,937 1,551 1,485 1,302 3,27C 176 17,351 Jun-11 2,355 903 2,337 977 895	57.03% 58.4% Jul-11 4,353 1,596 4,096 1,675 1,270 3,416 251 18,216 Jul-11 2,554 896 2,280 1,083 981	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225 17,118 Aug-11 2,446 803 2,123 1,060 918	59.3% Sep-11 4,244 1,582 3,995 1,564 1,198 3,313 217 17,660 Sep-11 2,600 903 2,262 1,038	62.57% 57.6% 57.6% 4.49E 1.57C 4.127 1.65E 1.307 3.44C 174 18.351 Oct-11 2.704 851 2.27E 1.06C 937	60.739 56.09 Nov-11 4,25€ 1,55€ 3,781 1,45€ 1,57€ 1,25€ 3,22€ 193 17,294 Nov-11 2,412 848 2,02€ 930 894	54.55% 51.9% 51.9% 61.9% 61.9% 62.11 63.11 63.11 63.12 6	52.05% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 17,955 Jan-12 2,488 872 1,967 936 900	Feb-12	Mar-12	\$9.2% \$7.3% \$43,418 \$15,808 \$39,288 \$15,970 \$15,773 \$12,519 \$33,125 \$2,015 \$177,856 \$YTD \$25,118 \$8,680 \$21,878 \$10,207 \$9,401
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wittshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 201 17,294 Apr-11 2,512 912 2,305 1,043	58.00% 59.5% May-11 4,192 1,539 3,780 1,678 1,502 1,168 3,107 201 17,166 May-11 2,511 868 2,202 1,061	58.5% Jun-11 4,053 1,576 3,937 1,551 1,483 1,302 3,270 176 177,351 Jun-11 2,356 903 2,337 977	57.03% 58.4% Jul-11 4,35: 1,596 4,095 1,675 1,552 1,270 3,415 251 18,215 Jul-11 2,554 896 2,286 1,083	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 17,118 Aug-11 2,446 803 2,123 1,062	59.3% Sep-11 4,244 1,583 3,995 1,564 1,196 3,312 217 17,666 Sep-11 2,606 903 2,262 1,038	62.57% 57.6% 57.6% 62.57% 4.498 1,573 4,127 1,652 1,580 1,307 3,440 174 18,351 0ct-11 2,704 851 2,276 851 1,063	Nov-11 4,25£ 1,55£ 3,781 1,45£ 1,57£ 1,25£ 1,93 17,294 Nov-11 2,412 848 2,02£ 930	54.55% 51.9% 51.9% Dec-11 4.831 1.684 4.102 1.865 1.422 3.692 203 19,446 Dec-11 2.530 824 2.102 1.016	52.05% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,298 174 17,955 Jan-12 2,48E 872 1,967 936	Feb-12	Mar-12	\$9.2% \$7.3% \$7.3% \$43,418 \$15,808 \$39,288 \$15,970 \$15,713 \$12,519 \$33,125 \$2,015 \$177,856 \$70 \$21,118 \$8,680 \$21,878 \$10,207
Other/Unknown Total Conveyance Rates by PCT Incidents with a response Gloucestershire Swindon Bristol North Somerset South Gloucestershire Bath and North East Somerset Wiltshire Other/Unknown Total Incidents with transport Gloucestershire Swindon Bristol North Somerset South Gloucestershire South Gloucestershire Swindon Bristol North Somerset South Gloucestershire	62.63% 60.0% Apr-11 4,224 1,543 3,935 1,593 1,544 1,197 3,057 201 17,294 Apr-11 2,512 912 2,305 1,043 1,043	58.00% 59.5% May-11 4,192 1,538 3,780 1,678 1,502 1,166 3,107 201 17,166 May-11 2,511 868 2,202 1,061 962	61.49% 58.5% Jun-11 4,053 1,57\$ 3,937 1,551 1,485 1,302 3,27C 176 17,351 Jun-11 2,355 903 2,337 977 895	57.03% 58.4% Jul-11 4,353 1,596 4,096 1,675 1,270 3,416 251 18,216 Jul-11 2,554 896 2,280 1,083 981	57.66% 58.3% Aug-11 4,157 1,520 3,711 1,622 1,463 1,119 3,301 225 17,118 Aug-11 2,446 803 2,123 1,060 918	59.3% Sep-11 4,244 1,582 3,995 1,564 1,198 3,313 217 17,660 Sep-11 2,600 903 2,262 1,038	62.57% 57.6% 57.6% 4.49E 1.57C 4.127 1.65E 1.307 3.44C 174 18.351 Oct-11 2.704 851 2.27E 1.06C 937	60.739 56.09 Nov-11 4,25€ 1,55€ 3,781 1,45€ 1,57€ 1,25€ 3,22€ 193 17,294 Nov-11 2,412 848 2,02€ 930 894	54.55% 51.9% 51.9% 61.9% 61.9% 62.11 63.11 63.11 63.12 6	52.05% 53.7% 53.7% Jan-12 4,611 1,641 3,821 1,525 1,601 1,284 3,29E 17,955 Jan-12 2,48E 872 1,967 936 900	Feb-12	Mar-12	\$9.2% \$7.3% \$43,418 15,808 39,288 15,970 15,713 12,519 33,125 2,015 177,856 \$YTD \$25,118 \$680 21,878 10,207 9,401

Conveyance Rate

Total

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	59.47%	59.90%	58.11%	58.67%	58.84%	61.40%	60.12%	56.69%	52.37%	53.96%	*	*	57.9%
Swindon	59.11%	56.40%	57.19%	56.14%	52.83%	57.04%	54.10%	54.71%	48.93%	53.14%	*	*	54.9%
Bristol	58.58%	58.25%	59.36%	55.62%	57.21%	56.62%	55.12%	53.56%	51.24%	51.48%	*	*	55.7%
North Somerset	65.47%	63.23%	62.99%	64.50%	65.35%	66.33%	64.35%	63.79%	61.69%	61.38%	*	*	63.9%
South Gloucestershire	64.77%	64.05%	60.35%	63.21%	62.75%	59.72%	59.30%	56.62%	53.19%	56.21%	*	*	59.8%
Bath and North East Somerset	62.49%	64.67%	61.21%	62.52%	63.09%	63.39%	62.05%	58.24%	52.25%	57.32%	*	*	60.5%
Wiltshire	56.79%	56.13%	54.40%	55.86%	54.29%	55.63%	52.88%	53.66%	48.29%	50.15%	*	*	53.7%
Other/Unknown	63.18%	58.21%	61.93%	57.37%	57.78%	65.44%	62.07%	61.14%	55.17%	52.87%	*	*	59.5%
Total	60.0%	59.5%	58.5%	58.4%	58.3%	59.3%	57.6%	56.0%	51.9%	53.7%	*	*	57.3%

10,476 10,568 9,687 10,102

9,645

10,383 10,221 10,152 10,642 9,978

101,854

Total Number of Responses by Sector

Current Year	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	13754	13410	13694	13962	13187	13845	14271	1353€	1572€	14696	*	*	140,0
Bloucestershire	8700	8538	8284	8873	8513	8789	9300	9026	10282	9958	*	*	90,26
Viltshire	10860	11014	11406	11660	11113	11493	11716	11552	12998	12465	*	*	116,2
											*	*	_
Other/Unknown	177	189	159	207	182	216	164	203	213	190	*	*	1,90
otal	33,491	33,151	33,543	34,702	32,995	34,343	35,451	34,317	39,219	37,309	*	*	348,5
otai	30,431	33,131	33,340	34,702	32,330	34,340	33,431	34,317	33,210	37,300			340,
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
von	12542	13729	13215	13298	12873	13491	14216	1367€	15857	13973	1276€	14094	136,
Sloucestershire	7720	8187	7816	7791	7794	7951	8715	8709	9957	8600	7832	9080	83,2
Viltshire	10022	11189	10642	11035	10894	10813	11629	1102€	12627	11318	10090	11304	111,
Other/Unknown	197	222	200	217	194	214	198	163	214	193	166	182	2,0
and a	00.404	00.00	04.076	00.044	04.755	00.400	04.750	00.574	00.051	04.004	00.054	04.006	000
otal	30,481	33,327	31,873	32,341	31,755	32,469	34,758	33,574	38,655	34,084	30,854	34,660	333,
ariance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YT
von	9.7%	-2.3%	3.6%	5.0%	2.4%	2.6%	0.4%	-1.0%	-0.8%	5.2%	*	*	2.3
Bloucestershire	12.7%	4.3%	6.0%	13.9%	9.2%	10.5%	6.7%	3.6%	3.3%	15.8%	*	*	8.4
Viltshire	8.4%	-1.6%	7.2%	5.7%	2.0%	6.3%	0.7%	4.8%	2.9%	10.1%	*	*	4.6
Other/Unknown	-10.2%	-14.9%	-20.5%	-4.6%	-6.2%	0.9%	-17.2%	24.5%	-0.5%	-1.6%	*	*	-5.0
	. 5.2 /0	. 1.07	23.07	070	5.2 A	5.576	270	2070	0.070		1	1	
otal	9.9%	-0.5%	5.2%	7.3%	3.9%	5.8%	2.0%	2.2%	1.5%	9.5%	*	*	4.6
	-	-									-		
Current Year Gloucestershire	Apr-11 8,700	May-11 8,538	Jun-11 8,284	Jul-11 8,873	Aug-11 8,513	Sep-11 8,789	Oct-11 9,300	Nov-11 9,02€	Dec-11 10,282	Jan-12 9,958	Feb-12	Mar-12	Y 90,
Swindon	2,759	2,803	2.841	2,862	2,731	2,935	2,930	2,898	3,106	3,246	*	*	29.7
											*	_	
ristol	7,195	6,871	7,221	7,361	6,771	7,362	7,563	6,990	7,980	7,542		-	72,
lorth Somerset	3,102	3,208	3,044	3,151	3,199	3,149	3,208	2,963	3,456	3,366	*	*	31,
outh Gloucestershire	3,122	2,989	2,998	3,024	2,891	3,016	3,136	3,222	3,850	3,369		*	31,0
Bath and North East Somerset	2,307	2,250	2,483	2,451	2,137	2,291	2,504	2,442	2,769	2,608	*	*	24,2
Viltshire	6,124	6,302	6,509	6,770	6,567	6,582	6,644	6,568	7,554	7,025	*	*	66,6
Other/Unknown	182	190	163	210	186	219	166	208	222	195	*	*	1,9
Fotal	33,491	33,151	33,543	34,702	32,995	34,343	35,451	34,317	39,219	37,309	*	*	348,
Iotal	30,431	33,131	33,340	34,702	32,330	34,340	33,431	34,317	33,218	37,300			340,
004044	A 40	M 40	I 40	5-140	A 40	0 40	0-140	No. 40	D 40	1 44	F-1-44	11 44	VT
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Bloucestershire	7,720	8,187	7,816	7,791	7,794	7,951	8,715	8,709	9,957	8,600	7,832	9,080	83,2
Swindon	2,444	2,773	2,632	2,944	2,706	2,721	2,770	2,870	3,140	2,892	2,650	2,697	27,8
sristol	6,520	7,200	6,920	6,861	6,738	6,998	7,451	6,970	8,010	7,198	6,684	7,271	70,8
lorth Somerset	2,921	3,001	2,994	3,193	2,876	3,007	3,159	3,021	3,484	3,167	2,742	3,045	30,8
outh Gloucestershire	2,772	3,160	2,989	2,930	2,928	3,102	3,216	3,345	3,923	3,245	3,006	3,325	31,6
ath and North East Somerset	2,158	2,370	2,199	2,166	2,224	2,272	2,603	2,302	2,627	2,453	2,159	2,409	23,
Viltshire	5,749	6,411	6,120	6,231	6,289	6,199	6,634	6,189	7,287	6,334	5,610	6,648	63,4
Other/Unknown	197	225	203	225	200	219	210	168	227	195	171	185	2,0
otal	30,481	33,327	31,873	32,341	31,755	32,469	34,758	33,574	38,655	34,084	30,854	34,660	333,
ariance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YT
loucestershire	12.7%	4.3%	6.0%	13.9%	9.2%	10.5%	6.7%	3.6%	3.3%	15.8%	*	*	8.4
windon	12.7 %	1.1%	7.9%	-2.8%	0.9%	7.9%	5.8%	1.0%	-1.1%	12.2%	*	*	4.4
											*		
ristol	10.4%	-4.6%	4.3%	7.3%	0.5%	5.2%	1.5%	0.3%	-0.4%	4.8%	*	•	2.8
	6.2%	6.9%	1.7%	-1.3%	11.2%	4.7%	1.6%	-1.9%	-0.8%	6.3%		*	3.3
		-5.41%	0.30%	3.21%	-1.26%	-2.77%	-2.49%	-3.68%	-1.86%	3.82%	*	*	0.0
lorth Somerset outh Gloucestershire	12.6%												
outh Gloucestershire	12.6% 6.9%	-5.41%	12.91%	13.16%	-3.91%	0.84%	-3.80%	6.08%	5.41%	6.32%	*	*	3.7
					-3.91% 4.42%	0.84% 6.18%	-3.80% 0.15%	6.08% 6.12%	5.41% 3.66%	6.32% 10.91%	*	*	
outh Gloucestershire ath and North East Somerset /iltshire	6.9%	-5.06%	12.91%	13.16%							* *	* * *	3.7 5.0 -6.2
outh Gloucestershire ath and North East Somerset	6.9% 6.5%	-5.06% -1.70%	12.91% 6.36%	13.16% 8.65%	4.42%	6.18%	0.15%	6.12%	3.66%	10.91%	* *	* *	5.0
outh Gloucestershire ath and North East Somerset /iltshire	6.9% 6.5%	-5.06% -1.70%	12.91% 6.36%	13.16% 8.65%	4.42%	6.18%	0.15%	6.12%	3.66%	10.91%	* * *	* * *	5.0

Total Number of Patients Transported by Sector

Current Year	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Avon	6330	6091	5998	6180	5985	6145	6235	5772	6182	5701	*	*	60,619
Gloucestershire	3768	3755	3594	3818	3708	3853	4007	3747	3955	3872	*	*	38,077
Wiltshire	4760	4763	4776	4898	4612	4866	4877	4650	4894	4812	*	*	47,908
Other/Unknown	150	143	128	174	159	163	123	139	134	110	*	*	1,423
		1										11	.,
Total	15,008	14,752	14,49€	15,070	14,464	15,027	15,242	14,308	15,165	14,495	*	*	148,027
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	6078	6286	6224	6282	6097	6252	6466	6249	7233	6674	6054	6580	63,841
Gloucestershire	3621	3719	3493	3594	3542	3627	3826	3769	4131	3864	3374	3954	37,186
Wiltshire	4515	4956	4657	4730	4687	4657	4980	4718	5331	4959	4437	4950	48,190
Other/Unknown	129	178	145	150	145	152	176	146	174	182	123	132	1,577
Total	14,343	15,139	14,519	14,75€	14,471	14,688	15,448	14,882	16,869	15,679	13,988	15,61€	150,79
Variance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon	4.1%	-3.1%	-3.6%	-1.6%	-1.8%	-1.7%	-3.6%	-7.6%	-14.5%	-14.6%	*	*	-5.0%
Gloucestershire	4.1%	1.0%	2.9%	6.2%	4.7%	6.2%	4.7%	-0.6%	-4.3%	0.2%	*	*	2.4%
Wiltshire	5.4%	-3.9%	2.6%	3.6%	-1.6%	4.5%	-2.1%	-1.4%	-8.2%	-3.0%	*	*	-0.6%
Other/Unknown	16.3%	-19.7%	-11.7%	16.0%	9.7%	7.2%	-30.1%	-4.8%	-23.0%	-39.6%	*	*	-9.8%
Total	4.6%	-2.6%	-0.2%	2.1%	0.0%	2.3%	-1.3%	-3.9%	-10.1%	-7.6%	*	*	-1.8%
Total	4.070	2.070	0.27	2.170	0.07	2.07	1.070	0.07	10.170	1.070			1.070
Total Number of Patients Tra	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bath and North East Somerset	1,083	1,097	1,133	1,147	1,031	1,068	1,163	1,095	1,093	1,069	*	*	10,979
Bristol	3,128	2,968	3,055	3,054	2,858	3,054	3,109	2,796	2,974	2,757	*	*	29,753
Gloucestershire	3,768	3,755	3,594	3,818	3,708	3,853	4,007	3,747	3,955	3,872	*	*	38,077
North Somerset	1,521	1,479	1,388	1,475	1,547	1,542	1,529	1,405	1,544	1,423	*	*	14,853
South Gloucestershire	1,515	1,482	1,368	1,445	1,422	1,385	1,418	1,400	1,500	1,362	*	*	14,297
Swindon	1,215	1,173	1,205	1,204	1,107	1,235	1,197	1,161	1,197	1,264	*	*	11,958
Wiltshire	2,625	2,654	2,623	2,751	2,630	2,724	2,695	2,562	2,762	2,635	*	*	26,661
Other/Unknown	153	144	130	176	161	166	124	142	140	113	*	*	1,449
Total	15,008	14,752	14,496	15,070	14,464	15,027	15,242	14,308	15,165	14,495	*	*	148,02
													•
2010/11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	Apr-10 1,043	May-10 1,131	Jun-10 1,058	Jul-10 1,016	Aug-10 1,045	1,052	Oct-10 1,247	Nov-10 1,049	Dec-10 1,144	1,136	Feb-11 1,008	Mar-11 1,132	
	1,043 3,065	1,131 3,163	1,058 3,090	1,01€ 3,087	1,045 3,017	1,052 3,036	1,247 3,181	1,049 3,037	1,144 3,515	1,136 3,282	1,008 3,006	1,132 3,224	13,061 37,703
Bath and North East Somerset Bristol Gloucestershire	1,043 3,065 3,621	1,131 3,163 3,719	1,058 3,090 3,493	1,016 3,087 3,594	1,045 3,017 3,542	1,052 3,036 3,627	1,247 3,181 3,826	1,049 3,037 3,769	1,144 3,515 4,131	1,136 3,282 3,864	1,008 3,006 3,374	1,132 3,224 3,954	13,061 37,703 44,514
Bath and North East Somerset Bristol Gloucestershire North Somerset	1,043 3,065 3,621 1,437	1,131 3,163 3,719 1,447	1,058 3,090 3,493 1,473	1,016 3,087 3,594 1,550	1,045 3,017 3,542 1,397	1,052 3,036 3,627 1,481	1,247 3,181 3,826 1,547	1,049 3,037 3,769 1,452	1,144 3,515 4,131 1,676	1,136 3,282 3,864 1,572	1,008 3,006 3,374 1,370	1,132 3,224 3,954 1,507	13,061 37,703 44,514 17,909
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire	1,043 3,065 3,621 1,437 1,423	1,131 3,163 3,719 1,447 1,502	1,058 3,090 3,493 1,473 1,506	1,016 3,087 3,594 1,550 1,489	1,045 3,017 3,542 1,397 1,511	1,052 3,036 3,627 1,481 1,549	1,247 3,181 3,826 1,547 1,546	1,049 3,037 3,769 1,452 1,608	1,144 3,515 4,131 1,676 1,862	1,136 3,282 3,864 1,572 1,664	1,008 3,006 3,374 1,370 1,519	1,132 3,224 3,954 1,507 1,645	13,061 37,703 44,514 17,909 18,824
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon	1,043 3,065 3,621 1,437 1,423 1,103	1,131 3,163 3,719 1,447 1,502 1,245	1,058 3,090 3,493 1,473 1,506 1,165	1,016 3,087 3,594 1,550 1,489 1,260	1,045 3,017 3,542 1,397 1,511 1,179	1,052 3,036 3,627 1,481 1,549 1,192	1,247 3,181 3,826 1,547 1,546 1,183	1,049 3,037 3,769 1,452 1,608 1,251	1,144 3,515 4,131 1,676 1,862 1,356	1,136 3,282 3,864 1,572 1,664 1,280	1,008 3,006 3,374 1,370 1,519 1,189	1,132 3,224 3,954 1,507 1,645 1,226	13,06 37,70 44,51 17,90 18,82 14,62
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire	1,043 3,065 3,621 1,437 1,423 1,103 2,522	1,131 3,163 3,719 1,447 1,502 1,245 2,753	1,058 3,090 3,493 1,473 1,506 1,165 2,587	1,016 3,087 3,594 1,550 1,486 1,260 2,607	1,045 3,017 3,542 1,397 1,511 1,179 2,632	1,052 3,036 3,627 1,481 1,549 1,192 2,596	1,247 3,181 3,826 1,547 1,546 1,183 2,737	1,049 3,037 3,769 1,452 1,608 1,251 2,567	1,144 3,515 4,131 1,676 1,862 1,356 3,004	1,136 3,282 3,864 1,572 1,664 1,280 2,697	1,008 3,006 3,374 1,370 1,519 1,189 2,397	1,132 3,224 3,954 1,507 1,645 1,226 2,795	13,06 37,70; 44,51; 17,90; 18,82; 14,62; 31,89;
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire	1,043 3,065 3,621 1,437 1,423 1,103	1,131 3,163 3,719 1,447 1,502 1,245	1,058 3,090 3,493 1,473 1,506 1,165	1,016 3,087 3,594 1,550 1,489 1,260	1,045 3,017 3,542 1,397 1,511 1,179	1,052 3,036 3,627 1,481 1,549 1,192	1,247 3,181 3,826 1,547 1,546 1,183	1,049 3,037 3,769 1,452 1,608 1,251	1,144 3,515 4,131 1,676 1,862 1,356	1,136 3,282 3,864 1,572 1,664 1,280	1,008 3,006 3,374 1,370 1,519 1,189	1,132 3,224 3,954 1,507 1,645 1,226	13,06 37,70; 44,51; 17,90; 18,82; 14,62; 31,89;
Bath and North East Somerset Bristol Gloucestershire North Somerset	1,043 3,065 3,621 1,437 1,423 1,103 2,522	1,131 3,163 3,719 1,447 1,502 1,245 2,753	1,058 3,090 3,493 1,473 1,506 1,165 2,587	1,016 3,087 3,594 1,550 1,486 1,260 2,607	1,045 3,017 3,542 1,397 1,511 1,179 2,632	1,052 3,036 3,627 1,481 1,549 1,192 2,596	1,247 3,181 3,826 1,547 1,546 1,183 2,737	1,049 3,037 3,769 1,452 1,608 1,251 2,567	1,144 3,515 4,131 1,676 1,862 1,356 3,004	1,136 3,282 3,864 1,572 1,664 1,280 2,697	1,008 3,006 3,374 1,370 1,519 1,189 2,397	1,132 3,224 3,954 1,507 1,645 1,226 2,795	13,06 37,70 44,51 17,90 18,82 14,62 31,89 1,864
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147	1,016 3,087 3,594 1,550 1,489 1,260 2,607 153	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,70 44,51 17,90 18,82 14,62 31,89 1,864
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147	1,016 3,087 3,594 1,550 1,489 1,260 2,607 153	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06° 37,703 44,514 17,909
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147	1,016 3,087 3,594 1,550 1,485 1,260 2,607 153	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,70: 44,51- 17,90: 18,82: 14,62: 31,89- 1,864
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,139	1,058 3,090 3,499 1,473 1,506 1,165 2,587 147	1,016 3,087 3,594 1,550 1,486 1,260 2,607 153	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,703 44,514 17,909 18,824 14,629 31,894 1,864
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Variance Year on Year Bath and North East Somerset PCT Bristol PCT	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,135	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147 14,519	1,01€ 3,087 3,594 1,55€ 1,48€ 1,26€ 2,607 153 14,75€	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155 14,688	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181 15,448	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149 14,882	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,86§	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,67\$	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,70 44,51- 17,90 18,82- 14,62: 31,89- 1,864 150,79 YTD 0.5% -5.5%
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Willshire Other/Unknown Total Variance Year on Year Bath and North East Somerset PCT	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343 Apr 3,8% 2,1%	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,135 May -3.0% -6.2%	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147 14,519	1,016 3,087 3,594 1,550 1,486 1,260 2,607 153 14,756	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471 Aug -1.3% -5.3%	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155 14,688 Sep 1,5% 0,6%	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181 15,448	1,049 3,037 3,769 1,452 1,606 1,251 2,567 149 14,882 Nov 4,4%	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,869	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,675	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,703 44,51- 17,903 18,82- 14,629 31,899 1,864 150,79 YTD 0.5% -5.5% 2.4%
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Variance Year on Year Bath and North East Somerset PCT Bristol PCT Gloucestershire PCT	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343 Apr 3.8% 4,1%	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,135 May -3.0% -6.2% 1.0%	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147 14,519 Jun 7.1% -1.1% 2.9%	1,01€ 3,087 3,594 1,55€ 1,489 1,26€ 2,607 153 14,75€ Jul 12,9% -1,1% 6,2%	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471 Aug -1.3% -1.3% 4.7%	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155 14,68£ Sep 1.5% 0.6% 6.2%	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181 15,448	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149 14,882 Nov 4,4% -7,9% -0.6%	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,869 Dec -4.5% -4.5% -4.3%	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,675 Jan -5.9% -16.0% 0.2%	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133	13,06 37,703 44,51- 17,900 18,82- 14,629 31,894 1,864 150,799 YTD 0.55% -5.5% 2.4% -1.2%
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Variance Year on Year Bath and North East Somerset PCT Bristol PCT Gloucestershire PCT North Somerset PCT	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343 Apr 3,8% 2,1% 4,1% 5,8%	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,135 May -3.0% -6.2% 1.0% 2.2%	1,058 3,090 3,493 1,473 1,506 1,165 2,587 147 14,519 Jun 7.1% -1.1% -2.9% -5.8%	1,016 3,087 3,594 1,550 1,485 1,260 2,607 153 14,756 Jul 12.9% -1.1% 6.2% -4.8%	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471 Aug -1.3% -5.3% 4.7% 10.7%	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155 14,68£ Sep 1.5% 0.6% 6.2% 4.1%	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181 15,448 Oct -6.7% -2.3% 4,7% -1.2%	1,049 3,037 3,769 1,452 1,608 1,251 2,567 149 14,882 Nov 4.4% -7,9% -0.6% -3.2%	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,869 Dec -4.5% -15.4% -4.3% -7.9%	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,675 Jan -5.9% -16.0% 0,2% -9.5%	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133 15,616	13,06: 37,703 44,514 17,909 18,824 14,629 1,864 150,79 YTD 0.5%
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Variance Year on Year Bath and North East Somerset PCT Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Wiltshire PCT	1,043 3,065 3,662 1,437 1,423 1,103 2,552 129 14,343 Apr 3,8% 2,1% 4,1% 5,8% 6,5%	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,139 May -3,0% -6,2% 1,0% 2,2% -1,33%	1,05E 3,09C 3,493 1,473 1,506 1,16E 2,587 147 14,51S Jun 7,1% -1,19 2,99 -5,8% -9,16%	1,016 3,087 1,550 1,485 1,260 2,607 153 14,756 Jul 12,9% -1,1% 6,2% -4,8% -2,96%	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471 Aug -1,3% -5,3% 4,7% 10,7% -5,89%	1,052 3,036 3,627 1,481 1,548 1,192 2,596 155 14,688 Sep 1,5% 0,6% 6,2% 4,1% 10,59%	1,247 3,181 3,826 1,547 1,546 1,183 2,737 181 15,448 Oct -6,7% -2,3% 4,7% -1,2% -8,28%	1,045 3,037 3,765 1,452 1,605 1,251 2,567 149 14,882 Nov 4,4% -7,9% -0,6% -3,2% -12,94%	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,869 Dec 4,5% -15,4% -4,3% -7,9%	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,675 Jan -5,9% -16.0% 0,2% -9,5% -18.15%	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133 15,616	13,06 37,703 44,514 17,903 18,824 14,629 31,894 1,864 150,79 YTD 0.5% -5.5% -2.4% -1.12% -8.7%
Bath and North East Somerset Jiristol Jioucestershire North Somerset South Gloucestershire Windon Wiltshire Jither/Unknown Fotal Jariance Year on Year Bath and North East Somerset PCT Bristol PCT Jioucestershire PCT South Gloucestershire PCT South Gloucestershire PCT South Gloucestershire PCT South Gloucestershire PCT	1,043 3,065 3,621 1,437 1,423 1,103 2,522 129 14,343 Apr 3,8% 2,1% 4,1% 5,8% 6,5%	1,131 3,163 3,719 1,447 1,502 1,245 2,753 179 15,135 May -3.0% -6.2% 1.3% -5.78%	1,05E 3,09C 3,49S 1,473 1,506 1,16E 2,587 147 14,51S Jun 7,1% -1,1% -2,9% -5,8% -9,16% 3,43%	1,016 3,087 3,594 1,550 1,485 1,260 2,607 153 14,756 Jul 12,9% -1,29% -1,200 153 14,756	1,045 3,017 3,542 1,397 1,511 1,179 2,632 148 14,471 Aug -1,3% 4,7% 10,7% -5,89% -6,11%	1,052 3,036 3,627 1,481 1,549 1,192 2,596 155 14,68£ Sep 1,5% 0,6% 4,1% -10,59% 3,61%	1,247 3,181 3,826 1,547 1,546 1,148 2,737 181 15,446 Oct -6,7% -2,3% -4,7% -1,2% -8,28% -8,28% -1,18%	1,045 3,037 3,765 1,452 1,605 1,251 1,251 1,251 1,251 1,251 1,251 1,251 1,251 1,251 1,251 1,49 1,488 1	1,144 3,515 4,131 1,676 1,862 1,356 3,004 181 16,869 Dec -4.5% -15.4% -7.9% -19.44? -11.73%	1,136 3,282 3,864 1,572 1,664 1,280 2,697 184 15,67\$ Jan -5,9% -16,0% -0,2% -9,5% -18,159	1,008 3,006 3,374 1,370 1,519 1,189 2,397 125	1,132 3,224 3,954 1,507 1,645 1,226 2,795 133 15,616	13,06 37,70 44,51 17,90 18,82 14,62 31,89 1,86 ⁴ 150,79 YTD 0.5% -5.5% 2.4% -1.2% -8.7% -2.1%

Bath and North East Somerset	Apr	Mav	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	1.512	1.66C	1.554	1.521	1.531	1.57C	1.748	1.555	1,773	1.687	1,487	1.641	16,111
Actual	1,512	1,505	1,646	1,630	1,442	1,570	1,740	1,623	1,775	1,648	1,467	1,041	16,030
Variance	1,332	-9.34%	5.92%	7.17%	-5.81%	-2.61%	-3.89%	4.37%	1,730	-2.31%	*		-0.50%
Fariance	1.0270	3.5470	0.0£70	7.17 /	0.0170	2.017/	0.007	4.01 /0	1.247	2.0170			0.0070
Bristol	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	4,612	4,952	4,788	4,872	4,702	4,669	4,935	4,656	5,417	5,021	4,631	4,939	48,624
Actual	4,715	4541	4696	4879	4454	4822	4999	4579	5029	4661	*	*	47,375
Variance	2.23%	-8.30%	-1.92%	0.14%	-5.27%	3.28%	1.30%	-1.65%	-7.16%	-7.17%	*	*	-2.57%
				U.	11		U.			1		1	
Gloucestershire	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	5,330	5,605	5,303	5,374	5,343	5,359	5,801	5,616	6,552	5,813	5,144	5,94€	56,096
Actual	5,458	5465	5331	5643	5432	5507	5860	5637	6337	6067	*	*	56,737
Variance	2.40%	-2.50%	0.53%	5.01%	1.67%	2.76%	1.02%	0.37%	-3.28%	4.37%	*	*	1.14%
													·
lorth Somerset	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	2,045	2,063	2,064	2,219	1,997	2,108	2,150	2,037	2,372	2,187	1,841	2,059	21,242
Actual	2,045	2094	1987	2092	2104	2079	2121	1958	217€	2035	*	*	20,691
Variance	0.00%	1.50%	-3.73%	-5.72%	5.36%	-1.38%	-1.35%	-3.88%	-8.26%	-6.95%			-2.59%
South Gloucestershire	Apr	Mari	Jun	Jul	Acces	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	2.035	May 2,235	2,123	2,163	2.094	2,142	2,194	2,227	2.645	2.306	2,04€	2,290	22,164
Actual	2,053	2031	1958	2029	1963	2012	2075	2117	2399	2098	2,040	*	20,735
Variance	0.88%	-9.13%	-7.77%	-6.20%	-6.26%	-6.07%	-5.42%	-4.94%	-9.30%	-9.02%	*		-6.45%
12.1	0.007.0										II.	1	
Swindon	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	1,701	1,950	1.862	2.051	1.890	1.841	1.859	1.915	2.137	2.004	1,833	1.842	19.210
Actual	1,873	1865	1905	1924	1834	1952	1953	1887	2088	2060	*	*	19,341
Variance	10.11%	-4.36%	2.31%	-6.19%	-2.96%	6.03%	5.06%	-1.46%	-2.29%	2.79%	*	*	0.68%
Viltshire	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	3,937	4,315	4,185	4,197	4,233	4,065	4,349	4,051	4,815	4,260	3,782	4,355	42,407
Actual	4,000	4084	4203	4340	4204	4271	4397	4175	4796	4419	*		42,889
Variance	1.60%	-5.35%	0.43%	3.41%	-0.69%	5.07%	1.10%	3.06%	-0.39%	3.73%	*	*	1.14%
M Mily I was a second	A	Mari	1	L.I		0	0.1	Non	D	Los	F.1	Man	VTD
Other/Unknown	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	200 217	271	239 195	239	230 249	247	246 186	214 217	260 226	250 198	202	212	2,396
Actual Variance	8.50%	221 -18.45%	-18.41%	271 13.39%	8.26%	243 -1.62%	-24.39%	1.40%	-13.08%	-20.80%	*	-:	2,223 -7.22%
variance	0.00%	-18.45%	-10.41%	13.39%	5.20%	-1.02%	-24.39%	1.40%	-13.06%	-20.80%			-1.22%
SWAS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Contracted	21.372	23.051	22.118	22.63€	22.020	22.001	23,282	22,271	25,971	23.528	20.96€	23.284	228,25
Actual	21,893	21,80€	21,921	22,808	21,682	22,415	23,271	22,193	24,846	23,18€	*	*	226,02
Variance	2,44%	-5.40%	-0.89%	0.76%	-1.53%	1.88%	-0.05%	-0.35%	-4.33%	-1.45%	*	*	-0.98%
Variance	2.74 /0	0.4070	0.037	0.7070	1.00/6	1.00/0	0.00/6	0.00/	7.00/	1.40/	ll .		0.5076

GWAS Clinical Desk Activity and Performance - from 1st April 2011

Calls Type	April	May	June	July	August	September	October	November	December	January	February	March	Total
All Calls Activity	17,577	17,408	17,667	18,438	17,396	17,971	18,735	17,629	19,805	18,224	-	-	180,850
Green 3 & Green 4 Call Activity	5,210	5,010	5,024	5,351	5,116	5,235	5,482	4,978	5,405	5,065	-	-	51,876
All Calls referred to NHSD Activity	406	369	397	393	393	389	462	437	404	339	-	-	3,989
All Calls Closed by Clinical Desk Activity	491	550	574	597	554	696	865	1,092	1,385	1,058	-	-	7,862
All Calls closed by Clinical Desk passed to Alternative Pathways	99	60	77	61	57	40	47	96	168	177	-	-	882
All Failed referrals from the clinical desk to alternative pathways/services									·				
All Calls Triaged by the clinical desk (Psiamed Calls)	2,101	2,093	2,207	2,273	2,284	2,393	2,577	3,351	4,395	3,898			27,572

PCT		April	May	June	July	August	September	October	November	December	January	February	March	Total
Gloucestersh	ire - Triaged calls by clinical desk													
	- Calls closed by the clinical desk	71	103	96	93	88	101	123	218	244	181	-	-	1,318
	- Failed referrals to alternative pathways													-
Swindon	-Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	22	48	50	46	54	55	64	68	87	84	-	-	578
	- Failed referrals to alternative pathways													-
Bristol	- Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	192	177	204	194	167	255	281	334	438	317	-	-	2,559
	- Failed referrals to alternative pathways													-
North Somers	et - Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	49	65	66	63	57	72	95	107	144	106	-	-	824
	- Failed referrals to alternative pathways													-
South Glos	- Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	59	44	51	55	51	65	79	100	153	114	-	-	771
	- Failed referrals to alternative pathways													-
BaNES	- Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	26	28	24	28	32	31	57	79	113	60	-	-	478
	- Failed referrals to alternative pathways													-
Wiltshire	- Triaged calls by clinical desk													-
	- Calls closed by the clinical desk	70	81	83	117	105	116	164	182	206	195	-	-	1,319
	- Failed referrals to alternative pathways													-
Total	- Triaged calls by clinical desk													
	- Calls closed by the clinical desk	489	546	574	596	554	696	865	1,092	1,385	1,058	-	-	7,855
	- Failed referrals to alternative pathways													-

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TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

All Incidents with Response:

_	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	20,749	22,380	21,475	21,977	21,378	21,361	22,603	21,622	25,214	22,844	20,355	22,605	221,603
2011/12 Contract	21,372	23,051	22,118	22,636	22,020	22,001	23,282	22,271	25,971	23,528	20,966	23,284	228,250
2011/12 Actual	21,893	21,806	21,921	22,808	21,682	22,415	23,271	22,193	24,846	23,186	*	*	226,021
Variance from Contract	521	-1,245	-197	172	-338	414	-11	-78	-1,125	-342	*	*	-2,229
Variance from Contract %	2.4%	-5.4%	-0.9%	0.8%	-1.5%	1.9%	0.0%	-0.4%	-4.3%	-1.5%	*	*	-1.0%
Variance from 2010/11	1,144	-574	446	831	304	1,054	668	571	-368	342	*	*	4,418
Variance from 2010/11 %	5.5%	-2.6%	2.1%	3.8%	1.4%	4.9%	3.0%	2.6%	-1.5%	1.5%	*	*	2.0%

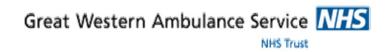
Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	13,944	14,785	14,232	14,395	14,145	14,407	15,121	14,551	16,423	15,232	13,681	15,242	147,235
2011/12 Actual	14,624	14,508	14,355	14,878	14,178	14,848	15,039	14,120	14,926	14,312	*	*	145,788
Variance from 2010/11	680	-277	123	483	33	441	-82	-431	-1,497	-920	*	*	-1,447
Variance from 2010/11 %	4.9%	-1.9%	0.9%	3.4%	0.2%	3.1%	-0.5%	-3.0%	-9.1%	-6.0%	*	*	-1.0%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	67.2%	66.1%	66.3%	65.5%	66.2%	67.4%	66.9%	67.3%	65.1%	66.7%	67.2%	67.4%	66.4%
2011/12 Actual	66.8%	66.5%	65.5%	65.2%	65.4%	66.2%	64.6%	63.6%	60.1%	61.7%	*	*	64.5%
Variance from 2010/11 %	-0.6%	0.7%	-1.2%	-0.4%	-1.2%	-1.8%	-3.4%	-5.5%	-7.8%	-7.4%	*	*	-2.9%





TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY excluding card 33 & 35 (Card 33 & 35 are Healthcare Professional & Interfacility Transfers)

Incidents with Response:

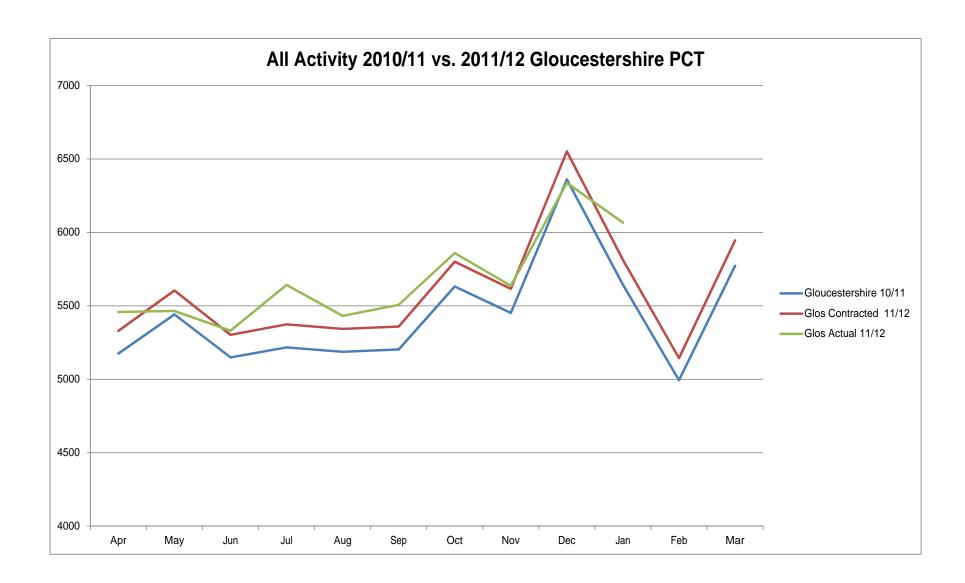
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	16,595	18,031	17,062	17,624	17,169	16,952	17,982	16,919	20,030	17,709	15,672	17,736	176,073
2011/12 Actual	17,294	17,168	17,351	18,219	17,118	17,660	18,351	17,294	19,446	17,955	*	*	177,856
Variance from 2010/11	699	-863	289	595	-51	708	369	375	-584	246	*	*	1,783
Variance from 2010/11 %	4.2%	-4.8%	1.7%	3.4%	-0.3%	4.2%	2.1%	2.2%	-2.9%	1.4%	*	*	1.0%

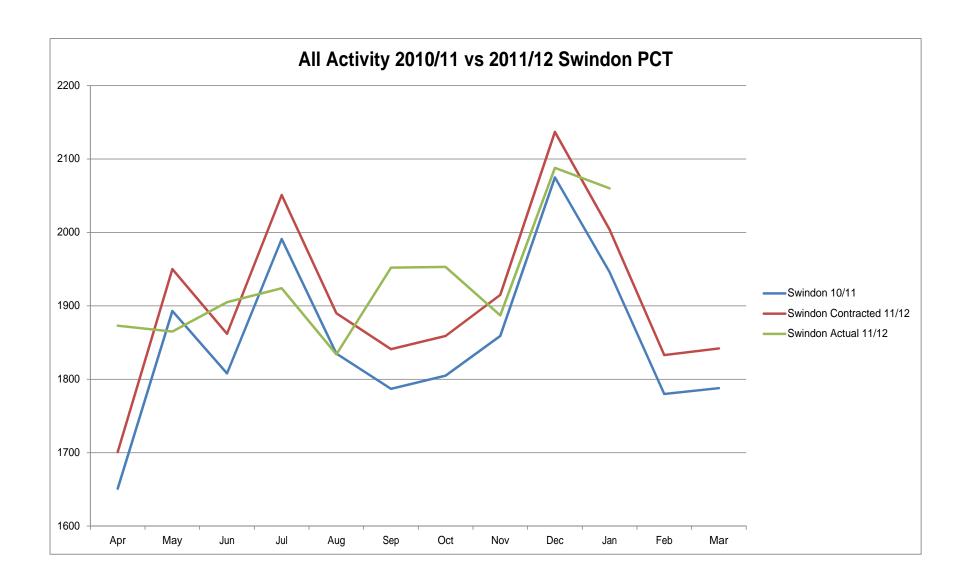
Incidents with Transport:

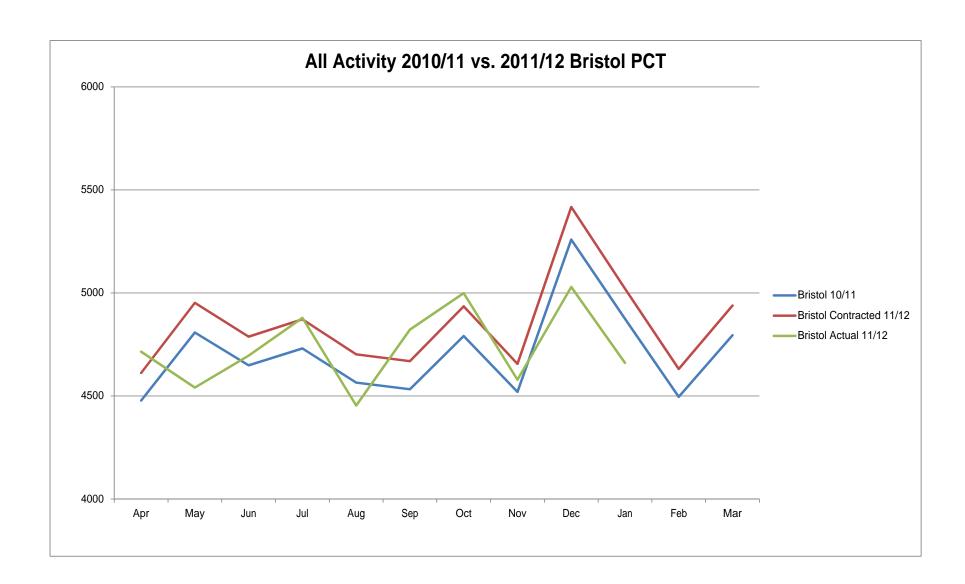
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	9,999	10,702	10,065	10,341	10,179	10,264	10,795	10,220	11,690	10,489	9,341	10,724	104,744
2011/12 Actual	10,383	10,221	10,152	10,642	9,978	10,476	10,568	9,687	10,102	9,645	*	*	101,854
	_												
Variance from 2010/11	384	-481	87	301	-201	212	-227	-533	-1,588	-844	*	*	-2,890
Variance from 2010/11 %	3.8%	-4.5%	0.9%	2.9%	-2.0%	2.1%	-2.1%	-5.2%	-13.6%	-8.0%	*	*	-2.8%

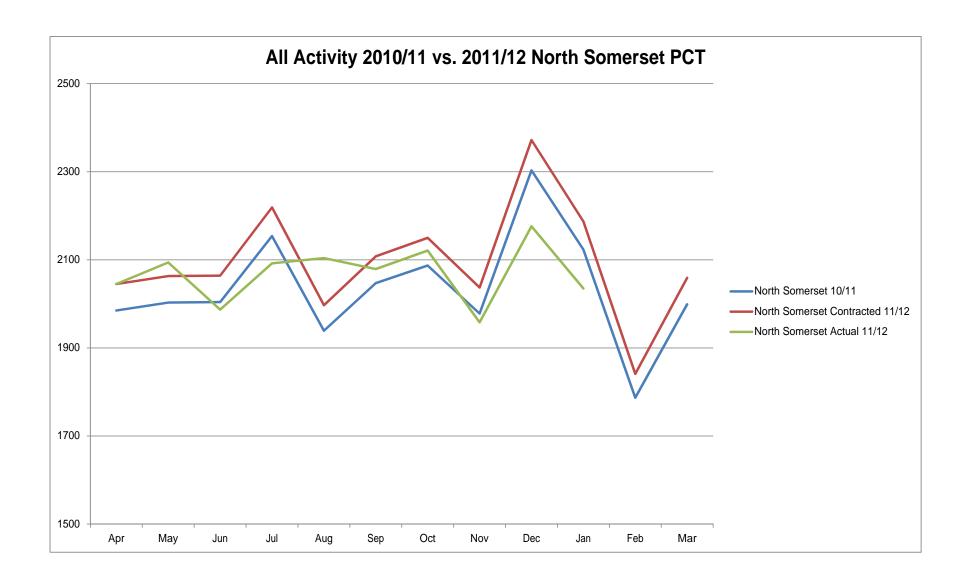
Conveyance Rates (Transports over Responses):

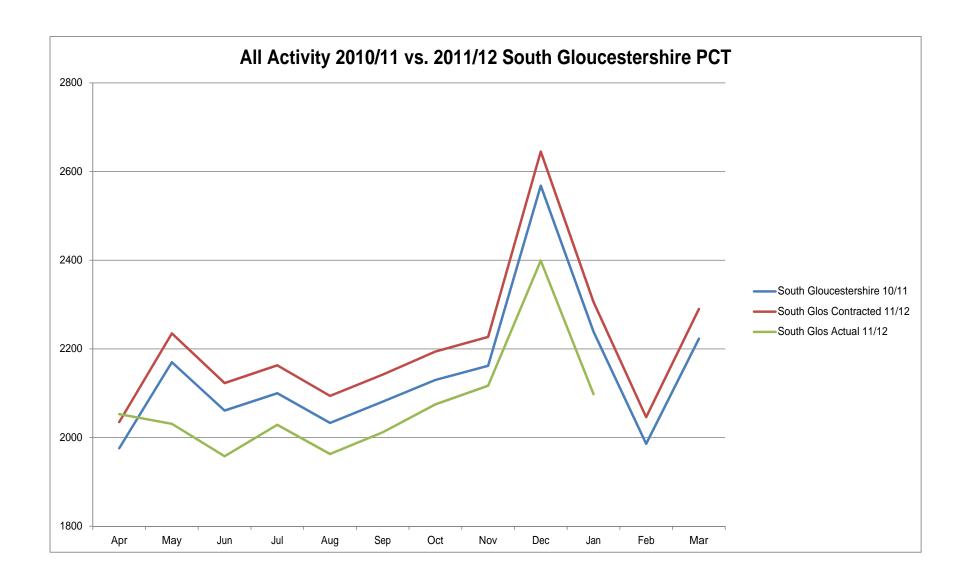
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	60.3%	59.4%	59.0%	58.7%	59.3%	60.5%	60.0%	60.4%	58.4%	59.2%	59.6%	60.5%	59.5%
2011/12 Actual	60.0%	59.5%	58.5%	58.4%	58.3%	59.3%	57.6%	56.0%	51.9%	53.7%	*	*	57.3%
Variance from 2010/11 %	-0.2%	0.2%	-0.5%	-0.3%	-1.0%	-1.2%	-2.4%	-4.4%	-6.4%	-5.5%	*	*	-2.2%

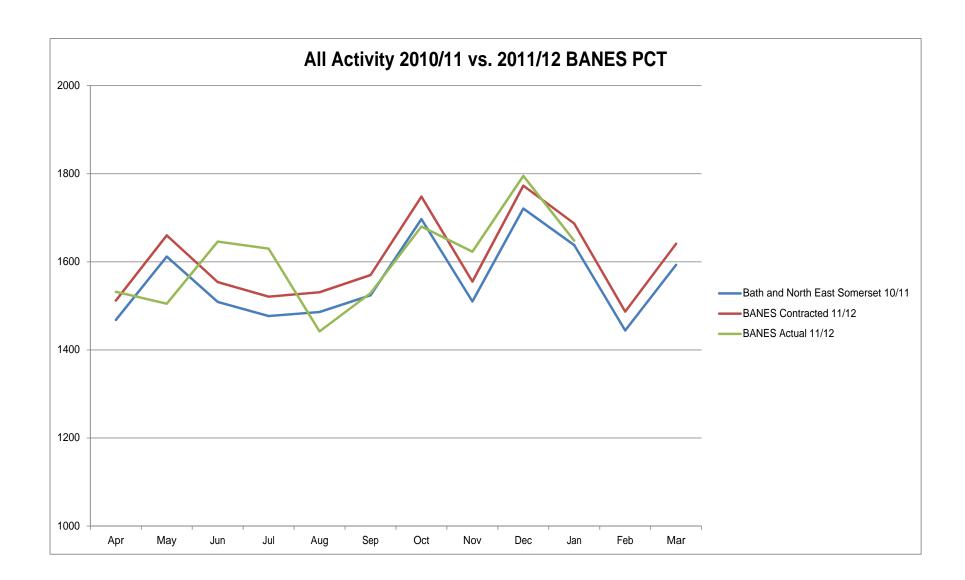


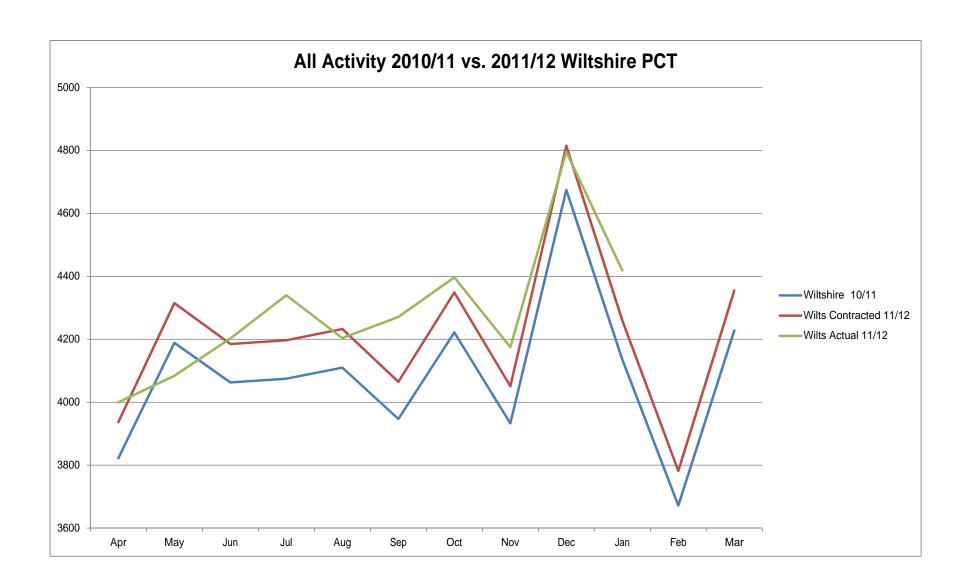


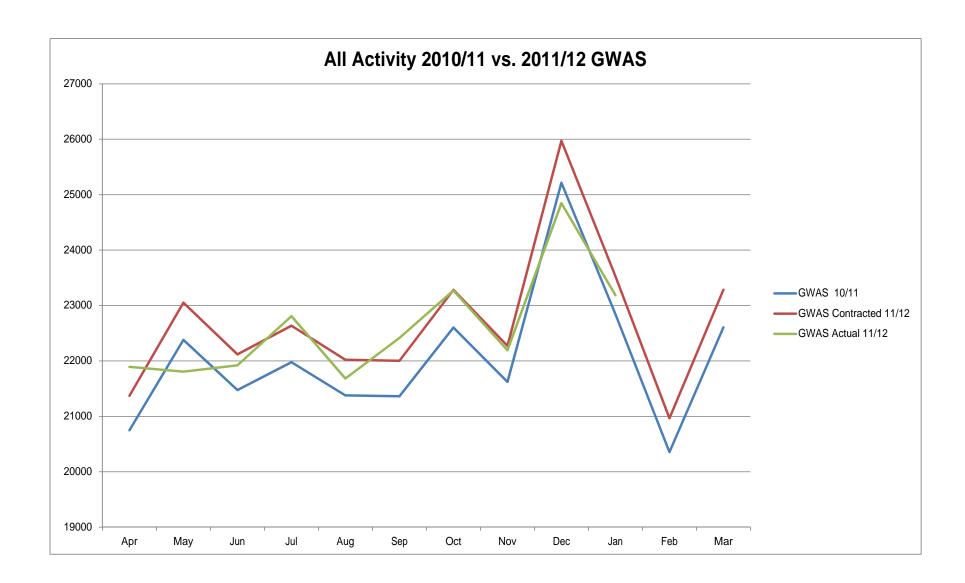










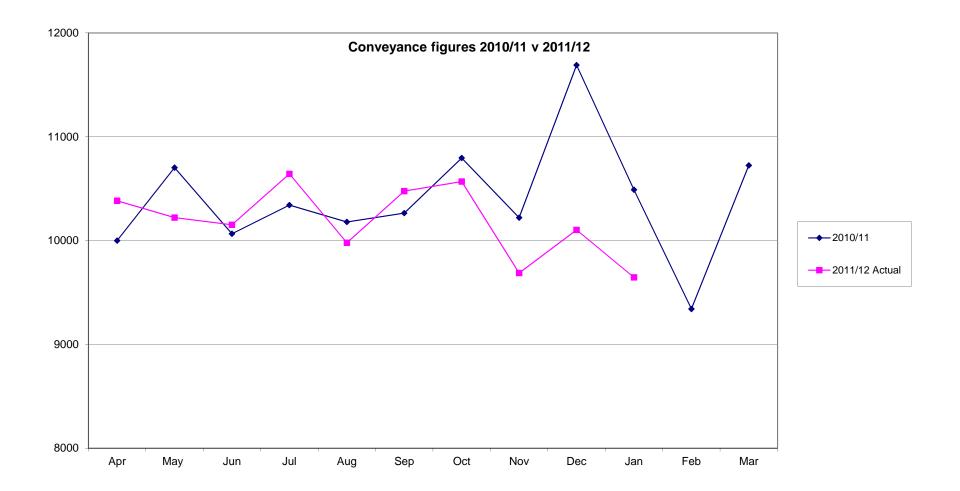


Activity by PCT

PCT	Outcome	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
	hear & treat	76	110	107	106	103	102	132	224	244	189	·		1,393
	see & treat	1,718	1,650	1.666	1,762	1.691	1.606	1,767	1,701	2.184	2,052			17,797
	Type 1&2 A&E	3,109	3,179	3,028	3,244	3,112	3,326	3,459	3,229	3,416	3,353			32,455
	other destination	553	521	525	526	519	466	496	474	489	462			5,031
	xassist	2	5	5	5	7	7	6	9	4	9			59
Gloucestershire	Total	5,458	5,465	5,331	5,643	5,432	5,507	5,860	5,637	6,337	6,065			56,735
	hear & treat	28	50	51	68	81	61	69	74	92	87			661
	see & treat	644	651	654	659	657	665	695	662	814	726			6,827
	Type 1&2 A&E	1,035	991	1,032	1,061	927	1,037	1,040	1,000	1,038	1,104			10,265
	other destination	166	173	167	136	169	189	149	151	144	143			1,587
	xassist			1										1
Swindon	Total	1,873	1,865	1,905	1,924	1,834	1,952	1,953	1,887	2,088	2,060			19,341
	hear & treat	222	193	213	210	175	276	281	329	433	322			2,654
	see & treat	1,467	1,437	1.457	1,668	1,478	1,517	1,652	1,501	1,678	1,615			15,470
	Type 1&2 A&E	2,186	2,144	2,260	2,282	2,198	2,348	2,352	2,073	2,363	2,106			22,312
	other destination	840	767	766	719	603	681	714	676	555	618			6,939
	xassist													-
Bristol	Total	4,715	4,541	4,696	4,879	4,454	4,822	4,999	4,579	5,029	4,661			47,375
	hear & treat	52	76	74	65	64	71	93	109	137	104			845
	see & treat	527	570	544	566	531	495	530	468	534	533			5.298
	Type 1&2 A&E	1,206	1,231	1,150	1,244	1,269	1,259	1,279	1,150	1,301	1,199			12,288
	other destination	260	217	218	216	239	254	217	231	204	198			2,254
	xassist			1	1	1		2			1			6
North Somerset	Total	2,045	2,094	1,987	2,092	2,104	2,079	2,121	1,958	2,176	2,035			20,691
	hear & treat	63	53	54	55	54	67	75	98	155	120			794
	see & treat	513	516	561	551	522	577	607	632	772	636			5,887
	Type 1&2 A&E	995	991	929	1,039	1,028	1,021	1,060	1,051	1.173	1.014			10,301
	other destination	482	471	415	384	359	347	333	336	299	328			3,754
	xassist													-
South Gloucestershire	Total	2,053	2,031	1,959	2,029	1,963	2,012	2,075	2,117	2,399	2,098			20,736
	hear & treat	25	32	26	28	30	30	57	78	114	59			479
	see & treat	449	403	495	467	401	439	476	480	603	528			4,741
	Type 1&2 A&E	910	911	980	970	876	893	1,006	921	979	971			9,417
	other destination	148	159	145	164	135	166	141	141	98	89			1,386
	xassist				1		1		3	1	1			7
Bath and North East Somerset	Total	1,532	1,505	1,646	1,630	1,442	1,529	1,680	1,623	1,795	1,648	-	-	16,030
	hear & treat	69	82	87	121	106	123	165	184	203	196			1,336
	see & treat	1,342	1,385	1,509	1,491	1,513	1,456	1,566	1,449	1,861	1,614			15,186
	Type 1&2 A&E	2,206	2,227	2,175	2,357	2,176	2,303	2,306	2,189	2,385	2,287			22,611
	other destination	386	391	434	371	411	389	360	354	350	321			3,767
	xassist				2	1	3	3	2	2	4			17
Wiltshire	Total	4,003	4,085	4,205	4,342	4,207	4,274	4,400	4,178	4,801	4,422	-	-	42,917
	hear & treat	1	4		1	1	1	2	3	1	1			15
	see & treat	53	61	47	62	60	58	49	57	76	72			595
	Type 1&2 A&E	14	19	13	28	18	25	21	35	21	20			214
	other destination	70	66	72	71	73	92	61	64	75	67			711
	xassist	76	70	61	107	94	64	50	55	48	34			659
Other/Unknown	Total	214	220	193	269	246	240	183	214	221	194	-	-	2,194
	hear & treat	536	600	612	654	614	731	874	1,099	1,379	1,078		-	8,177
	see & treat	6,713	6,673	6,933	7,226	6,853	6,813	7,342	6,950	8,522	7,776	-	-	71,801
	Type 1&2 A&E	11,661	11,693	11,567	12,225	11,604	12,212	12,523	11,648	12,676	12,054	-	-	119,863
	other destination	2,905	2,765	2,742	2,587	2,508	2,584	2,471	2,427	2,214	2,226			25,429
	xassist	78	75	68	116	103	75	61	69	55	49	-	-	749
GWAS		21,893	21,806	21,922	22,808	21,682	22,415	23,271	22,193	24,846	23,183			226,019

Activity (excluding card 33 and 35) by PCT

PCT	Outcome	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
	hear & treat	76	110	107	106	103	102	132	224	243	188			1,391
	see & treat	1,636	1,568	1,591	1,691	1,605	1,536	1,661	1,617	2,057	1,932			16,894
	Type 1&2 A&E	2,264	2,297	2,124	2,332	2,210	2,408	2,511	2.243	2,377	2,340			23,106
	other destination	246	213	227	219	232	193	189	162	150	140			1,971
	xassist	2	4	4	5	7	5	5	9	4	9			54
Gloucestershire	Total	4,224	4,192	4,053	4,353	4,157	4,244	4,498	4,255	4,831	4,609	-	-	43,416
	hear & treat	28	50	51	68	81	61	69	74	91	87			660
	see & treat	603	621	624	632	636	619	653	628	769	682			6,467
	Type 1&2 A&E	883	833	863	867	771	867	824	824	803	852			8,387
	other destination	29	35	40	29	32	36	27	24	21	20			293
	xassist			1				-						1
Swindon	Total	1,543	1,539	1,579	1,596	1,520	1,583	1,573	1,550	1,684	1,641	-		15.808
Ownidon	hear & treat	218	189	213	208	174	275	278	328	428	319			2,630
	see & treat	1,412	1,389	1,387	1,611	1,414	1,458	1,574	1,428	1,572	1,535			14,780
	Type 1&2 A&E	1,819	1,794	1,904	1,892	1,816	1,438	1,886	1,420	1,853	1,643			18,199
	other destination	486	408	433	388	307	329	389	366	249	324			3,679
	xassist	400	400	400		307	323	303	300	243	324			3,073
Bristol	Total	3,935	3.780	3.937	4.099	3,711	3,995	4,127	3,781	4.102	3.821	-	-	39.288
DIISUI	hear & treat	52	3,780	-,	4,099		3,995	93	108	136	3,821	-	-	39,288
		498		74 500	531	63 499		496	420		485			4.925
	see & treat		545				456			495				
	Type 1&2 A&E	913	946	877	977	946	937	962	841	937	856			9,192
	other destination	130	115	99	106	113	101	100	89	79	79			1,011
	xassist			1	1	1		1			1			5
North Somerset	Total	1,593	1,678	1,551	1,679	1,622	1,565	1,652	1,458	1,647	1,525	-	-	15,970
	hear & treat	61	52	53	54	53	66	75	98	154	117			783
	see & treat	484	488	536	517	493	556	568	587	719	584			5,532
	Type 1&2 A&E	845	813	749	852	824	829	834	791	914	779			8,230
	other destination	154	149	146	129	93	93	103	103	78	121			1,169
	xassist													-
South Gloucestershire	Total	1,544	1,502	1,484	1,552	1,463	1,544	1,580	1,579	1,865	1,601	-	-	15,714
	hear & treat	25	31	26	28	30	30	56	77	112	59			474
	see & treat	424	382	479	448	383	408	440	445	566	489			4,464
	Type 1&2 A&E	670	682	723	701	634	662	733	662	710	709			6,886
	other destination	78	74	74	92	72	98	78	64	33	26			689
	xassist				1		1		2	1	1			6
Bath and North East Somerset	Total	1,197	1,169	1,302	1,270	1,119	1,199	1,307	1,250	1,422	1,284	-	-	12,519
	hear & treat	68	82	86	121	106	123	165	184	202	195			1,332
	see & treat	1,253	1,281	1,405	1,386	1,404	1,345	1,457	1,311	1,707	1,447			13,996
	Type 1&2 A&E	1,606	1,607	1,624	1,777	1,664	1,701	1,702	1,613	1,707	1,598			16,599
	other destination	133	138	157	135	129	143	116	120	79	57			1,207
	xassist				2	1	3	3	2	2	4			17
Wiltshire	Total	3,060	3,108	3,272	3,421	3,304	3,315	3,443	3,230	3,697	3,301	-	-	33,151
	hear & treat	1	4		1	1	1	2	3	1	1			15
	see & treat	53	58	46	61	59	55	48	53	73	69			575
	Type 1&2 A&E	9	14	7	21	10	18	14	25	12	11			141
	other destination	63	61	67	66	68	82	58	61	68	62			656
	xassist	72	63	54	100	84	59	49	49	44	27			601
Other/Unknown	Total	198	200	174	249	222	215	171	191	198	170	-	-	1,988
	hear & treat	529	590	610	650	611	729	870	1,096	1,367	1,070	-	-	8,122
	see & treat	6,363	6,332	6,568	6,877	6,493	6,433	6,897	6,489	7,958	7,223	-	-	67,633
	Type 1&2 A&E	9,009	8,986	8,871	9,419	8.875	9,355	9,466	8.658	9,313	8,788	-	-	90,740
	other destination	1,319	1,193	1,243	1,164	1,046	1.075	1,060	989	757	829	-	-	10,675
	xassist	74	67	60	109	93	68	58	62	51	42	-	-	684
GWAS	Total	17,294	17,168	17,352	18,219	17,118	17,660	18,351	17.294	19,446	17,952			177,854



Conveyance Rates by PCT

Incidents with a response

Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
5,458	5,465	5,331	5,643	5,432	5,507	5,860	5,637	6,337	6,067	*	*	56,737
1,873	1,865	1,905	1,924	1,834	1,952	1,953	1,887	2,088	2,060	*	*	19,341
4,715	4,541	4,696	4,879	4,454	4,822	4,999	4,579	5,029	4,661	*	*	47,375
2,045	2,094	1,987	2,092	2,104	2,079	2,121	1,958	2,176	2,035	*	*	20,691
2,053	2,031	1,958	2,029	1,963	2,012	2,075	2,117	2,399	2,098	*	*	20,735
1,532	1,505	1,646	1,630	1,442	1,529	1,680	1,623	1,795	1,648	*	*	16,030
4,000	4,084	4,203	4,340	4,204	4,271	4,397	4,175	4,796	4,419	*	*	42,889
217	221	195	271	249	243	186	217	226	198	*	*	2,223
•		•		•	•	•		•		•	•	•
21,893	21,806	21,921	22,808	21,682	22,415	23,271	22,193	24,846	23,186	*	*	226,021
	5,458 1,873 4,715 2,045 2,053 1,532 4,000 217	5,458 5,46£ 1,873 1,86£ 4,715 4,541 2,045 2,094 2,053 2,031 1,532 1,50£ 4,000 4,084 217 221	5,458 5,46£ 5,331 1,873 1,86£ 1,90£ 4,715 4,541 4,69£ 2,045 2,094 1,987 2,053 2,031 1,95£ 1,532 1,50£ 1,64£ 4,000 4,084 4,203 217 221 195	5,458 5,46£ 5,331 5,64£ 1,873 1,86£ 1,90£ 1,924 4,715 4,541 4,69£ 4,87£ 2,045 2,094 1,987 2,092 2,053 2,031 1,95£ 2,02£ 1,532 1,50£ 1,64£ 1,63C 4,000 4,084 4,20£ 4,34C 217 221 195 271	5,458 5,46E 5,331 5,642 5,432 1,873 1,86E 1,90E 1,924 1,834 4,715 4,541 4,69E 4,87E 4,454 2,045 2,094 1,987 2,092 2,104 2,053 2,031 1,95E 2,02E 1,96E 1,532 1,50E 1,64E 1,63C 1,442 4,000 4,084 4,202 4,34C 4,204 217 221 195 271 249	5,458 5,46€ 5,331 5,64€ 5,432 5,507 1,873 1,86€ 1,90€ 1,924 1,834 1,952 4,715 4,541 4,69€ 4,87€ 4,452 4,822 2,045 2,094 1,987 2,092 2,104 2,07€ 2,053 2,031 1,95€ 2,02€ 1,96€ 2,012 1,532 1,50€ 1,64€ 1,63C 1,442 1,52€ 4,000 4,084 4,205 4,34C 4,204 4,271 217 221 195 271 249 243	5,458 5,46£ 5,331 5,64£ 5,432 5,507 5,86£ 1,873 1,86£ 1,90£ 1,924 1,834 1,952 1,952 4,715 4,541 4,69£ 4,87£ 4,452 4,822 4,99£ 2,045 2,094 1,987 2,092 2,104 2,07£ 2,121 2,053 2,031 1,95£ 2,02£ 1,96£ 2,012 2,07£ 1,532 1,50£ 1,64£ 1,63C 1,442 1,52£ 1,68C 4,000 4,084 4,202 4,34C 4,204 4,271 4,397 217 221 195 271 249 243 186	5,458 5,46E 5,331 5,64E 5,432 5,507 5,86C 5,637 1,873 1,86E 1,90E 1,924 1,834 1,952 1,95E 1,887 4,715 4,541 4,69E 4,87E 4,454 4,822 4,99E 4,57E 2,045 2,094 1,987 2,092 2,104 2,07E 2,121 1,95E 2,053 2,031 1,95E 2,02E 1,96E 2,012 2,07E 2,117 1,532 1,50E 1,64E 1,63C 1,442 1,52E 1,68C 1,62C 4,000 4,084 4,20E 4,34C 4,204 4,271 4,397 4,17E 217 221 195 271 249 243 186 217	5,458 5,46£ 5,331 5,642 5,432 5,507 5,86C 5,637 6,337 1,873 1,86£ 1,90£ 1,924 1,834 1,952 1,953 1,887 2,08£ 4,715 4,541 4,69£ 4,87£ 4,454 4,822 4,99£ 4,57£ 5,02£ 2,045 2,094 1,987 2,092 2,104 2,07£ 2,121 1,95£ 2,17€ 2,053 2,031 1,95£ 2,02£ 1,96£ 2,012 2,07£ 2,117 2,39£ 1,532 1,50£ 1,64€ 1,63C 1,442 1,52£ 1,68C 1,623 1,79£ 4,000 4,084 4,203 4,34C 4,204 4,271 4,397 4,17£ 4,79€ 217 221 195 271 249 243 186 217 226	5,458 5,46£ 5,331 5,64£ 5,432 5,507 5,86£ 5,637 6,337 6,067 1,873 1,86£ 1,90£ 1,924 1,834 1,952 1,955 1,887 2,08£ 2,06£ 4,715 4,541 4,69€ 4,87£ 4,454 4,822 4,99£ 4,57£ 5,02£ 4,661 2,045 2,094 1,987 2,092 2,104 2,07£ 2,121 1,95£ 2,17€ 2,03£ 2,053 2,031 1,95£ 2,02£ 1,96£ 2,012 2,07£ 2,117 2,39£ 2,09£ 1,532 1,50£ 1,64£ 1,63C 1,442 1,52£ 1,68£ 1,623 1,79£ 1,64£ 4,000 4,084 4,205 4,34£ 4,204 4,271 4,397 4,17£ 4,79€ 4,41£ 217 221 195 271 249 243 186 217 226 198	5,458 5,46€ 5,331 5,64€ 5,432 5,507 5,86€ 5,637 6,337 6,067 * 1,873 1,86€ 1,90€ 1,924 1,834 1,952 1,955 1,887 2,08€ 2,06€ * 4,715 4,541 4,69€ 4,87€ 4,454 4,822 4,99€ 4,57€ 5,02€ 4,661 * 2,045 2,094 1,987 2,092 2,104 2,07€ 2,121 1,95€ 2,035 * 2,053 2,031 1,95€ 2,02€ 1,96€ 2,012 2,07€ 2,117 2,39€ 2,09€ * 1,532 1,50€ 1,64€ 1,63€ 1,442 1,52€ 1,68€ 1,62€ 1,79€ 1,64€ * 4,000 4,084 4,20€ 4,34€ 4,204 4,271 4,397 4,17€ 4,79€ 4,41€ * 217 221 195 271 249 243 186 217 22	5,458 5,46E 5,331 5,64E 5,432 5,507 5,86C 5,637 6,337 6,067 * * 1,873 1,86E 1,90E 1,924 1,834 1,952 1,955 1,887 2,08E 2,06C * * 4,715 4,541 4,69E 4,87E 4,454 4,822 4,99E 4,57E 5,02E 4,661 * * 2,045 2,094 1,987 2,092 2,104 2,07E 2,121 1,95E 2,03E * * 2,053 2,031 1,95E 2,02E 1,96E 2,012 2,07E 2,117 2,39E 2,09E * * 1,532 1,50E 1,64E 1,63C 1,442 1,52E 1,68C 1,62E 1,79E 1,64E * * 4,000 4,084 4,20S 4,34C 4,204 4,271 4,397 4,17E 4,79E 4,41E * * 217 221

Incidents with transport

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	3,664	3,702	3,558	3,773	3,635	3,799	3,960	3,710	3,908	3,823	*	*	37,532
Swindon	1,201	1,164	1,199	1,197	1,096	1,226	1,189	1,151	1,182	1,247	*	*	11,852
Bristol	3,026	2,911	3,02€	3,001	2,801	3,029	3,066	2,749	2,918	2,724	*	*	29,251
North Somerset	1,466	1,448	1,369	1,460	1,509	1,513	1,498	1,381	1,505	1,398	*	*	14,547
South Gloucestershire	1,478	1,462	1,345	1,423	1,389	1,369	1,394	1,387	1,472	1,342	*	*	14,061
Bath and North East Somerset	1,058	1,070	1,125	1,135	1,011	1,059	1,147	1,065	1,077	1,061	*	*	10,808
Wiltshire	2,589	2,617	2,607	2,72€	2,58€	2,690	2,667	2,541	2,732	2,607	*	*	26,362
Other/Unknown	142	134	126	163	151	163	118	136	132	110	*	*	1,375
Total	14 624	1/1 508	1/1 355	1/1 979	1/1 175	1/1 9/19	15 030	1/1/12(1/1 026	1/1/315	*	*	1/15 799

Conveyance Rate

Conveyance mate													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	67.13%	67.74%	66.74%	66.86%	66.92%	68.98%	67.58%	65.82%	61.67%	63.01%	*	*	66.2%
Swindon	64.12%	62.41%	62.94%	62.21%	59.76%	62.81%	60.88%	61.00%	56.61%	60.53%	*	*	61.3%
Bristol	64.18%	64.10%	64.44%	61.51%	62.89%	62.82%	61.33%	60.03%	58.02%	58.44%	*	*	61.7%
North Somerset	71.69%	69.15%	68.90%	69.79%	71.72%	72.78%	70.63%	70.53%	69.16%	68.70%	*	*	70.3%
South Gloucestershire	71.99%	71.98%	68.69%	70.13%	70.76%	68.04%	67.18%	65.52%	61.36%	63.97%	*	*	67.8%
Bath and North East Somerset	69.06%	71.10%	68.35%	69.63%	70.11%	69.26%	68.27%	65.62%	60.00%	64.38%	*	*	67.4%
Wiltshire	64.73%	64.08%	62.03%	62.81%	61.51%	62.98%	60.65%	60.86%	56.96%	59.00%	*	*	61.5%
Other/Unknown	65.44%	60.63%	64.62%	60.15%	60.64%	67.08%	63.44%	62.67%	58.41%	55.56%	*	*	61.9%
Total	66.8%	66.5%	65.5%	65.2%	65.4%	66.2%	64.6%	63.6%	60.1%	61.7%	*	*	64.5%

Conveyance Rates by PCT excluding Card 33 & 35

Incidents with a response

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	4,224	4,192	4,053	4,353	4,157	4,244	4,498	4,255	4,831	4,611	*	*	43,418
Swindon	1,543	1,539	1,579	1,596	1,520	1,583	1,573	1,550	1,684	1,641	*	*	15,808
Bristol	3,935	3,780	3,937	4,099	3,711	3,995	4,127	3,781	4,102	3,821	*	*	39,288
North Somerset	1,593	1,678	1,551	1,679	1,622	1,565	1,652	1,458	1,647	1,525	*	*	15,970
South Gloucestershire	1,544	1,502	1,483	1,552	1,463	1,544	1,580	1,579	1,865	1,601	*	*	15,713
Bath and North East Somerset	1,197	1,169	1,302	1,270	1,119	1,199	1,307	1,250	1,422	1,284	*	*	12,519
Wiltshire	3,057	3,107	3,270	3,419	3,301	3,313	3,440	3,228	3,692	3,298	*	*	33,125
Other/Unknown	201	201	176	251	225	217	174	193	203	174	*	*	2,015
	_											•	
Total	17,294	17,168	17,351	18,219	17,118	17,660	18,351	17,294	19,446	17,955	*	*	177,856

Incidents with transport

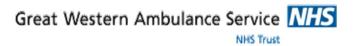
Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
2,512	2,511	2,355	2,554	2,446	2,60€	2,704	2,412	2,530	2,488	*	*	25,118
912	868	903	896	803	903	851	848	824	872	*	*	8,680
2,305	2,202	2,337	2,280	2,123	2,262	2,275	2,025	2,102	1,967	*	*	21,878
1,043	1,061	977	1,083	1,060	1,038	1,063	930	1,016	936	*	*	10,207
1,000	962	895	981	918	922	937	894	992	900	*	*	9,401
748	756	797	794	706	760	811	728	743	736	*	*	7,579
1,736	1,744	1,779	1,910	1,792	1,843	1,819	1,732	1,783	1,654	*	*	17,792
127	117	109	144	130	142	108	118	112	92	*	*	1,199
	2,512 912 2,305 1,043 1,000 748 1,736	2,512 2,511 912 868 2,305 2,202 1,043 1,061 1,000 962 748 756 1,736 1,744	2,512 2,511 2,355 912 868 903 2,305 2,202 2,337 1,043 1,061 977 1,000 962 895 748 756 797 1,736 1,744 1,775	2,512 2,511 2,35£ 2,554 912 868 903 896 2,305 2,202 2,337 2,280 1,043 1,061 977 1,083 1,000 962 895 981 748 756 797 794 1,736 1,744 1,775 1,910	2,512 2,511 2,35£ 2,554 2,44€ 912 868 903 896 803 2,305 2,20½ 2,337 2,28€ 2,12€ 1,043 1,061 977 1,083 1,06€ 1,000 962 895 981 918 748 756 797 794 706 1,736 1,744 1,77€ 1,91€ 1,792	2,512 2,511 2,35£ 2,554 2,44£ 2,60€ 912 868 903 896 803 903 2,305 2,202 2,337 2,28€ 2,12€ 2,262 1,043 1,061 977 1,083 1,06€ 1,03€ 1,000 962 895 981 918 922 748 756 797 794 706 76€ 1,736 1,744 1,77€ 1,91€ 1,792 1,84€	2,512 2,511 2,35£ 2,554 2,44€ 2,60€ 2,704 912 868 903 896 803 903 851 2,305 2,202 2,337 2,28€ 2,12€ 2,26£ 2,27€ 1,043 1,061 977 1,083 1,06€ 1,03€ 1,06€ 1,000 962 895 981 918 922 937 748 756 797 794 706 76€ 811 1,736 1,744 1,77€ 1,91€ 1,792 1,84€ 1,81€	2,512 2,511 2,35£ 2,554 2,44£ 2,60€ 2,704 2,412 912 868 903 896 803 903 851 848 2,305 2,202 2,337 2,28€ 2,12€ 2,262 2,27€ 2,02€ 1,043 1,061 977 1,083 1,06€ 1,03€ 1,06€ 930 1,000 962 895 981 918 922 937 894 748 756 797 794 706 76C 811 728 1,736 1,744 1,77€ 1,91€ 1,792 1,84€ 1,81€ 1,732	2,512 2,511 2,35£ 2,554 2,44£ 2,60€ 2,704 2,412 2,53€ 912 868 903 896 803 903 851 848 824 2,305 2,202 2,337 2,28€ 2,12€ 2,262 2,27€ 2,02€ 2,102 1,043 1,061 977 1,083 1,06€ 1,03€ 1,06€ 930 1,016 1,000 962 895 981 918 922 937 894 992 748 756 797 794 706 76C 811 728 743 1,736 1,744 1,77€ 1,91€ 1,792 1,84€ 1,81€ 1,732 1,78€	2,512 2,511 2,35£ 2,554 2,44€ 2,60€ 2,704 2,412 2,53€ 2,48€ 912 868 903 896 803 903 851 848 824 872 2,305 2,202 2,337 2,28€ 2,125 2,262 2,27€ 2,02€ 2,102 1,967 1,043 1,061 977 1,083 1,06€ 1,03€ 1,065 930 1,016 936 1,000 962 895 981 918 922 937 894 992 900 748 756 797 794 706 76C 811 728 743 736 1,736 1,744 1,775 1,91€ 1,792 1,84€ 1,81€ 1,732 1,78€ 1,654	2,512 2,511 2,35£ 2,554 2,44£ 2,60€ 2,704 2,412 2,530 2,48€ * 912 868 903 896 803 903 851 848 824 872 * 2,305 2,202 2,337 2,28€ 2,125 2,262 2,27€ 2,02€ 2,102 1,967 * 1,043 1,061 977 1,083 1,06€ 1,03€ 1,065 930 1,016 936 * 1,000 962 895 981 918 922 937 894 992 900 * 748 756 797 794 706 76C 811 728 743 736 * 1,736 1,744 1,775 1,910 1,792 1,845 1,815 1,732 1,783 1,654 *	2,512 2,511 2,35£ 2,554 2,44£ 2,60€ 2,704 2,412 2,53€ 2,48£ * * 912 868 903 896 803 903 851 848 824 872 * * 2,305 2,202 2,337 2,28€ 2,12€ 2,262 2,27€ 2,02€ 2,102 1,967 * * 1,043 1,061 977 1,083 1,06€ 1,03€ 1,06€ 930 1,016 936 * * 1,000 962 895 981 918 922 937 894 992 900 * * 748 756 797 794 706 76C 811 728 743 736 * * 1,736 1,744 1,775 1,91€ 1,792 1,84€ 1,81€ 1,732 1,78€ 1,654 * *

Total	10,383	10,221	10,152	10,642	9,978	10,476	10,568	9,687	10,102	9,645	*	*	101,854

Conveyance Rate

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	59.47%	59.90%	58.11%	58.67%	58.84%	61.40%	60.12%	56.69%	52.37%	53.96%	*	*	57.9%
Swindon	59.11%	56.40%	57.19%	56.14%	52.83%	57.04%	54.10%	54.71%	48.93%	53.14%	*	*	54.9%
Bristol	58.58%	58.25%	59.36%	55.62%	57.21%	56.62%	55.12%	53.56%	51.24%	51.48%	*	*	55.7%
North Somerset	65.47%	63.23%	62.99%	64.50%	65.35%	66.33%	64.35%	63.79%	61.69%	61.38%	*	*	63.9%
South Gloucestershire	64.77%	64.05%	60.35%	63.21%	62.75%	59.72%	59.30%	56.62%	53.19%	56.21%	*	*	59.8%
Bath and North East Somerset	62.49%	64.67%	61.21%	62.52%	63.09%	63.39%	62.05%	58.24%	52.25%	57.32%	*	*	60.5%
Wiltshire	56.79%	56.13%	54.40%	55.86%	54.29%	55.63%	52.88%	53.66%	48.29%	50.15%	*	*	53.7%
Other/Unknown	63.18%	58.21%	61.93%	57.37%	57.78%	65.44%	62.07%	61.14%	55.17%	52.87%	*	*	59.5%
Total	60.0%	59.5%	58.5%	58.4%	58.3%	59.3%	57.6%	56.0%	51.9%	53.7%	*	*	57.3%





TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

PERFORMANCE:

Category RED 8 Minute Target Performance:

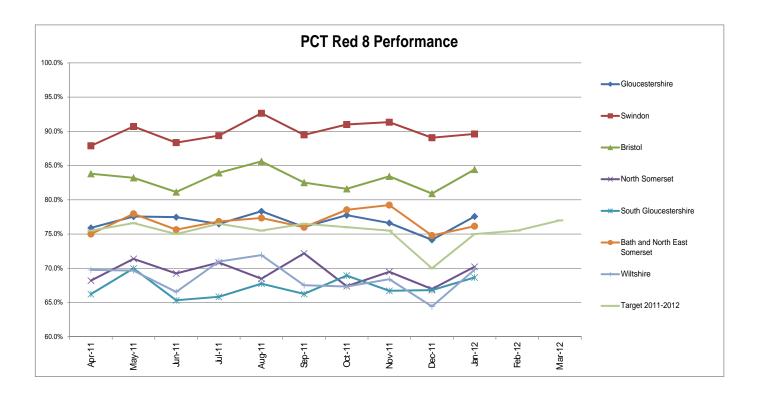
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	77.79%	77.45%	75.80%	76.79%	75.08%	74.24%	74.87%	73.86%	64.67%	72.26%	73.91%	77.81%	74.3%
2011/12 Target	75.50%	76.60%	75.00%	76.50%	75.50%	76.50%	76.00%	75.50%	70.00%	75.00%	75.50%	77.00%	75.0%
2011/12 Actual	75.48%	76.95%	74.73%	76.40%	77.58%	75.45%	75.86%	75.81%	73.26%	76.72%	*	*	75.8%
Variance from Target	0.0%	0.3%	-0.3%	-0.1%	2.1%	-1.0%	-0.1%	0.3%	3.3%	1.7%	*	*	0.8%
Variance from 2010/11	-2.3%	-0.5%	-1.1%	-0.4%	2.5%	1.2%	1.0%	2.0%	8.6%	4.5%	*	*	1.5%

Category RED 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2010/11	95.98%	96.46%	95.85%	95.28%	95.59%	95.72%	95.19%	95.21%	93.20%	93.44%	94.96%	95.35%	94.7%
2011/12 Target	95.79%	96.50%	95.80%	96.00%	96.50%	97.00%	97.00%	96.25%	92.75%	96.00%	96.50%	97.00%	96.0%
2011/12 Actual	95.71%	96.40%	95.56%	96.01%	96.28%	95.37%	95.55%	95.71%	94.90%	95.61%	*	*	95.7%
Variance from Target	-0.1%	-0.1%	-0.2%	0.0%	-0.2%	-1.6%	-1.5%	-0.5%	2.2%	-0.4%	*	*	-0.3%
Variance from 2010/11	-0.3%	-0.1%	-0.3%	0.7%	0.7%	-0.3%	0.4%	0.5%	1.7%	2.2%	*	*	1.0%

Category GREEN Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2011/12 Target	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
2011/12 Actual	94.7%	94.5%	93.5%	92.8%	95.6%	92.4%	92.7%	92.1%	88.4%	93.1%	*	*	93.0%
Variance from Target	4.7%	4.5%	3.5%	2.8%	5.6%	2.4%	2.7%	2.1%	-1.6%	3.1%	*	*	3.0%



RED 8 Minute Performance by PCT

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	2,025	1,996	1,926	1,994	1,874	1,994	2,068	1,950	2,353	2,287	*	*	20,467
Swindon	685	732	704	734	680	780	800	762	869	867	*	*	7613
Bristol	1797	1805	1893	1949	1752	1893	1978	1804	2153	1940	*	*	18964
North Somerset	783	800	735	823	850	780	840	819	905	853	*	*	8188
South Gloucestershire	743	723	773	796	710	797	808	880	958	836	*	*	8024
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654	*	*	5911
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732	*	*	16574
Other/Unknown	47	40	51	59	35	60	33	53	66	59	*	*	503
Total	8.121	8.194	8.313	8.602	7.980	8.494	8 82f	8.501	9.985	9.228	*	*	86 244

RED 8 Min Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	75.9%	77.6%	77.5%	76.5%	78.3%	76.0%	77.76%	76.62%	74.16%	77.57%	*	*	76.7%
Swindon	87.9%	90.7%	88.4%	89.4%	92.6%	89.5%	91.0%	91.3%	89.1%	89.6%	*	*	89.9%
Bristol	83.8%	83.2%	81.1%	83.9%	85.6%	82.5%	81.6%	83.4%	80.9%	84.4%	*	*	83.0%
North Somerset	68.2%	71.4%	69.3%	70.8%	68.5%	72.2%	67.4%	69.5%	67.0%	70.2%	*	*	69.4%
South Gloucestershire	66.2%	70.0%	65.3%	65.8%	67.7%	66.2%	68.9%	66.7%	66.8%	68.7%	*	*	67.2%
Bath and North East Somerset	75.0%	78.0%	75.6%	76.8%	77.3%	76.0%	78.5%	79.2%	74.8%	76.1%	*	*	76.7%
Wiltshire	69.8%	69.7%	66.5%	71.0%	71.9%	67.5%	67.3%	68.4%	64.4%	69.8%	*	*	68.5%
Other/Unknown	17.0%	17.5%	19.6%	30.5%	20.0%	23.3%	6.1%	13.2%	10.6%	18.6%	*	*	18.1%
	•	•	•						•	•		•	
Total	75.5%	76.9%	74.7%	76.4%	77.6%	75.5%	75.9%	75.8%	73.3%	76.7%	*	*	75.8%

Percentage of Total Responses being Red Responses by PCT

RED Responses

1122 110000													
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	37%	37%	36%	35%	34%	36%	35%	35%	37%	38%	*	*	36%
Swindon	36.6%	39.2%	37.0%	38.1%	37.1%	40.0%	41.0%	40.4%	41.6%	42.1%	*	*	39.4%
Bristol	38.1%	39.7%	40.3%	39.9%	39.3%	39.3%	39.6%	39.4%	42.8%	41.6%	*	*	40.0%
North Somerset	38.3%	38.2%	37.0%	39.3%	40.4%	37.5%	39.6%	41.8%	41.6%	41.9%	*	*	39.6%
South Gloucestershire	36.2%	35.6%	39.5%	39.2%	36.2%	39.6%	38.9%	41.6%	39.9%	39.8%	*	*	38.7%
Bath and North East Somerset	33.9%	36.5%	35.7%	36.8%	35.5%	38.1%	38.3%	33.8%	39.8%	39.7%	*	*	36.9%
Wiltshire	38.0%	37.9%	39.1%	37.9%	37.3%	37.6%	37.7%	40.3%	41.0%	39.2%	*	*	38.6%
Other/Unknown	21.7%	18.1%	26.2%	21.8%	14.1%	24.7%	17.7%	24.4%	29.2%	29.8%	*	*	22.6%
			•	•	*	•	•	•	•	•	•	•	•
Total	37%	38%	38%	38%	37%	38%	38%	38%	40%	40%	*	*	38%

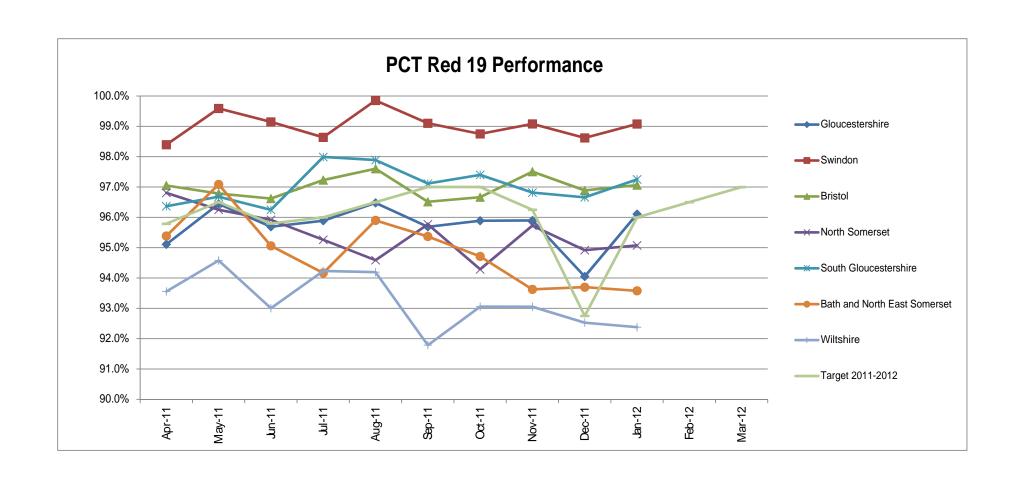
RED 8 Minute Performance by District Council / Unitary Authority

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	1,797	1,805	1,893	1,949	1,752	1,893	1,978	1,804	2,153	1,940	*	*	18,964
South Gloucestershire	743	723	773	796	710	797	808	880	958	836	*	*	8024
North Somerset	783	800	735	823	850	780	840	819	905	853	*	*	8188
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654	*	*	5911
Forest of Dean	300	274	252	257	246	282	296	288	304	313	*	*	2812
Cotswold	256	247	225	256	257	250	236	233	313	282	*	*	2555
Tewkesbury	256	221	227	237	204	246	219	222	252	281	*	*	2365
Cheltenham	398	376	375	393	390	402	394	359	427	427	*	*	3941
Gloucester	468	521	494	489	444	497	538	464	588	562	*	*	5065
Stroud	347	357	353	362	333	317	385	384	469	422	*	*	3729
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732	*	*	16574
Swindon	686	732	705	735	681	781	800	764	870	870	*	*	7624
Other/Unknown	46	40	50	58	34	59	33	51	65	56	*	*	492
Total	8,121	8,194	8,313	8,602	7,980	8,494	8,826	8,501	9,985	9,228	*	*	86,244

RED 8 Min Performance

RED 6 Will Performance	A 44	88. 44	1 . 44	1.144	A . 44	0 44	0.1.11	NI: 44	D : . 44	1 40	F.I. 40	1140	VTD
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	83.8%	83.2%	81.1%	83.9%	85.6%	82.5%	81.60%	83.43%	80.91%	84.43%	*	*	83.0%
South Gloucestershire	66.22%	69.99%	65.33%	65.83%	67.75%	66.25%	68.94%	66.70%	66.81%	68.66%	*	*	67.2%
North Somerset	68.20%	71.38%	69.25%	70.84%	68.47%	72.18%	67.38%	69.47%	66.96%	70.22%	*	*	69.4%
Bath and North East Somerset	75.00%	77.96%	75.64%	76.83%	77.34%	75.99%	78.54%	79.23%	74.79%	76.15%	*	*	76.7%
Forest of Dean	68.00%	60.58%	67.46%	61.87%	63.41%	61.70%	60.47%	61.119	58.55%	61.02%	*	*	62.3%
Cotswold	44.92%	57.89%	53.33%	49.22%	57.20%	48.80%	47.46%	57.08%	48.24%	47.16%	*	*	51.0%
Tewkesbury	78.91%	72.85%	74.01%	76.37%	77.45%	72.36%	81.74%	77.48%	72.22%	81.14%	*	*	76.5%
Cheltenham	89.95%	92.29%	92.80%	93.13%	94.36%	93.53%	95.43%	91.92%	92.04%	94.15%	*	*	93.0%
Gloucester	91.03%	93.09%	91.50%	91.62%	90.54%	91.15%	91.82%	90.73%	92.69%	92.53%	*	*	91.7%
Stroud	66.86%	68.91%	66.29%	67.68%	71.17%	67.19%	69.61%	68.23%	63.11%	71.09%	*	*	67.9%
Wiltshire	69.76%	69.66%	66.55%	70.98%	71.92%	67.52%	67.33%	68.41%	64.41%	69.80%	*	*	68.5%
Swindon	87.76%	90.71%	88.23%	89.25%	92.51%	89.37%	91.00%	91.10%	88.97%	89.31%	*	*	89.8%
Other/Unknown	17.39%	17.50%	20.00%	31.03%	20.59%	*	*	*	*	*	*	*	10.2%
· ·													
Total	75.5%	76.9%	74.7%	76.4%	77.6%	75.3%	75.8%	75.7%	73.2%	76.6%	*	*	75.7%



RED 19 Minute Performance by PCT

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	2,025	1,99€	1,92€	1,994	1,874	1,994	2,068	1,950	2,353	2,287	*	*	20,467
Swindon	685	732	704	734	680	780	800	762	869	867	*	*	7,613
Bristol	1797	1805	1893	1949	1752	1893	1978	1804	2153	1940	*	*	18,964
North Somerset	783	800	735	823	850	780	840	819	905	853	*	*	8,188
South Gloucestershire	743	723	773	796	710	797	808	880	958	836	*	*	8,024
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654	*	*	5,911
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732	*	*	16,574
Other/Unknown	47	40	51	59	35	60	33	53	66	59	*	*	503
Total	8,121	8,194	8,313	8,602	7,980	8,494	8,82€	8,501	9,985	9,228	*	*	86,244

RED 19 Min Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	95.1%	96.4%	95.7%	95.9%	96.5%	95.7%	95.89%	95.90%	94.05%	96.11%	*	*	95.7%
Swindon	98.39%	99.59%	99.15%	98.64%	99.85%	99.10%	98.75%	99.08%	98.62%	99.08%	*	*	99.01%
Bristol	97.05%	96.79%	96.62%	97.23%	97.60%	96.51%	96.66%	97.51%	96.89%	97.06%	*	*	97.0%
North Somerset	96.81%	96.25%	95.92%	95.26%	94.59%	95.77%	94.29%	95.73%	94.92%	95.08%	*	*	95.4%
South Gloucestershire	96.37%	96.68%	96.25%	97.99%	97.89%	97.11%	97.40%	96.82%	96.66%	97.25%	*	*	97.0%
Bath and North East Somerset	95.38%	97.09%	95.06%	94.17%	95.90%	95.37%	94.71%	93.62%	93.70%	93.58%	*	*	94.8%
Wiltshire	93.56%	94.58%	93.00%	94.23%	94.19%	91.79%	93.06%	93.05%	92.53%	92.38%	*	*	93.2%
Other/Unknown	76.60%	77.50%	74.51%	79.66%	57.14%	68.33%	57.58%	66.04%	69.70%	79.66%	*	*	71.6%
		•				•				•	•	•	
Total	95.7%	96.4%	95.6%	96.0%	96.3%	95.4%	95.5%	95.7%	94.9%	95.6%	*	*	95.7%

Percentage of Total Responses being Red Responses by PCT

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	39%	37%	37%	38%	36%	38%	37%	36%	37%	41%	*	*	78%
Swindon	41%	39%	39%	37%	37%	44%	44%	41%	42%	45%	*	*	83%
Bristol	40%	38%	41%	41%	38%	42%	41%	40%	41%	40%	*	*	82%
North Somerset	39%	40%	37%	38%	44%	38%	40%	41%	39%	40%	*	*	81%
South Gloucestershire	38%	33%	38%	38%	35%	38%	38%	41%	37%	37%	*	*	78%
Bath and North East Somerset	35%	34%	39%	41%	34%	38%	38%	36%	41%	40%	*	*	78%
Wiltshire	40%	37%	40%	40%	38%	41%	39%	43%	42%	42%	*	*	82%
Other/Unknown	24%	15%	22%	25%	16%	25%	14%	25%	26%	24%	*	*	44%
Total	39%	37%	39%	39%	37%	40%	39%	39%	40%	40%	*	*	80%

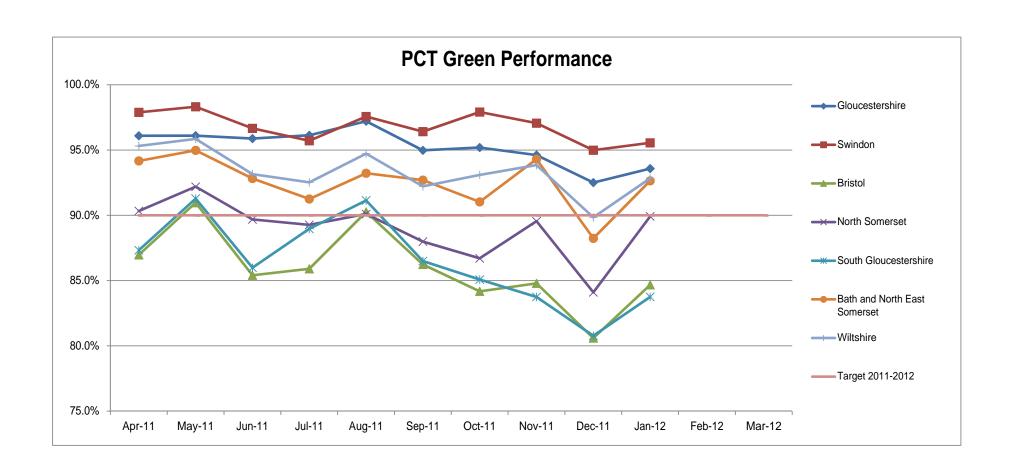
RED 19 Minute Performance by District Council / Unitary Authority

RED Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	1,797	1,805	1,893	1,949	1,752	1,893	1,978	1,804	2,153	1,940	*	*	18,964
South Gloucestershire	743	723	773	796	710	797	808	880	958	836	*	*	8,024
North Somerset	783	800	735	823	850	780	840	819	905	853	*	*	8,188
Bath and North East Somerset	520	549	587	600	512	583	643	549	714	654	*	*	5,911
Forest of Dean	300	274	252	257	246	282	296	288	304	313	*	*	2,812
Cotswold	256	247	225	256	257	250	236	233	313	282	*	*	2,555
Tewkesbury	256	221	227	237	204	246	219	222	252	281	*	*	2,365
Cheltenham	398	376	375	393	390	402	394	359	427	427	*	*	3,941
Gloucester	468	521	494	489	444	497	538	464	588	562	*	*	5,065
Stroud	347	357	353	362	333	317	385	384	469	422	*	*	3,729
Wiltshire	1521	1549	1644	1647	1567	1607	1656	1684	1967	1732	*	*	16,574
Swindon	686	732	705	735	681	781	800	764	870	870	*	*	7,624
Other/Unknown	46	40	50	58	34	59	33	51	65	56	*	*	492
Total	8,121	8,194	8,313	8,602	7,980	8,494	8,82€	8,501	9,985	9,228	*	*	86,244

RED 19 Min Performance

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Bristol	97.1%	96.8%	96.6%	97.2%	97.6%	96.5%	96.66%	97.51%	96.89%	97.06%	*	*	97.0%
South Gloucestershire	96.37%	96.68%	96.25%	97.99%	97.89%	97.11%	97.40%	96.82%	96.66%	97.25%	*	*	97.0%
North Somerset	96.81%	96.25%	95.92%	95.26%	94.59%	95.77%	94.29%	95.73%	94.92%	95.08%	*	*	95.4%
Bath and North East Somerset	95.38%	97.09%	95.06%	94.17%	95.90%	95.37%	94.71%	93.62%	93.70%	93.58%	*	*	94.8%
Forest of Dean	93.00%	95.62%	95.63%	92.22%	94.31%	95.39%	89.53%	92.36%	90.13%	94.89%	*	*	93.2%
Cotswold	81.25%	84.21%	82.67%	89.06%	87.16%	82.40%	84.75%	85.41%	83.07%	82.98%	*	*	84.3%
Tewkesbury	99.61%	97.74%	94.71%	97.89%	99.51%	98.37%	98.63%	98.20%	96.83%	99.29%	*	*	98.1%
Cheltenham	99.50%	99.73%	99.47%	99.49%	99.49%	99.75%	100.00%	99.44%	97.19%	99.30%	*	*	99.3%
Gloucester	99.57%	99.81%	99.60%	99.18%	99.55%	99.60%	99.44%	99.78%	99.15%	99.47%	*	*	99.5%
Stroud	92.80%	96.36%	95.18%	93.65%	95.80%	93.06%	96.88%	95.57%	93.18%	95.97%	*	*	94.9%
Wiltshire	93.56%	94.58%	93.00%	94.23%	94.19%	91.79%	93.06%	93.05%	92.53%	92.38%	*	*	93.2%
Swindon	98.40%	99.59%	99.01%	98.50%	99.71%	99.10%	98.75%	98.95%	98.62%	98.97%	*	*	99.0%
Other/Unknown	76.09%	77.50%	76.00%	81.03%	58.82%	67.80%	57.58%	66.67%	69.23%	80.36%	*	*	72.0%
Total	95.7%	96.4%	95.6%	96.0%	96.3%	95.4%	95.5%	95.7%	94.9%	95.6%	*	*	95.7%



GREEN Performance by PCT

GREEN Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	3431	3464	3400	3644	3551	3506	3786	3678	3980	3771	*	*	36,211
Swindon	1188	1133	1200	1190	1154	1172	1153	1125	1219	1193	*	*	11,727
Bristol	2918	2736	2803	2930	2702	2929	3021	2775	2876	2721	*	*	28,411
North Somerset	1262	1294	1251	1268	1253	1299	1279	1139	1271	1181	*	*	12,497
South Gloucestershire	1310	1308	1185	1233	1253	1215	1267	1237	1441	1262	*	*	12,711
Bath and North East Somerset	1012	956	1059	1029	930	945	1037	1071	1080	993	*	*	10,112
Wiltshire	2479	2535	2559	2691	2636	2661	2739	2489	2827	2683	*	*	26,299
Other/Unknown	94	111	83	105	120	119	102	109	112	105	*	*	1,060
												•	_
Total	13,694	13,537	13,540	14,090	13,599	13,846	14,384	13,623	14,80€	13,909	*	*	139,028

GREEN Performance

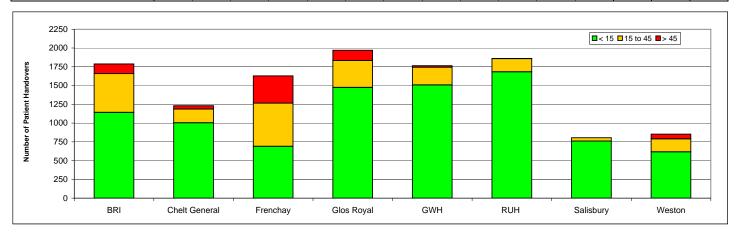
	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	96.1%	96.1%	95.9%	96.1%	97.2%	95.0%	95.19%	94.62%	92.51%	93.58%	*	*	95.2%
Swindon	97.90%	98.32%	96.67%	95.71%	97.57%	96.42%	97.92%	97.07%	95.00%	95.56%	*	*	96.8%
Bristol	86.98%	90.97%	85.41%	85.90%	90.27%	86.24%	84.18%	84.79%	80.60%	84.67%	*	*	86.0%
North Somerset	90.33%	92.19%	89.69%	89.27%	90.10%	87.99%	86.71%	89.55%	84.119	89.92%	*	*	89.0%
South Gloucestershire	87.33%	91.28%	85.99%	88.97%	91.14%	86.50%	85.08%	83.75%	80.78%	83.76%	*	*	86.4%
Bath and North East Somerset	94.17%	94.98%	92.82%	91.25%	93.23%	92.70%	91.03%	94.30%	88.24%	92.65%	*	*	92.5%
Wiltshire	95.32%	95.86%	93.16%	92.53%	94.73%	92.22%	93.10%	93.85%	89.85%	92.84%	*	*	93.3%
Other/Unknown	90.43%	90.09%	87.95%	94.29%	87.50%	84.03%	88.24%	88.99%	83.04%	79.05%	*	*	87.3%
Total	92.6%	94.2%	91.5%	91.7%	93.8%	91.1%	90.7%	91.2%	87.6%	90.5%	*	*	91.5%

Percentage of Total Responses being Green Responses by PCT

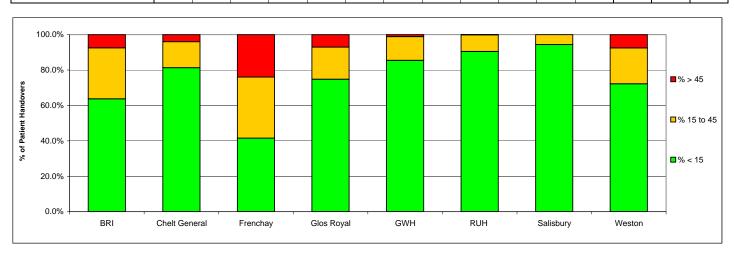
Green Responses

	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	YTD
Gloucestershire	62.86%	63.39%	63.78%	64.58%	65.37%	63.66%	64.61%	65.25%	62.81%	62.16%	*	*	63.8%
Swindon	63.43%	60.75%	62.99%	61.85%	62.92%	60.04%	59.04%	59.62%	58.38%	57.91%	*	*	60.6%
Bristol	61.89%	60.25%	59.69%	60.05%	60.66%	60.74%	60.43%	60.60%	57.19%	58.38%	*	*	60.0%
North Somerset	61.71%	61.80%	62.96%	60.61%	59.55%	62.48%	60.30%	58.17%	58.41%	58.03%	*	*	60.4%
South Gloucestershire	63.81%	64.40%	60.52%	60.77%	63.83%	60.39%	61.06%	58.43%	60.07%	60.15%	*	*	61.3%
Bath and North East Somerset	66.06%	63.52%	64.34%	63.13%	64.49%	61.81%	61.73%	65.99%	60.17%	60.25%	*	*	63.1%
Wiltshire	61.98%	62.07%	60.89%	62.00%	62.70%	62.30%	62.29%	59.62%	58.94%	60.72%	*	*	61.3%
Other/Unknown	43.32%	50.23%	42.56%	38.75%	48.19%	48.97%	54.84%	50.23%	49.56%	53.03%	*	*	47.7%
	<u></u>										•	•	
Total	62.55%	62.08%	61.77%	61.78%	62.72%	61.77%	61.81%	61.38%	59.59%	59.99%	*	*	61.51%

Acute Hospital	<= 15:00	15:00 - 19:59	20:00 - 24:59	25:00 - 29:59	30:00 - 34:59	35:00 - 39:59	40:00 - 44:59	45:00 - 59:59	1 - 2 Hrs	2 - 3 Hrs	3 - 4 Hrs	> 4 Hrs	Total 15 Mins and Over	Total 45 Mins and Over	Total
Bristol Royal Infirmary	1143	199	110	72	51	42	42	46	72	11	5		650	134	1793
Cheltenham General Hospital	1005	75	42	28	13	18	6	18	21	6	4		231	49	1236
Frenchay Hospital	691	196	116	78	85	57	43	98	204	61	19	17	974	399	1665
Gloucester Royal Hospital	1476	132	74	47	45	31	29	64	65	8	2		497	139	1973
Great Western Hospital	1509	155	25	25	13	9	9	14	6				256	20	1765
Royal United Hospital	1684	129	27	10	6	3		2					177	2	1861
Salisbury District Hospital	760	43	1	1									45	0	805
Weston General Hospital	617	80	28	27	14	15	9	18	34	11		1	237	64	854
Overall Total	8885	1009	423	288	227	175	138	260	402	97	30	18	3067	807	11952



Acute Hospital	% < 15:00	% 15:00-19:59	% 20:00 - 24:59	% 25:00 - 29:59	% 30:00 - 34:59	% 35:00 - 39:59	% 40:00 - 44:59	% 45:00 - 59:59	% 1-2 Hours	% 2-3 Hours	% 3-4 Hours	% > 4hrs	% 15 Mins and Over	% 45 Mins and Over	Total
Bristol Royal Infirmary	63.7%	11.1%	6.1%	4.0%	2.8%	2.3%	2.3%	2.6%	4.0%	0.6%	0.3%		36.3%	7.5%	100%
Cheltenham General Hospital	81.3%	6.1%	3.4%	2.3%	1.1%	1.5%	0.5%	1.5%	1.7%	0.5%	0.3%		18.7%	4.0%	100%
Frenchay Hospital	41.5%	11.8%	7.0%	4.7%	5.1%	3.4%	2.6%	5.9%	12.3%	3.7%	1.1%	1.0%	58.5%	24.0%	100%
Gloucester Royal Hospital	74.8%	6.7%	3.8%	2.4%	2.3%	1.6%	1.5%	3.2%	3.3%	0.4%	0.1%		25.2%	7.0%	100%
Great Western Hospital Swindon	85.5%	8.8%	1.4%	1.4%	0.7%	0.5%	0.5%	0.8%	0.3%				14.5%	1.1%	100%
Royal United Hospital Bath	90.5%	6.9%	1.5%	0.5%	0.3%	0.2%		0.1%					9.5%	0.1%	100%
Salisbury District Hospital	94.4%	5.3%	0.1%	0.1%									5.6%	0.0%	100%
Weston General Hospital	72.2%	9.4%	3.3%	3.2%	1.6%	1.8%	1.1%	2.1%	4.0%	1.3%		0.1%	27.8%	7.5%	100%
GWAS Average	74.3%	8.4%	3.5%	2.4%	1.9%	1.5%	1.2%	2.2%	3.4%	0.8%	0.3%	0.2%	25.7%	6.8%	100%



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GWAS – the future

The proposed acquisition of GWAS by SWASFT

The current position

- Ambulance Quality Indicators response and beyond
- Centre of excellence for 999 handling
- Clinical excellence
 - Clinical Indicators: stroke, heart attack, diabetes, asthma
 - Cutting edge work: dementia and 'end of life' care
 - Research: REVIVE airway study
- PTS contracts
- OoH service

Why is GWAS proposing this change?

- Smallest ambulance trust in England
 - Difficulties in recruiting & retaining Execs/CE
 - Relatively high-cost service (higher than average % spent on management functions)
 - Limited capacity to invest in service improvements
- Public sector spending review requires year-on-year efficiencies
- Required to be an FT (or part of an FT) by April 2014

How did GWAS reach this decision?

- August 2011 GWAS announced no longer working to become an FT and that it was looking for a partner
- September 2011 replies from all ambulance trusts following invitation to express interest in partnering GWAS collated
- October 2011 GWAS confirmed that SWASFT had expressed an interest in acquiring GWAS and that they are the preferred partner

Why would SWASFT make a good partner?

- Consistently one of the best performing ambulance trusts over past 5 years
- One of the first ambulance trusts to get FT status
- Similar clinical and operational priorities
- Shared boundary lines
- Strong existing relationship

Benefits

- Improved services for patients
- Improved ability to meet key performance and contractual targets
- More robust organisational model
- A more robust financial position
- Capacity to pursue innovation and continuous quality improvement
- Greater economies of scale

Who is involved?

- NHS South of England (SHA)
- SWASFT
- GWAS
- NHS Gloucestershire and Swindon
- Monitor
- Co-operation and Competition Panel (CCP)

Overall objectives

To provide a solution that delivers:

- Consistent high-quality, locally responsive and trusted care to patients across the South West
- Ensure long-term sustainability and financial strength
- Provide better value for money for the tax-payer and our commissioners

By:

- Creating a single ambulance trust providing services across the South West
- Ensuring that all stakeholders are meaningfully engaged and informed

SWASFT acquisition pledges

- Delivering improvements in AQIs over the medium term;
- Achieve all national targets in the first full year of operation (2013/14);
- Deliver a combined FRR in line with the Investment Strategy and GRR of Green in the medium term.
- Deliver a 10% improvement on non-conveyance rates (RCRPRT) to emergency departments across the whole region;
- Deliver combined management costs of 6%, which is below the national average, in the medium term;
- Deliver an overall improvement in patient satisfaction over the medium term.

What has happened so far?

- October to December 2011 Due diligence undertaken
- 21 December 2011 SWASFT confirmed they will be proceeding to the next phase
- January 2012 integration planning has begun

Key facts 1

	GWAS	SWAST
Size of area covered	3,000 square miles	6,600 square miles
Number of residents	2.4 million	2.9 million (plus 17.5 million visitors)
Number of employees	1,645 (WTE)	2,200 (WTE)
Total number of community responders (inc CFRs, other emergency organisations and non-clinical staff)	435	600
,		
Number of operational sites - inc HQ and airbases	33	74
Number of operational ambulance stations	30	64
Number of control rooms	3	2

Key facts 2

	GWAS	SWAST
Number of emergency calls responded to in 2010-11	264,000	397,913
Number of OOH/urgent calls dealt with in 2010-11	139,000	204,245
Number of PTS journeys carried out in 2010-11	238,000	304,000
% of CAT A responded to within 8 minutes 2010-11	74.30%	7.80%
% of 999 CAT A calls backed up by ambulance with 19 minutes 2010-11	95.10%	96.10%
% of CAT B calls responded to within 19 minutes 2010-11	91.40%	95.60%
Number of operational emergency vehicles	192 plus 3 helicopters	457 plus 4 helicopters
Number of PTS vehicles	115	108

Next steps

- Development of business case
- Third party reviews
- Stakeholder engagement
- Integration planning has to commence before final decisions made
- Membership recruitment
- SWASFT final decision
- Secretary of state decision to dissolve GWAS
- New organisation begins operations

Sharing our plans

- Using existing channels
 - HOSCs (inc JOSC)
 - LINks (inc joint working group)
 - External reference group
- Website
- Media relations
- Working with our NHS colleagues
- Membership recruitment

GWAS – the future

Discussion

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Update from Individual Health Overview and Scrutiny Committees

Great Western Ambulance Joint Health Scrutiny Committee 24th February 2012

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To enable individual Health Overview and Scrutiny Committees to advise the Joint Committee of any work they are undertaking in relation to ambulance services and the outcomes of such work.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider any written and verbal updates provided by Health Overview and Scrutiny Committees and determine whether the Joint Committee requires any further action.

1.0 Reasons

1.1 Recommendation 5 of the Great Western Ambulance Joint Health Scrutiny Committee's "Review of the Operation of the Great Western Ambulance Joint Health Scrutiny Committee, February - October 2008" required that a standing agenda item be included at each meeting of the Joint Committee to enable individual Health Overview and Scrutiny Committees (HOSCs) to provide an update on any work they are undertaking in relation to ambulance services and the outcomes of such work.

2.0 Detail

- 2.1 The rationale for this recommendation was to ensure that the Joint Committee was kept informed of any local work that is being carried out by individual HOSCs. This will enable the Joint Committee to identify any issues that may benefit from its involvement and will reduce the likelihood of duplication of work occurring between the Joint Committee and individual HOSCs.
- 2.2 Submissions from those local authority HOSCs which are undertaking any such work are included in the appendices to this report for the information of Members.

- 2.3 Members from each local authority HOSC may also wish to provide the Joint Committee with a verbal update.
- 2.4 Members are requested to consider the updates provided by HOSCs and determine whether any further action is required by the Joint Committee in relation to any of the issues raised.

3.0 Background Papers and Appendices

Appendix A - Statement from B&NES to GWAS Joint Scrutiny Committee: 24th February 2012

Statement from B&NES to GWAS Joint Scrutiny Committee: 24th February

At their meeting on Friday 27th January, the Wellbeing Policy Development and Scrutiny Panel received a presentation about the proposed merger between the Great Western Ambulance Service (GWAS) and South Western Ambulance Service NHS Trust (SWAST) from Kerry Pinker and Brigid Musselwhite.

The presentation covered the following points:

- Great Western Ambulance Service (GWAS) current position
- Why is GWAS proposing this change?
- How did GWAS reach this decision?
- Why would South West Ambulance Service NHS Trust (SWAST) make a good partner?
- Benefits
- Who is involved?
- Overall objectives
- What has happened so far?
- The existing GWAS map
- The existing SWAST map
- Key facts for GWAS and SWAST
- Next steps
- Sharing the plans

The Panel went on to make the following points:

The Panel commended the work of ambulance call centres and asked if they will stay the same.

Kerry Pinker replied that nobody would know the answer on that question now, not until the planning part of the process starts.

The Panel commented that they do understand the financial viability of the merger but stated that they would not want to lose the service that we have at the moment and hopefully the merger will enhance that service.

Members of the Panel commented that both GWAS and SWAST will have to be utterly transparent with the staff and members of the public on their plans for merger.

The Panel also commented that SWAST, once merged with GWAS, will cover vast area (whole of the South-West of England) and for that reason the Panel recommended that the future board, or similar body, should have independent voices from each area in the region. Different areas will have different interpretations and also different service needs.

The Panel asked about the consultation timescale.

Brigid Musselwhite replied that according to her assessment the consultation will run from March until June 2012 and Local Involvement Networks will be involved in consultation. Consultation will not be open for the public as this is change with leadership.

Work Programme

Great Western Ambulance Joint Health Scrutiny Committee 24th February 2012

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To agree the next stages of the work programme for the Great Western Ambulance Joint Health Scrutiny Committee for 2012/13.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

- Agree the future items on the Work Programme and authorise the Chair and support officers to make arrangements for the delivery of the Work Programme
- Agree the proposed date and hosting arrangements for the forthcoming meetings in June and October 2012.

1.0 Reasons

1.1 In order to facilitate the preparation of meetings, the Great Western Ambulance Joint Health Scrutiny Committee has agreed to develop a work programme that outlines its priorities.

2.0 Detail

- 2.1 At the last meeting on 14th October 2011, Members agreed a work programme up to the 24th February 2012.
- 2.2 Members are requested to confirm the date of the remaining two meetings in 2012. The proposed dates are 15th June (Swindon) and 19th October 2012 (B&NES).

- 2.3 Members are requested to confirm work programme priorities for the next meeting of the Committee.
- 2.4 A draft Work Programme is attached, which includes the standing items that are reported to every meeting of the Committee.

3.0 Background Papers and Appendices

Appendices

Appendix A - Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2012/13

Work Programme

Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2012/13

Please note:

- Where possible, pre-meeting will be held before all formal Committee meetings. These will be held in private.
- Members are reminded that the Work Programme is a live document and will be reviewed at every Committee meeting to ensure that it remains relevant and to plan future meetings.

Friday 24th February 2012 at North Somerset Council, Town Hall, Weston-super-mare

Agenda Item	Issues to be Considered	Witnesses Required
To consider any issues arising from the Monthly Performance Report, and response times for district councils. (also included will be a full breakdown of handover times/delays by hospital)	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is required by the Joint Committee 	 Representative from GWAS Representative from Gloucestershir e PCT
Report from Joint Working Group		 Local LINK rep and/or Chair of JWG

Update on organisational change and leadership in GWAS	•	Representative from GWAS
Update from local authority Health Overview and Scrutiny Committees (HOSCs)	To enable individual HOSCs to advise the Joint Committee of any work they are undertaking and the outcomes of such work	• N/A
GWAS Joint Health Scrutiny Committee Work Programme	 To review the Committee's work programme to ensure that it remains relevant 	Scrutiny Officer

Friday 15th June 2012 at Swindon Council

Agenda Item	Issues to be Considered	Witnesses Required
To consider any issues arising from the Monthly Performance Report, and response times for district councils. (also included will be a full breakdown of handover times/delays by hospital)	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is required by the Joint Committee 	 Representative from GWAS Representative from Gloucestershir e PCT
Report from Joint		 Local LINK rep

Working Group		and/or Chair of JWG
Update from local authority Health Overview and Scrutiny Committees (HOSCs)	To enable individual HOSCs to advise the Joint Committee of any work they are undertaking and the outcomes of such work	• N/A
GWAS Joint Health Scrutiny Committee Work Programme	 To review the Committee's work programme to ensure that it remains relevant 	Scrutiny Officer

Friday 19th October 2012 at Bath and North East Somerset Council

Agenda Item	Issues to be Considered	Witnesses Required
To consider any issues arising from the Monthly Performance Report, and response times for district councils. (also included will be a full breakdown of handover times/delays by hospital)	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is 	 Representative from GWAS Representative from Gloucestershir e PCT

Report from Joint Working Group	required by the Joint Committee	 Local LINK rep and/or Chair of JWG
Update from local authority Health Overview and Scrutiny Committees (HOSCs)	To enable individual HOSCs to advise the Joint Committee of any work they are undertaking and the outcomes of such work	• N/A
GWAS Joint Health Scrutiny Committee Work Programme	To review the Committee's work programme to ensure that it remains relevant	Scrutiny Officer